

<b>Suspended Countries: Mail &amp; Parcels</b>				
<b>Country</b>	<b>Country Code</b>	<b>Delivery Status</b>	<b>Daily Updates/Comments</b>	<b>Date Updated</b>
Brunei	BN	Service Suspended	The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	8/5/2021
Bhutan	BT	Service Suspended	The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	8/5/2021
Cuba	CU	Service Suspended	The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	8/5/2021
Eritrea	ER	Service Suspended	The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	8/5/2021
French Guiana	GF	Service Suspended	The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	8/5/2021
Guadeloupe	GP	Service Suspended	The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	8/5/2021
Laos	LA	Service Suspended	The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	8/5/2021
Martinique	MQ	Service Suspended	The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	8/5/2021
Mongolia	MN	Service Suspended	The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	8/5/2021
Reunion	RE	Service Suspended	The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	8/5/2021
Saint Pierre and Miquelon	PM	Service Suspended	The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	8/5/2021
Samoa	WS	Service Suspended	The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	8/5/2021
South Sudan	SS	Service Suspended	The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	8/5/2021
Syria	SY	Service Suspended	The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	8/5/2021
Tajikistan	TJ	Service Suspended	The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	8/5/2021
Timor-Leste	TL	Service Suspended	The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	8/5/2021
Turkmenistan	TM	Service Suspended	The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	8/5/2021
Yemen	YE	Service Suspended	The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	8/5/2021

## Suspended Countries: Mail & Parcels

<i>Country</i>	<i>Country Code</i>	<i>Delivery Status</i>	<i>Daily Updates/Comments</i>	<i>Date Updated</i>
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<b>Delivery Status Key</b>
On Schedule
Expect Delays
Service Suspended

**e-PAQ Select DDP: Top Country Delivery Status**

<b>Country</b>	<b>Delivery Status</b>	<b>Estimated Delays</b>	<b>Daily Updates/Comments</b>	<b>Date Updated</b>
Australia	Expect Delays	15+ days	<p>The designated operator of Australia, Australia Post, asks us to inform Union member countries and their designated operators that its daily operations are being affected by government measures aimed at preventing the spread of COVID-19. These measures, which include lockdowns, state border closures, restrictions on movement, self-isolation and limitations on air and other transport services, are affecting the processing and delivery of inbound and outbound mail items.</p> <p>At present, there are border closures and lockdowns in place across the country, including strict lockdowns in two major states, Victoria and New South Wales, where the processing and delivery of mail items is being significantly impacted.</p> <p>Australia Post will continue to monitor the situation as it evolves, and it thanks all member countries and their designated operators for their understanding.</p>	8/5/2021
Austria	Expect Delays	3+ days	<p>Currently the delivery partner is not able to deliver to the following postcodes, due to them being on enforced government lockdown 6580, 6552, 6553, 6555, 6551, 6561, 6562, 6563, 9844, Lech 6763 Zurs -6764 parlors -6762 Hockrumback, Lechleiten, Warth -6767 Skirts -6888 Dalaas, forest on the Arlberg, Lolch -6764 Ramsau Solden-6450</p>	8/5/2021
Belgium	Expect Delays	3+ days	<p>Belgium, bpost, asks us to inform other Union member countries and their designated operators that exceptionally heavy rain has caused extreme flooding in the south of the country, resulting in the closure of the railway network and numerous national and regional roads in the affected areas. Consequently, postal services in southern Belgium are currently disrupted.</p> <p>Inbound and outbound services (both domestic and international) are operating as normal in the rest of the country.</p> <p>bpost thanks all Union member countries and their designated operators for their understanding.</p>	8/5/2021
Brazil	Expect Delays	8+ days	<p>Due to an increase of COVID-19 in the metropolitan region of Curitiba, where all Packet Service shipments are processed, the Brazil state health control agencies have required that the Brazilian Post Office (Correios) take immediate measures to contain the spread of the virus. In response Correios has implemented a temporary reduction of personnel in the processing facility which will result in an added 4 business days to all SLAs.</p> <p>Due to a 70% decrease in passenger flights, US outbound linehaul capacity is very limited. Please be advised that there may be delays of up to 14 days on US outbound linehaul. We are working to find alternatives and will keep you posted on the situation. In addition, this week was Carnival in Brazil. As such, all clearances and deliveries were additionally delayed.</p>	8/5/2021
Bulgaria	Expect Delays	5+ days	Shipments to Bansko 2770 can no longer be serviced due to this area being put in quarantine.	8/5/2021
Canada	Expect Delays	6+ days	<p>Canada Post -- We have taken several actions to stabilize our network over the last several weeks including the addition of trained temporary employees, the transfer of some parcels to other Canada Post locations for processing based on capacity, as well as introducing volume restrictions over the last several weeks with our commercial customers in the GTA and Montreal. These actions have been successful in reducing our backlog and we have made significant progress across our network over the last several weeks. Continuation of these efforts is critical to help stabilize our network. Gateway East have now resumed the regular three-shift daily schedule. Canada Post continues with contingency plans to deal with higher than normal volumes.</p>	8/5/2021
Chile	Expect Delays	3+ days	Only accepting inbound cargo only flights. Expect an additional 2-3 days transit times given limited cargo options.	8/5/2021
China	On Schedule		Currently no delivery delays are reported.	8/5/2021
Colombia	Expect Delays	3+ days	<p>Servicios Postales Nacionales S.A. 4-72 has advised that it is continuing to provide domestic and international services in line with the latest developments regarding COVID-19. The previously communicated measures affecting operations will remain in place and will continue to cause significant delays to all inbound and outbound international letter-post, parcel-post and EMS services. Due to the continuation of force majeure, the cancellation of international flights, the closure of borders, and the internal measures taken by countries and their designated operators, 4-72 is unable to send letter-post, parcel-post and EMS items to various member countries.</p>	8/5/2021
Costa Rica	Expect Delays	3+ days	Borders closed to non-residents, effective March 16 through April 12. Exceptions in place for crews.	8/5/2021
Croatia	Expect Delays	3+ days	Delays at borders.	8/5/2021
Czech Republic	Expect Delays	3+ days	<p>Česká Pošta s.p. has advised that the Czech Government has extended the state of emergency for an additional 14 days effective March 28, 2021. The processing and delivery of all types of inbound and outbound mail (letter-post, parcel-post and EMS items) will continue to be affected, and Česká pošta is unable to guarantee compliance with the agreed standards. As a result, force majeure remains in place and previously announced restrictions continue to apply.</p>	8/5/2021
Denmark	Expect Delays	5+ days	Continued delays due to checks at the border. 24-48 hour delays.	8/5/2021
Dominican Republic	Expect Delays	5+ days	The President of the Dominican Republic ordered to close all borders, effective March 19 and is moving to block all flights and travel into the country.	8/5/2021

<b>e-PAQ Select DDP: Top Country Delivery Status</b>				
<b>Country</b>	<b>Delivery Status</b>	<b>Estimated Delays</b>	<b>Daily Updates/Comments</b>	<b>Date Updated</b>
Estonia	Expect Delays	4+ days	Estonian Post has advised that postal services will resume as normal, without restrictions, effective June 14, 2021. From that date, all inbound items requiring the addressee's signature upon delivery will be handed over against signature. In particular: •All registered letters will be delivered directly to the addressee; •All other items that cannot be delivered to a post office box or directly to the addressee will be directed to pick-up points.	8/5/2021
Finland	Expect Delays	5+ days	Delays at borders.	8/5/2021
France	Expect Delays	6+ days	Distribution by La Poste in France; is now operating at 4 days a week. La Poste-Colissimo has advised that only items weighing less than 10 kg and with a maximum package size of 32 cm x 24 cm x 24 cm will be delivered by its commercial network. Every effort will be made to provide the service, but delivery standards will not be guaranteed. All other packages will be subject to delayed service.	8/5/2021
Germany	Expect Delays	5+ days	Deutsche Post AG, would like to inform other Union member countries and their designated operators that exceptionally heavy rain has caused extreme flooding, mainly in the west of the country. This has led to destruction, disruption or closure of regional and national roads, including motorways. Deutsche Post infrastructure has likewise suffered damage.  Consequently, postal services in large areas of western Germany are currently interrupted. The postcode areas most severely affected are 42XXX, 44XXX, 45XXX, 50XXX, 52XXX, 53XXX, 54XXX, 56XXX, 58XXX and 95XXX.  Inbound and outbound international services are in general operating as normal, but exchanges of dispatches by road with neighbouring countries to the west of Germany may be affected by road closures.  Deutsche Post thanks all Union member countries and their designated operators for their understanding.	8/5/2021
Gibraltar	On Schedule		No delays being reported	8/5/2021
Greece	Expect Delays	5+ days	Any deliveries not to a home address will not be delivered, the recipient can contact the delivery agent to reschedule the delivery.	8/5/2021
Guatemala	Expect Delays	5+ days	Could experience delays due to operational changes. Clearance on Mondays and Fridays.	8/5/2021
Hong Kong	Expect Delays	3+ days	Only shipping two times week with 2-3 days delay.	8/5/2021
Ireland	Expect Delays	5+ days	Delays at borders.	8/5/2021
Italy	Expect Delays	7+ days	Our partner has now confirmed we can access the Milan hub again after a short closure for deep cleaning. Any goods being held will now be sent to Italy, previously advised postcode/delivery restrictions remain in place during this time. Due to internal re-routing to relive pressure on overstretched resources, there is a delay of up to 48 hours. A number of postcode exclusions have been lifted.	8/5/2021
Japan	Expect Delays	2+ days	Only shipping three times per week with 1-2 days delay.	8/5/2021
Lithuania	Expect Delays	5+ days	Lietuvos paštas, the designated operator of Lithuania, provided notification that the Government of Lithuania has declared the end of the national lockdown effective July 1, 2021, with some safety measures remaining in place to limit the further spread of COVID-19. As a result, force majeure will no longer apply.	8/5/2021
Luxembourg	Expect Delays	5+ days	The designated operator of Luxembourg, Post Luxembourg, asks us to inform other Union member countries and their designated operators that exceptionally heavy rain has caused extreme flooding resulting in the closure of some schools, railway network disruption, road blockages, and the evacuation of certain regions. Consequently, certain postal services in certain regions of the country are currently interrupted and one distribution centre as well as three over-the-counter offices (postcodes starting with 64, 94 and 75) are currently closed.  The postcode areas affected are as follows: 10xx; 29xx; 58xx; 59xx; 64xx; 65xx; 66xx; 67xx; 68xx; 74xx; 75xx; 94xx.  The names of the localities partially or totally concerned are as follows: ANSEMBOURG; BERINGEN; BILL; BOUR; BROUCH (HELPERKNAPP); BUSCHDORF; CRUCHTEN; DOMMELDANGE; DONDELANGE; ESSINGEN; ECHTERNACH; FINSTERHAL; FISCHBACH; GOSEL DANGE; GREVENKNAPP; GREVENMACHER; HESPERANGE; HOLLENFELS; KUELBECHERHAFF; LINTGEN; LUXEMBOURG; MARIENTHAL; MERSCH; MEYSEMBOURG; MOESDORF; NIEDERGLABACH; NOMMERN; OBERGLABACH; OPENTHALT; PETTINGEN; PRETTINGEN; RECKANGE; ROLLINGEN; ROSPORT; SAEUL; SCHOENFELS; SCHOOS; TUNTANGE; VIANDEN; WASSERBILLIG.  Post Luxembourg thanks all Union member countries and their designated operators for their understanding.	8/5/2021
Macau	On Schedule		Effective 19 March 2020, all non-residents are prohibited to enter, except residents of mainland China, of Hong Kong and of Taiwan.	8/5/2021

<b>e-PAQ Select DDP: Top Country Delivery Status</b>				
<b>Country</b>	<b>Delivery Status</b>	<b>Estimated Delays</b>	<b>Daily Updates/Comments</b>	<b>Date Updated</b>
Malaysia	On Schedule		No delays being reported	8/5/2021
Malta	On Schedule		No delays being reported	8/5/2021
Mexico	Expect Delays	4+ days	Owing to the cancellation of international flights from Mexico to South America and to other continents, including Africa, Asia and Europe, it is facing significant disruption to its operations. This disruption will have a direct impact on quality of service in relation to both inbound and outbound mail. Consequently, Mexico is declaring a situation of force majeure in relation to all international consignments (letter-post, parcel post and EMS items) as a result of the COVID-19 pandemic and its effects on services worldwide. Until further notice, only services to Canada and the United States of America will be maintained. Last mile delivery is delayed due to hygiene measures. Government is still evaluating measures to be taken.	8/5/2021
Monaco	Expect Delays	5+ days	Delays due to slow movement at borders.	8/5/2021
Netherlands	Expect Delays	5+ days	Delays due to slow movement at borders.	8/5/2021
New Zealand	Expect Delays	9+ days	New Zealand Post has advised that the level-2 alert in the Wellington region has ended as of June 29, 2021..	8/5/2021
Norway	On Schedule		No delays being reported	8/5/2021
Philippines	Expect Delays	9+ days	Philippine Postal Corporation advises that international air and sea transport from and to international airports and seaports throughout the Philippines will remain operational during a community quarantine. However, domestic air, land and sea transport is suspended for the duration of the community quarantine imposed in Metro Manila, the rest of Luzon island, and several areas of the Visayas and Mindanao islands. The community quarantine, in effect through August 31, will impact operations. Delays to inbound and outbound postal items are expected during the community quarantine period.	8/5/2021
Poland	Expect Delays	5+ days	Poczta Polska has advised that, owing to the severity of the current COVID-19 situation in Poland, the Polish Government has implemented a national lockdown effective from March 20 to April 9, 2021. Poczta Polska will continue to provide postal services in line with public health measures and other restrictions but will be operating with a reduced workforce. The processing and delivery of all types of inbound and outbound mail (letter-post, parcel-post and EMS items) will continue to be affected, and Poczta Polska is unable to guarantee compliance with the agreed standards.	8/5/2021
Portugal	Expect Delays	5+ days	CTT Correios de Portugal, the designated operator of Portugal, advising that the previously announced lockdown has ended. However, the authorities are still monitoring the situation carefully, and CTT Correios de Portugal will continue to operate under the current restrictions and safety guidelines. Additionally, delays are expected in the processing of outbound mail (letter-post, parcel-post and EMS items). Measures to gradually resume normal operations continue to be implemented, and inbound standards are steadily improving.	8/5/2021
Romania	On Schedule		No delays being reported	8/5/2021
Russia	Expect Delays	7+ days	Moscow announced that it will suspend all commercial and charter flights in and out of the country from Friday 27th March. Expect delays as uplift into country will be restrained.	8/5/2021
Singapore	Expect Delays	5+ days	5-7 days delay as our normal carrier no longer accepts cargo.	8/5/2021
Slovakia	Expect Delays	5+ days	Slovenská Pošta has advised that the state of emergency previously announced has now ended. However, the restrictions in terms of service standards and force majeure remain in place.	8/5/2021
Slovenia	Expect Delays	5+	Pošta Slovenije has advised that the government has extended the current lockdown for another 30 days. Pošta Slovenije continues to provide postal services with a reduced workforce. The processing and delivery of all types of inbound and outbound mail (letter post, parcel post and EMS items) will continue to be affected, and Pošta Slovenije is unable to guarantee compliance with the agreed standards. The acceptance of outbound mail items (letter post, parcel post and EMS) for some destinations is still subject to transport availability. Therefore, the situation of force majeure previously declared will continue to apply until further notice.	8/5/2021
South Korea	On Schedule		Services are returning back to normal	8/5/2021
Spain	Expect Delays	7+ days	S.E. Correos y Telégrafos has advised that although routes are now open to a majority of countries, Correos does not accept letter-post or parcel-post items for destinations to which no transport capacity is available. In view of the current situation in the country, operations may continue to be impacted. Therefore, until further notice, Correos remains unable to guarantee quality of service for all types of inbound and outbound mail (letter-post, parcel-post and EMS items) and to comply with delivery standards for items requiring a signature.	8/5/2021
Sweden	Expect Delays	2+ days	Delays of under 48 hours expected	8/5/2021
Switzerland	Expect Delays	5+ days	With effect from 16 March 2020, letter-post, parcel-post and EMS items requiring signature on delivery will not be signed for by the recipient, for health and safety reasons. For such items, in place of the recipient's signature, the delivery agent will enter a code in the signature field of the handheld device. This temporary measure will apply from 16 March 2020 until further notice. As a result, Swiss Post is no longer able to guarantee inbound and outbound mail standards, and is therefore invoking a situation of force majeure with regard to quality of service and remuneration for all categories of mail item (letter-post, parcel-post and EMS items) until further notice.	8/5/2021
Taiwan	Expect Delays	5+ days	Only shipping two times week with 2-3 days delay.	8/5/2021
Ukraine	Expect Delays	3+ days	Delays of up to 3 days for shipments due to flight downgrades	8/5/2021
United Kingdom	Expect Delays	3+ days	For items posted from Tuesday 31 March 2020 onwards, our guaranteed delivery for Special Delivery Guaranteed by 9.00am the next working day will change to by 12.00pm the next working day*. Our guaranteed delivery for Special Delivery Guaranteed by 1.00pm will change to by 9.00pm the next working day*.	8/5/2021
Uruguay	Expect Delays	2+ days	Only accepting inbound cargo only flights. Expect an additional 2-3 days transit times given limited cargo options.	8/5/2021

Delivery Status Key
On Schedule
Expect Delays
Service Suspended

e-PAQ Plus / e-PAQ Standard: Top Country Delivery Status				
Country	Delivery Status	Estimated Delays	Daily Updates/Comments	Date Updated
Afghanistan	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	8/5/2021
Albania	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	8/5/2021
Algeria	Expect Delays	10+ days	Effective July 2, 2020, the Postal Service™ will resume acceptance of mail destined to the following countries	8/5/2021
Andorra	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	8/5/2021
Angola	Expect Delays	10+ days	Effective Friday, March 5, 2021, the Postal Service™ will resume acceptance of mail	8/5/2021
Anguilla	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	8/5/2021
Antigua and Barbuda	Expect Delays		Effective May 22, 2020, the Postal Service™ will resume acceptance of mail	8/5/2021
Argentina	Expect Delays	10+ days	Effective July 24, 2020, the Postal Service™ will resume acceptance of mail	8/5/2021
Armenia	Expect Delays	10+ days	US outbound linehaul capacity is very limited. Volumes for delivery throughout Australia have reached peak volumes and social distancing guidelines within postal facilities has further hampered speed of processing. Domestic flight schedule reductions have also seriously impacted Express Parcel movement. Australia Post has advised that inbound letter-post items are no longer being affected by the COVID-19 pandemic. However, it is still experiencing issues with other categories of inbound items and all categories of outbound items.	8/5/2021
Aruba	Expect Delays	10+ days	Effective May 22, 2020, the Postal Service™ will resume acceptance of mail destined to the following countries:	8/5/2021
Australia	Expect Delays	PHL: 15+ days ORD: 16+ days LAX: 13+ days	<p>The designated operator of Australia, Australia Post, asks us to inform Union member countries and their designated operators that its daily operations are being affected by government measures aimed at preventing the spread of COVID-19. These measures, which include lockdowns, state border closures, restrictions on movement, self-isolation and limitations on air and other transport services, are affecting the processing and delivery of inbound and outbound mail items.</p> <p>At present, there are border closures and lockdowns in place across the country, including strict lockdowns in two major states, Victoria and New South Wales, where the processing and delivery of mail items is being significantly impacted.</p> <p>Australia Post will continue to monitor the situation as it evolves, and it thanks all member countries and their designated operators for their understanding.</p>	8/5/2021
Austria	Expect Delays	PHL: 12+ days ORD: 12+ days LAX: 13+ days	Suspended flights from UK and delayed transits via road. Expect Delays.	8/5/2021
Azerbaijan	Expect Delays	10+ days	Effective October 16, 2020, the Postal Service™ will resume acceptance of mail	8/5/2021
Bahamas	Expect Delays	10+ days	Effective September 18, 2020, the Postal Service™ will resume acceptance of mail	8/5/2021
Bahrain	Expect Delays	10+ days	Effective July 17, 2020, the Postal Service™ will resume acceptance of mail	8/5/2021
Bangladesh	Expect Delays	10+ days	Effective July 10, 2020, the Postal Service™ will resume acceptance of mail destined to the following country.	8/5/2021
Barbados	Expect Delays	10+ days	Effective May 22, 2020, the Postal Service™ will resume acceptance of mail	8/5/2021
Belarus	Expect Delays	15+ days	No impact from border closure but expect potential delays due to backlogs. Belarus' post advises it is currently unable to send mail to a number of countries due to suspension of flights and various measures taken by other nations. Additionally, it can no longer guarantee service delivery standards with designated operators and any interested parties. Customers should expect major impacts on quality of service for all types of inbound and outbound mail. As far as possible, international and domestic operations will be continued on a regular basis.	8/5/2021
Belgium	Expect Delays	PHL: 12+ days ORD: 12+ days LAX: 18+ days	<p>Belgium, bpost, asks us to inform other Union member countries and their designated operators that exceptionally heavy rain has caused extreme flooding in the south of the country, resulting in the closure of the railway network and numerous national and regional roads in the affected areas. Consequently, postal services in southern Belgium are currently disrupted.</p> <p>Inbound and outbound services (both domestic and international) are operating as normal in the rest of the country.</p> <p>bpost thanks all Union member countries and their designated operators for their understanding.</p>	8/5/2021
Belize	Expect Delays	10+ days	Effective May 22, 2020, the Postal Service™ will resume acceptance of mail	8/5/2021
Benin	Expect Delays	10+ days	Effective July 17, 2020, the Postal Service™ will resume acceptance of mail	8/5/2021
Bermuda	Expect Delays	10+ days	Effective July 17, 2020, the Postal Service™ will resume acceptance of mail	8/5/2021
Bhutan	Service Suspended	10+ days	Effective July 23, 2021, the Postal Service will suspend international mail acceptance to destinations where transportation is unavailable due to widespread cancellations and restrictions into the area.	8/5/2021
Bolivia	Expect Delays	10+ days	Effective September 25, 2020, the Postal Service™ will resume acceptance of mail	8/5/2021

<b>e-PAQ Plus / e-PAQ Standard: Top Country Delivery Status</b>				
<b>Country</b>	<b>Delivery Status</b>	<b>Estimated Delays</b>	<b>Daily Updates/Comments</b>	<b>Date Updated</b>
Bonaire	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	8/5/2021
Bosnia - Herzegovina	Expect Delays	11+ days	Effective May 15, 2020, the Postal Service™ will resume acceptance of mail destined to the following countries:	8/5/2021
Botswana	Expect Delays	11+ days	Effective March 26, 2021, the Postal Service™ will resume acceptance of mail	8/5/2021
Brazil	Expect Delays	PHL: 21+ days ORD: 24+ days LAX: 25+ days	<p>Due to an increase of COVID-19 in the metropolitan region of Curitiba, where all Packet Service shipments are processed, the Brazil state health control agencies have required that the Brazilian Post Office (Correios) take immediate measures to contain the spread of the virus. In response Correios has implemented a temporary reduction of personnel in the processing facility which will result in an added 4 business days to all SLAs. Empresa Brasileira de Correios e Telégrafos (ECT) has advised that a number of COVID-19 cases have been confirmed at the Curitiba international mail processing centre (BRCWB), resulting in a reduction in the workforce. Therefore, delays are to be expected in the processing, customs clearance and delivery of all inbound letter-post items.</p> <p>Due to a 70% decrease in passenger flights, US outbound linehaul capacity is very limited. Please be advised that there may be delays of up to 14 days on US outbound linehaul. We are working to find alternatives and will keep you posted on the situation. In addition, this week was Carnival in Brazil. As such, all clearances and deliveries were additionally delayed.</p>	8/5/2021
British Indian Ocean Territory	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	8/5/2021
British Virgin Islands	Expect Delays	10+ days	Effective June 26, 2020, the Postal Service™ will resume acceptance of mail destined to the following countries	8/5/2021
Brunei Darussalam	Service Suspended		The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	8/5/2021
Bulgaria	Expect Delays	10+ days	Suspended flights from UK until January 31st. Expect delays.	8/5/2021
Burkina Faso	Expect Delays	10+ days	Effective July 17, 2020, the Postal Service™ will resume acceptance of mail destined to the following country.	8/5/2021
Burundi	Expect Delays	10+ days	Effective July 17, 2020, the Postal Service™ will resume acceptance of mail destined to the following country.	8/5/2021
Cambodia	Expect Delays	10+ days	Effective October 30, 2020, the Postal Service™ will resume acceptance of mail	8/5/2021
Cameroon	Expect Delays	10+ days	Effective November 13, 2020, the Postal Service™ will resume acceptance of mail	8/5/2021
Canada	Expect Delays	PHL: 8+ days ORD: 8+ days LAX: 6+ days	Canada Post, the designated operator of Canada, provided notification that processing operations at Gateway East have now resumed the regular three-shift daily schedule. However, delays in the processing of mail items are still to be expected, as Canada Post continues with contingency plans to deal with higher than normal volumes.	8/5/2021
Canary Islands	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	8/5/2021
Cape Verde	Expect Delays	10+ days	Effective July 17, 2020, the Postal Service™ will resume acceptance of mail destined to the following country.	8/5/2021
Cayman	Expect Delays	10+ days	Effective September 18, 2020, the Postal Service™ will resume acceptance of mail	8/5/2021
Central African Republic	Expect Delays	10+ days	Effective Friday, February 5, 2021, the Postal Service™ will resume acceptance of mail	8/5/2021
Chad	Expect Delays	10 + days	Expect Delays due to foreign post office transit delays.	8/5/2021
Chile	Expect Delays	10+ days	Alternative routings	8/5/2021
China	Expect Delays	10 + days	Priority Mail Express International guarantee suspended — Due to airline travel restrictions and cancellations, the U.S. Postal Service has temporarily suspended the guarantee on Priority Mail Express International destined to China. This suspension will be in effect until further notice. The Postal Service is taking all reasonable measures to minimize impact to our customers.	8/5/2021
Christmas Island	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	8/5/2021
Cocos Islands	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	8/5/2021
Colombia	Expect Delays	10+ days	Servicios Postales Nacionales S.A. 4-72 has advised that it is continuing to provide domestic and international services in line with the latest developments regarding COVID-19. The previously communicated measures affecting operations will remain in place and will continue to cause significant delays to all inbound and outbound international letter-post, parcel-post and EMS services. Due to the continuation of force majeure, the cancellation of international flights, the closure of borders, and the internal measures taken by countries and their designated operators, 4-72 is unable to send letter-post, parcel-post and EMS items to various member countries.	8/5/2021

e-PAQ Plus / e-PAQ Standard: Top Country Delivery Status				
Country	Delivery Status	Estimated Delays	Daily Updates/Comments	Date Updated
Comoros Islands	Expect Delays	10+ days	The Société Nationale des Postes et Services Financiers (SNPSF) is again able to accept all categories of outbound postal items (letter post, parcel post and EMS) to all destinations, now that commercial flights to the Comoros have resumed. Flights are now being operated by Kenya Airways, Air Tanzania, Ethiopian Airlines and Air Madagascar. Moreover, the SNPSF is continuing to accept incoming items in all categories and is able to deliver them without any restrictions. Additionally, it asks designated operators that have direct exchanges with the Comoros to take all necessary steps to receive and process its dispatches from Sept. 15, 2020 onwards, in accordance with the partnership agreements in place.	8/5/2021
Congo - Republic Of	Expect Delays	10+ days	Effective Friday, January 29, 2021, the Postal Service™ will resume acceptance of mail	8/5/2021
Congo - The Democratic Republic Of	Expect Delays	10+ days	Effective August 21, 2020, the Postal Service™ will resume acceptance of mail	8/5/2021
Cook Islands	Expect Delays	10+ days	Effective September 11, 2020, the Postal Service™ will resume acceptance of mail	8/5/2021
Costa Rica	Expect Delays		Effective August 14, 2020, the Postal Service™ will resume acceptance of mail	8/5/2021
Cote Divoire	Expect Delays	10+ days	Effective August 21, 2020, the Postal Service™ will resume acceptance of mail	8/5/2021
Croatia	Expect Delays	PHL: 8+ days ORD: 10+ days LAX: 10+ days	Croatian Post has advised that the measures taken to limit the spread of COVID-19 have been lifted, as of February 28, 2021.	8/5/2021
Curacao	Expect Delays	10+ days	Effective July 17, 2020, the Postal Service™ will resume acceptance of mail destined to the following country.	8/5/2021
Cyprus	Expect Delays	5+ days	Cyprus Post has advised that a number of air carriers are once again operating flights to Cyprus. However, due to social distancing and other measures to combat the COVID-19 virus that remain in place, the delivery of postal items may still be subject to delays.	8/5/2021
Czech Republic	Expect Delays	10+ days	Česká Pošta s.p. has advised that the Czech Government has extended the state of emergency for an additional 14 days effective March 28, 2021. The processing and delivery of all types of inbound and outbound mail (letter-post, parcel-post and EMS items) will continue to be affected, and Česká pošta is unable to guarantee compliance with the agreed standards. As a result, force majeure remains in place and previously announced restrictions continue to apply.	8/5/2021
Denmark	Expect Delays	PHL: 13+ days ORD: 23+ days LAX: 25+ days	Suspended flights from UK and delayed transits via road. Expect Delays.	8/5/2021
Djibouti	Expect Delays	10+ days	Djibouti's post advises that the government provisionally plans to reopen airports and allow resumption of passenger flights effective Sept. 1. Specific cargo flights are designated for sending mail to the country. The post also is modifying mail delivery procedures. A signature is no longer required upon delivery and items normally requiring a signature will be delivered using methods that minimize direct contact. These measures are aimed at reducing spread of COVID-19 and protecting staff and customers.	8/5/2021
Dominica	Expect Delays	10+ days	Effective August 21, 2020, the Postal Service™ will resume acceptance of mail	8/5/2021
Dominican Republic	Expect Delays	10+ days	Effective August 21, 2020, the Postal Service™ will resume acceptance of mail	8/5/2021
Ecuador	Expect Delays	10+ days	Effective September 25, 2020, the Postal Service™ will resume acceptance of mail	8/5/2021
Egypt	Expect Delays	10+ days	Effective July 2, 2020, the Postal Service™ will resume acceptance of mail destined to the following countries	8/5/2021
El Salvador	Expect Delays	10+ days	Correos de El Salvador has advised that its international inbound mail services are operating normally as of December 15, 2020. Additionally, outbound services have resumed to all countries for which it is currently possible. Delays are to be expected in the processing and delivery of letter post, due to the sanitary measures in place. Correos de El Salvador is, however, taking all possible measures for the execution of normal services.	8/5/2021
Equatorial Guinea	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	8/5/2021
Eritrea	Service Suspended		The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	8/5/2021



e-PAQ Plus / e-PAQ Standard: Top Country Delivery Status				
Country	Delivery Status	Estimated Delays	Daily Updates/Comments	Date Updated
Estonia	Expect Delays	PHL: 17+ days ORD: 14+ days LAX: 14+ days	Estonian Post has advised that postal services will resume as normal, without restrictions, effective June 14, 2021. From that date, all inbound items requiring the addressee's signature upon delivery will be handed over against signature. In particular: •All registered letters will be delivered directly to the addressee; •All other items that cannot be delivered to a post office box or directly to the addressee will be directed to pick-up points.	8/5/2021
Ethiopia	Expect Delays	10+ days	Effective July 17, 2020, the Postal Service™ will resume acceptance of mail destined to the following country.	8/5/2021
Faeroe Islands	Expect Delays	10+ days	Effective July 17, 2020, the Postal Service™ will resume acceptance of mail destined to the following country.	8/5/2021
Fiji	Expect Delays	10+ days	Post Fiji Ltd has advised that due to the coronavirus pandemic most international commercial flights to and from Fiji have been suspended as of April 20, 2021, until further notice. Post Fiji is therefore experiencing significant disruption in daily operations, including collection and deliveries for all international mail categories (letter-post, parcel-post and EMS items) and services.	8/5/2021
Finland	Expect Delays	PHL: 16+ days ORD: 14+ days LAX: 13+ days	Suspended flights from the UK. However there are road options.	8/5/2021
France	Expect Delays	PHL: 13+ days ORD: 16+ days LAX: 22+ days	La Poste has advised that the French President announced a gradual easing of lockdown measures in several phases up until at least January 20, 2021. As a result, delivery delays are possible and delivery standards cannot be guaranteed. Consequently, all previous measures will continue to apply and force majeure will remain in effect. Since the middle of last week (Feb 5), France has been subject to various climate problems: - Bad weather in the South-West with heavy rain has reduced the punctuality of transport links last week. - Weather conditions (snow and frost) over the Loire have prevented lorry traffic and/or the exit of Factors in distribution in certain regions since the beginning of this week. - These difficulties may impact the USPS quality of service and can lead to delays in processing and delivery.	8/5/2021
French Guiana	Service Suspended		The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	8/5/2021
French Polynesia	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	8/5/2021
French Southern Territories	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	8/5/2021
Gabon	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	8/5/2021
Gambia	Expect Delays	10+ days	Effective August 21, 2020, the Postal Service™ will resume acceptance of mail	8/5/2021
Georgia	Expect Delays	10+ days	No impact from border closure but expect potential delays due to backlogs.	8/5/2021
Germany	Expect Delays	PHL: 9+ days ORD: 13+ days LAX: 17+ days	Deutsche Post AG, would like to inform other Union member countries and their designated operators that exceptionally heavy rain has caused extreme flooding, mainly in the west of the country. This has led to destruction, disruption or closure of regional and national roads, including motorways. Deutsche Post infrastructure has likewise suffered damage.  Consequently, postal services in large areas of western Germany are currently interrupted. The postcode areas most severely affected are 42XXX, 44XXX, 45XXX, 50XXX, 52XXX, 53XXX, 54XXX, 56XXX, 58XXX and 95XXX.  Inbound and outbound international services are in general operating as normal, but exchanges of dispatches by road with neighbouring countries to the west of Germany may be affected by road closures.  Deutsche Post thanks all Union member countries and their designated operators for their understanding.	8/5/2021
Ghana	Expect Delays	10+ days	Effective July 17, 2020, the Postal Service™ will resume acceptance of mail destined to the following country.	8/5/2021

e-PAQ Plus / e-PAQ Standard: Top Country Delivery Status				
Country	Delivery Status	Estimated Delays	Daily Updates/Comments	Date Updated
Gibraltar	Expect Delays	PHL: 14+ days ORD: 14+ days LAX: 17+ days	Delays being reported by USPS.	8/5/2021
Greece	Expect Delays	PHL: 20+ days ORD: 20+ days LAX: 14+ days	Hellenic Post (ELTA) advised the Government announced yesterday 2/10/2021 an even harder local lockdown for Attica region (where half of the GR habitants live), as of 11 February 2021. It's very likely that more regions will follow during the next days. This situation will have direct effects on USPS operations.	8/5/2021
Greenland	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	8/5/2021
Grenada	Expect Delays	10+ days	Grenada's post has resumed full business operations. It is now able to receive and send mail regionally and worldwide. However, some regional airports are still closed, which may affect mail delivery.	8/5/2021
Guadeloupe	Service Suspended		The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	8/5/2021
Guatemala	Expect Delays	10+ days	Effective August 14, 2020, the Postal Service™ will resume acceptance of mail	8/5/2021
Guernsey	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	8/5/2021
Guinea	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	8/5/2021
Guinea Bissau	Expect Delays	10+ days	Effective July 17, 2020, the Postal Service™ will resume acceptance of mail destined to the following country.	8/5/2021
Guyana	Expect Delays	10+ days	Effective August 21, 2020, the Postal Service™ will resume acceptance of mail	8/5/2021
Haiti	Expect Delays	10+ days	Effective August 21, 2020, the Postal Service™ will resume acceptance of mail	8/5/2021
Heard Island	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	8/5/2021
Honduras	Expect Delays	10+ days	Empresa de Correos de Honduras (Honducor) the designated operator of Honduras advising that due to measures adopted by the Honduran Government to minimize the spread of COVID-19, Honduras will continue to be subject to restrictions and a curfew. Honducor will continue to operate with only 50% of its employees on site. This will have a significant impact on the quality of sorting and delivery of inbound items. As a result, force majeure remains in effect.	8/5/2021
Hong Kong	Expect Delays	PHL: 9+ days ORD: 11+ days LAX: 9+ days	On February 18, 2021, the Postal Service™ received a notification from Hongkong Post, the designated operator of Hong Kong, advising that the measures taken to limit the spread of COVID-19 have been lifted and the case of force majeure previously announced has been closed.	8/5/2021
Hungary	Expect Delays	PHL: 15+ days ORD: 15+ days LAX: 12+ days	Expect potential delays due to backlog in customs due to increased volumes.	8/5/2021
Iceland	Expect Delays	6+ days	No impact from border closure but expect potential delays due to backlogs.	8/5/2021
India	Expect Delays	10+ days	Suspended flights from UK. Expect Delays.	8/5/2021
Indonesia	Expect Delays	PHL: 17+ days ORD: 19+ days LAX: 19+ days	No impact from border closure but expect potential delays due to backlogs.	8/5/2021
Iraq	Expect Delays		Effective October 16, 2020, the Postal Service™ will resume acceptance of mail	8/5/2021
Ireland	Expect Delays	PHL: 6+ days ORD: 16+ days LAX: 19+ days	Current 5 day delay due to abnormally high volumes through the final mile carrier's receiving centre.	8/5/2021
Isle Of Man	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	8/5/2021
Israel	Expect Delays	10+ days	Effective May 28, 2021, the Postal Service™ will resume acceptance of mail. Expect significant delays due to flight cancellations regarding the recent political unrest.	8/5/2021
Italy	Expect Delays	PHL: 12+ days ORD: 20+ days LAX: 25+ days	Due to National Lockdown in Italy the following areas have suspended deliveries: • Camastra (CAP 92020) - in the Caltanissetta area Misilmeri (postcode 90036) en Ciminna (90023) - in the Palermo area Vittoria (CAP 97019) en Acate (97011) - in the Ragusa area Cesarò (98033), Bronte (95034), Maniace (95030) en San Teodoro (98030) - in the Catania area Pallagorio (88818) - in the Cosenza area Cotronei (88836), Isola Capo Rizzuto (88841) en Mileto (89852) - in the Catanzaro area Bagnara Calabria (89011), Platì, Bruzzano Zeffiro (89030) en Cardeto (89060) - in the Reggio Calabria area Postal code reopened: 97013	8/5/2021
Jamaica	Expect Delays	10+ days	Jamaica Post has advised that the Government of Jamaica has extended the national curfew until August 10, 2021. Revised working shifts/hours will continue to apply across the entire postal network, affecting sorting operations and mail delivery. Consequently, the force majeure previously announced continues to apply, with an impact on quality of service for all types of mail, including inbound and outbound letter-post, parcel-post and EMS items.	8/5/2021
Japan	Expect Delays	PHL: 8+ days ORD: 6+ days LAX: 11+ days	Japan Post has resumed outbound international postal services for certain destinations. However, the acceptance of mail destined for many countries and territories remains suspended, in cases where the designated operators concerned are still not accepting inbound international postal items, or reduced or cancelled flights to and from Japan result in insufficient transport capacity. Japan Post regularly updates the list of countries and territories for which acceptance of mail is suspended. Detailed information is provided on the Japan Post website at <a href="http://www.post.japanpost.jp/int/information/overview_en.html">www.post.japanpost.jp/int/information/overview_en.html</a> .	8/5/2021
Jersey	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	8/5/2021

e-PAQ Plus / e-PAQ Standard: Top Country Delivery Status				
Country	Delivery Status	Estimated Delays	Daily Updates/Comments	Date Updated
Jordan	Expect Delays	10+ days	Effective October 16, 2020, the Postal Service™ will resume acceptance of mail	8/5/2021
Kazakhstan	Expect Delays	10+ days	Effective July 2, 2020, the Postal Service™ will resume acceptance of mail destined to the following countries	8/5/2021
Kenya	Expect Delays	10+ days	Effective July 17, 2020, the Postal Service™ will resume acceptance of mail destined to the following country.	8/5/2021
Kiribati	Expect Delays	10+ days	Effective September 25, 2020, the Postal Service™ will resume acceptance of mail	8/5/2021
Korea (South)	Expect Delays	PHL: 10+ days ORD: 11+ days LAX: 7+ days	Korea Post, the designated operator of the Republic of Korea (South Korea), has advised that with the increase of COVID-19 cases confirmed among the workforce of the Seoul office of exchange, staff shortages are anticipated throughout the entire workforce. As a result, significant delays in the processing of both inbound and outbound mail items are expected, with a direct impact on the collection and delivery of inbound and outbound mail.	8/5/2021
Kuwait	Expect Delays	10+ days	Kuwait Post advises that all postal services will return to normal effective June, 21 2020.	8/5/2021
Kyrgyzstan	Expect Delays	10+ days	Effective September 25, 2020, the Postal Service™ will resume acceptance of mail	8/5/2021
Laos	Service Suspended	10+ days	Effective November 27, 2020, the Postal Service will temporarily suspend international mail acceptance to destinations where <i>transportation is unavailable</i> due to widespread cancellations and restrictions into the area.	8/5/2021
Latvia	Expect Delays	10+ days	Latvijas Pasts the designated operator of Latvia advising that the Latvian Government has lifted the state of emergency effective April 7, 2021. As a result, certain restrictions to prevent the spread of COVID-19 have been relaxed, and the situation of force majeure previously declared is closed. However, owing to the cancellation of flights and certain safety measures that remain in place, the processing of inbound and outbound postal items may still be subject to significant delays.	8/5/2021
Lebanon	Expect Delays		Effective October 30, 2020, the Postal Service™ will resume acceptance of mail	8/5/2021
Lesotho	Expect Delays	10+ days	Effective March 26, 2021, the Postal Service™ will resume acceptance of mail	8/5/2021
Liberia	Expect Delays	10+ days	Effective Friday, January 29, 2021, the Postal Service™ will resume acceptance of mail	8/5/2021
Libya	Expect Delays	10+ days	Effective December 18, 2020, the Postal Service™ will resume acceptance of mail	8/5/2021
Liechtenstein	On Schedule		Liechtenstein's post advises that postal services have resumed as normal.	8/5/2021
Lithuania	Expect Delays	PHL: 18+ days ORD: 18+ days LAX: 18+ days	Lietuvos paštas, the designated operator of Lithuania, provided notification that the Government of Lithuania has declared the end of the national lockdown effective July 1, 2021, with some safety measures remaining in place to limit the further spread of COVID-19. As a result, force majeure will no longer apply.	8/5/2021
Luxembourg	Expect Delays	PHL: 13+ days ORD: 13+ days LAX: 15+ days	<p>The designated operator of Luxembourg, Post Luxembourg, asks us to inform other Union member countries and their designated operators that exceptionally heavy rain has caused extreme flooding resulting in the closure of some schools, railway network disruption, road blockages, and the evacuation of certain regions. Consequently, certain postal services in certain regions of the country are currently interrupted and one distribution centre as well as three over-the-counter offices (postcodes starting with 64, 94 and 75) are currently closed.</p> <p>The postcode areas affected are as follows: 10xx; 29xx; 58xx; 59xx; 64xx; 65xx; 66xx; 67xx; 68xx; 74xx; 75xx; 94xx.</p> <p>The names of the localities partially or totally concerned are as follows: ANSEMBOURG; BERINGEN; BILL; BOUR; BROUCH (HELPERKNAPP); BUSCHDORF; CRUCHTEN; DOMMELDANGE; DONDELANGE; ESSINGEN; ECHTERNACH; FINSTERHAL; FISCHBACH; GOSSELDANGE; GREVENKNAPP; GREVENMACHER; HESPERANGE; HOLLENFELS; KUELBECHERHAFF; LINTGEN; LUXEMBOURG; MARIENTHAL; MERSCH; MEYSEMOURG; MOESDORF; NIEDERGLABACH; NOMMERN; OBERGLABACH; OPENTHALT; PETTINGEN; PRETTINGEN; RECKANGE; ROLLINGEN; ROSPORT; SAEUL; SCHOENFELS; SCHOOS; TUNTANGE; VIANDEN; WASSERBILLIG.</p> <p>Post Luxembourg thanks all Union member countries and their designated operators for their understanding.</p>	8/5/2021

e-PAQ Plus / e-PAQ Standard: Top Country Delivery Status				
Country	Delivery Status	Estimated Delays	Daily Updates/Comments	Date Updated
Macau	Expect Delays	10+ days	<p>The designated operator of Luxembourg, Post Luxembourg, asks us to inform other Union member countries and their designated operators that exceptionally heavy rain has caused extreme flooding resulting in the closure of some schools, railway network disruption, road blockages, and the evacuation of certain regions. Consequently, certain postal services in certain regions of the country are currently interrupted and one distribution centre as well as three over-the-counter offices (postcodes starting with 64, 94 and 75) are currently closed.</p> <p>The postcode areas affected are as follows: 10xx; 29xx; 58xx; 59xx; 64xx; 65xx; 66xx; 67xx; 68xx; 74xx; 75xx; 94xx.</p> <p>The names of the localities partially or totally concerned are as follows: ANSEMBOURG; BERINGEN; BILL; BOUR; BROUCH (HELPERKNAPP); BUSCHDORF; CRUCHTEN; DOMMELDANGE; DONDELANGE; ESSINGEN; ECHTERNACH; FINSTERTHAL; FISCHBACH; GOSSELDANGE; GREVENKNAPP; GREVENMACHER; HESPERANGE; HOLLENFELS; KUELBECHERHAFF; LINTGEN; LUXEMBOURG; MARIENTHAL; MERSCH; MEYSEMOURG; MOESDORF; NIEDERGLABACH; NOMMERN; OBERGLABACH; OPENTHALT; PETTINGEN; PRETTINGEN; RECKANGE; ROLLINGEN; ROSPORT; SAEUL; SCHOENFELS; SCHOOS; TUNTANGE; VIANDEN; WASSERBILLIG.</p> <p>Post Luxembourg thanks all Union member countries and their designated operators for their understanding.</p>	8/5/2021
Macedonia	Expect Delays	10+ days	Post advises customers to expect a major impact on operations and quality of service for all types of inbound and outbound mail until the end of the coronavirus (COVID-19) pandemic. For this reason, service delivery standards cannot be guaranteed, and a force majeure clause regarding quality of service is being invoked until the situation returns to normal.	8/5/2021
Madagascar	Expect Delays	10+ days	Effective December 11, 2020, the Postal Service™ will resume acceptance of mail	8/5/2021
Malawi	Expect Delays	10+ days	Effective August 6th, 2021 the Postal Service™ will resume acceptance of mail	8/5/2021
Malaysia	Expect Delays	PHL: 13+ days ORD: 14+ days LAX: 11+ days	Post Malaysia has advised that in response to a significant number of new infections detected in the country, the Malaysian Government has both extended and reinforced its measures to minimize the spread of COVID-19 as of May 28, 2021. During this period, Pos Malaysia will continue to provide postal services, but will be operating with a reduced workforce and in line with the new restrictions and safety guidelines. The processing and delivery of all types of inbound and outbound mail (letter-post, parcel-post and EMS items) will continue to be affected, and Pos Malaysia is unable to guarantee compliance with the agreed standards. Therefore, the previously declared force majeure continues to apply until further notice.	8/5/2021
Maldives	Expect Delays	10+ days	Maldives Post advises that while operations have been partially restored, certain restrictions remain. Acceptance of international mail for any destination remains suspended due to suspension of flights. Customers should expect severe delays for all outbound airmail until sufficient transport capacity becomes available. Additionally, the international mail processing center is operating with a limited workforce. Consequently, quality of service and delivery standards cannot be guaranteed and the case of force majeure remains in force. The disruption is expected to continue until the epidemic is over. Signature on delivery remains suspended, however, tracked confirmation of deliveries will be provided via the usual tracking event scans for products that allow tracking.	8/5/2021
Mali	Expect Delays	10+ days	Suspended all commercial flights (other than cargo flights) from affected countries, which will affect postal services.	8/5/2021
Malta	Expect Delays	10+ days	Suspended flights from UK. Expect Delays. On March 18, 2021, MaltaPost, the designated operator of Malta, provided notification that, due to the COVID-19 emergency, and to new government measures to control the pandemic, inbound and outbound letter-post, parcel-post and EMS services remain severely disrupted owing to very limited airline capacity to Malta. This disruption is expected to continue until airlines resume normal operations and sufficient transportation capacity becomes available. Consequently, MaltaPost cannot currently guarantee delivery standards and times. Delays in the processing and delivery of mail are also to be expected throughout the islands of Malta, and compliance with quality of service standards will continue to be affected by force majeure.	8/5/2021
Martinique	Service Suspended		The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	8/5/2021

<b>e-PAQ Plus / e-PAQ Standard: Top Country Delivery Status</b>				
<b>Country</b>	<b>Delivery Status</b>	<b>Estimated Delays</b>	<b>Daily Updates/Comments</b>	<b>Date Updated</b>
Mauritania	Expect Delays	10+ days	Effective September 4, 2020, the Postal Service™ will resume acceptance of mail	8/5/2021
Mauritius	Expect Delays	10+ days	Mauritius Post has advised that the Government of Mauritius has announced the easing of COVID-related restrictions as of July 1, 2021, subject to strict adherence to sanitary protocols and measures. On July 15, 2021, Mauritius will gradually open its international borders. However, COVID-19 continues to have a direct impact on international inbound and outbound mails to and from Mauritius. Therefore, the previously announced provisions and force majeure continue to apply for all inbound and outbound international letter-post, parcel-post and EMS items.	8/5/2021
Mexico	Expect Delays	10+ days	Mexico's post advises that offices of exchange continue to be affected by the COVID-19 pandemic. Due to government measures to combat the coronavirus, the Mexican customs authority will be operating with a reduced workforce until January 2021. As a result, delays are to be expected in the delivery of shipments.	8/5/2021
Moldova	Expect Delays	10+ days	Moldova's post advises that all postal services have resumed and it is now able to process and deliver inbound and outbound mail. This includes outbound services to the United States.	8/5/2021
Monaco	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	8/5/2021
Mongolia	Service Suspended		The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	8/5/2021
Montenegro	Expect Delays	7+ days	Effective May 15, 2020, the Postal Service™ will resume acceptance of mail destined to the following countries:	8/5/2021
Montserrat	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	8/5/2021
Morocco	Expect Delays	10+ days	Effective July 2, 2020, the Postal Service™ will resume acceptance of mail destined to the following countries	8/5/2021
Mozambique	Expect Delays	10+ days	Effective July 17, 2020, the Postal Service™ will resume acceptance of mail destined to the following country.	8/5/2021
Burma (Myanmar)	Expect Delays	10+ days	Effective July 09, 2021, the Postal Service™ will resume acceptance of mail destined to the following country.	8/5/2021
Namibia	Expect Delays	10+ days	Effective July 17, 2020, the Postal Service™ will resume acceptance of mail destined to the following country.	8/5/2021
Nauru	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	8/5/2021
Nepal	Expect Delays	10+ days	Nepal Post has advised that although the partial lockdown measures have been relaxed as of June 22, 2021, delays in the collection, transportation and delivery of mails are still expected. Additionally, Nepal Post remains unable to accept outbound mails to countries other than India, until such time as the passenger flights normally used to transport mail are resumed.	8/5/2021
Netherlands	Expect Delays	PHL: 15+ days ORD: 16+ days LAX: 16+ days	Suspended flights from UK and delayed transits via road. Expect Delays.	8/5/2021
Netherlands Antilles	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	8/5/2021
New Caledonia	Expect Delays	10+ days	<p>OPT-NC, the designated operator of New Caledonia, provided notification that the confinement measures in place in New Caledonia will gradually be lifted April 2 to April 11, 2021. As a result, signature on delivery will be modified as follows:</p> <ul style="list-style-type: none"> <li>• Letter-post, parcel-post and EMS items requiring the addressee's signature on delivery at OPT-NC post office counters will once again be handed over against the addressee's signature and, as appropriate, verification of the addressee's identity.</li> <li>• Letter-post, parcel-post and EMS items requiring the addressee's signature on delivery at the addressee's home will be delivered and signed by OPT-NC postman/woman in agreement with the addressee and following verification of the addressee's identity as appropriate. Should the addressee not agree to the postman/women signing the proof of delivery, the item will be made available for collection at an OPT-NC post office. This measure will be put into place from April 6 – 11, 2021.</li> </ul>	8/5/2021
New Zealand	Expect Delays	PHL: 14+ days ORD: 13+ days LAX: 10+ days	New Zealand Post has advised that the level-2 alert in the Wellington region has ended as of June 29, 2021..	8/5/2021
Nicaragua	Expect Delays	10+ days	Effective May 22, 2020, the Postal Service™ will resume acceptance of mail destined to the following countries:	8/5/2021
Niger	Expect Delays	10+ days	Effective December 4, 2020, the Postal Service™ will resume acceptance of mail	8/5/2021
Nigeria	Expect Delays	10+ days	Effective July 17, 2020, the Postal Service™ will resume acceptance of mail destined to the following country.	8/5/2021
Norfolk	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	8/5/2021

e-PAQ Plus / e-PAQ Standard: Top Country Delivery Status				
Country	Delivery Status	Estimated Delays	Daily Updates/Comments	Date Updated
Norway	Expect Delays	PHL: 17+ days ORD: 22+ days LAX: 22+ days	Suspended flights from UK and delayed transits via road. Expect Delays.	8/5/2021
Oman	Expect Delays	10+ days	Effective July 10, 2020, the Postal Service™ will resume acceptance of mail destined to the following countries:	8/5/2021
Pakistan	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	8/5/2021
Palestine	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	8/5/2021
Panama	Expect Delays	10+ days	Correos de Panama has advised that post offices, mail processing centers (domestic and international) and the air transshipment office at Tocumen International Airport are operating under normal working hours and the biosafety measures established by the Ministry of Health of Panama (MINSa). Correos de Panamá confirms that it is able to continue to receive inbound mail destined for Panama. However, Correos de Panama is unable to guarantee service standards for inbound and outbound mail. As a result, force majeure with respect to quality of service for all categories of mail items will apply until further notice.	8/5/2021
Papua New Guinea	Expect Delays	10+ days	Effective October 23, 2020, the Postal Service™ will resume acceptance of mail	8/5/2021
Paraguay	Expect Delays	10+ days	Effective July 24, 2020, the Postal Service™ will resume acceptance of mail	8/5/2021
Peru	Expect Delays	10+ days	Servicios Postales del Perú - SERPOST S.A, the designated operator of Peru, advising that SERPOST is taking the necessary steps to re-establish service levels and restore normal operations for all types of mail (letter-post, parcel-post and EMS items), including the delivery of mail on the national territory. In addition, the air transport sector is steadily recovering, allowing SERPOST to lift the force majeure previously declared with respect to the acceptance and processing of international items.	8/5/2021
Philippines	Expect Delays	10+ days	Philippine Postal Corporation has advised that the period of community quarantine has been extended through August 31, 2020 for various areas. However, all post offices remain open and the international mail processing centers continue to operate with a skeleton workforce. Consequently, delays are expected in the processing and delivery of all inbound international postal items.	8/5/2021
Pitcairn	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	8/5/2021
Poland	Expect Delays	PHL: 17+ days ORD: 17+ days LAX: 20+ days	Poczta Polska has advised that, owing to the severity of the current COVID-19 situation in Poland, the Polish Government has implemented a national lockdown effective from March 20 to April 9, 2021. Poczta Polska will continue to provide postal services in line with public health measures and other restrictions but will be operating with a reduced workforce. The processing and delivery of all types of inbound and outbound mail (letter-post, parcel-post and EMS items) will continue to be affected, and Poczta Polska is unable to guarantee compliance with the agreed standards.	8/5/2021
Portugal	Expect Delays	PHL: 18+ days ORD: 15+ days LAX: 15+ days	CTT Correios de Portugal, the designated operator of Portugal, advising that the previously announced lockdown has ended. However, the authorities are still monitoring the situation carefully, and CTT Correios de Portugal will continue to operate under the current restrictions and safety guidelines. Additionally, delays are expected in the processing of outbound mail (letter-post, parcel-post and EMS items). Measures to gradually resume normal operations continue to be implemented, and inbound standards are steadily improving.	8/5/2021
Qatar	Expect Delays	10+ days	Effective July 2, 2020, the Postal Service™ will resume acceptance of mail destined to the following countries	8/5/2021
Reunion	Service Suspended		The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	8/5/2021
Romania	Expect Delays	10+ days	No impact from border closure but expect potential delays due to backlogs.	8/5/2021
Russia	Expect Delays	PHL: 20+ days ORD: 25+ days LAX: 25+ days	Expect delays due to uplift restrictions into Russia.	8/5/2021
Rwanda	Expect Delays	10+ days	On July 29, 2021, The National Postal Corporation (Iposita), the designated operator of Rwanda, provided notification that, in order to reinforce the measures aimed at combating the spread of COVID-19, the Rwandan Government has decided to extend the lockdown declared in the capital, Kigali, and in eight other districts (Burera, Gicumbi, Kamonyi, Musanze, Nyagatare, Rubavu, Rwamagana and Rutsiro), until July 31, 2021. A travel ban is in place between Kigali and other provinces, as well as between other districts. This decision will remain in force until July 31, 2021, and in certain areas until August 10, 2021. Iposita's operational performance in Kigali and the other affected districts will be severely impacted by these measures, since they limit its processing and delivery resources and affect its capacity in terms of volume and quality of service.	8/5/2021
Saint Pierre and Miquelon	Service Suspended		The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	8/5/2021
Samoa	Service Suspended		The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	8/5/2021
San Marino	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	8/5/2021

<b>e-PAQ Plus / e-PAQ Standard: Top Country Delivery Status</b>				
<b>Country</b>	<b>Delivery Status</b>	<b>Estimated Delays</b>	<b>Daily Updates/Comments</b>	<b>Date Updated</b>
Sao Tome and Principe	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	8/5/2021
Saudi Arabia	Expect Delays	10+ days	Saudi Post Corporation has advised that, in accordance with the measures taken to minimize the spread of COVID-19 and the requirements of the government of Saudi Arabia, all letter-post, parcel-post and EMS items requiring signature on delivery will, for security reasons, provisionally be delivered to customers indirectly. Consequently, it will not be mandatory for Saudi Post to provide written proof of delivery, and the delivery will be based on a code sent to the addressee's mobile phone.	8/5/2021
Senegal	Expect Delays	10+ days	Effective July 10, 2020, the Postal Service™ will resume acceptance of mail destined to the following countries:	8/5/2021
Serbia	Expect Delays	PHL: 8+ days ORD: 7+ days LAX: 8+ days	No impact from border closure but expect potential delays due to backlogs.	8/5/2021
Seychelles	Expect Delays	10+ days	Effective March 26, 2021, the Postal Service™ will resume acceptance of mail	8/5/2021
Sierra Leone	Expect Delays	10+ days	Effective Friday, January 29, 2021, the Postal Service™ will resume acceptance of mail	8/5/2021
Singapore	Expect Delays	PHL: 12+ days ORD: 12+ days LAX: 9+ days	Singapore Post is unable to accept open or closed transit mails of any kind for any destination until further notice.	8/5/2021
Sint Maarten	Service Suspended		The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	8/5/2021
Slovakia	Expect Delays	PHL: 15+ days ORD: 15+ days LAX: 15+ days	Slovenská Pošta has advised that the state of emergency previously announced has now ended. However, the restrictions in terms of service standards and force majeure remain in place.	8/5/2021
Slovenia	Expect Delays	PHL: 20+ days ORD: 20+ days LAX: 20+ days	Pošta Slovenije has advised that the government has extended the current lockdown for another 30 days. Pošta Slovenije continues to provide postal services with a reduced workforce. The processing and delivery of all types of inbound and outbound mail (letter post, parcel post and EMS items) will continue to be affected, and Pošta Slovenije is unable to guarantee compliance with the agreed standards. The acceptance of outbound mail items (letter post, parcel post and EMS) for some destinations is still subject to transport availability. Therefore, the situation of force majeure previously declared will continue to apply until further notice.	8/5/2021
Solomon Islands	Expect Delays	10+ days	Effective October 23, 2020, the Postal Service™ will resume acceptance of mail	8/5/2021
South Africa	Expect Delays	10+ days	South African Post Office Ltd. (SAPO) has advised that due to the prevailing COVID-19 situation and the unavailability of flights, transit mail service has been suspended until further notice. Nevertheless, in the interim, the transit service will remain available for mail exchanged among the following five countries: Botswana, Eswatini, Lesotho, Mozambique and Namibia.	8/5/2021
South Georgia	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	8/5/2021
Spain	Expect Delays	PHL: 14+ days ORD: 18+ days LAX: 20+ days	Expect potential delays due to backlog in customs due to increased volumes.	8/5/2021
Sri Lanka	Expect Delays	10+ days	The Department of Posts has advised that due to the rapid spread of COVID-19, the government has extended the current strict island-wide travel restrictions until June 21, 2021. Although the Department of Posts will continue to operate under the current restrictions and safety guidelines, it is tunable to guarantee compliance with the agreed delivery standards for all mail categories.	8/5/2021
Suriname	Service Suspended		The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	8/5/2021
Svalbard	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	8/5/2021
Swaziland	Expect Delays	10+ days	Effective March 26, 2021, the Postal Service™ will resume acceptance of mail	8/5/2021
Sweden	Expect Delays	PHL: 20+ days ORD: 20+ days LAX: 25+ days	The Postal Service will utilize sea transportation to address the issue of limited air transportation resulting from widespread flight cancellations and restrictions due to COVID-19. This option will remain in effect until sufficient air transportation capacity becomes available. Sweden Post has suspended signature on delivery for inbound items, with the exception of items that are delivered through a retail outlet. Delivery will be conducted via methods that limit human contact, with immediate effect.	8/5/2021

e-PAQ Plus / e-PAQ Standard: Top Country Delivery Status				
Country	Delivery Status	Estimated Delays	Daily Updates/Comments	Date Updated
Switzerland	Expect Delays	PHL: 21+ days ORD: 19+ days LAX: 22+ days	The Postal Service will utilize sea transportation to address the issue of limited air transportation resulting from widespread flight cancellations and restrictions due to COVID-19. This option will remain in effect until sufficient air transportation capacity becomes available. With effect from 16 March 2020, letter-post, parcel-post and EMS items requiring signature on delivery will not be signed for by the recipient, for health and safety reasons. For such items, in place of the recipient's signature, the delivery agent will enter a code in the signature field of the handheld device. This temporary measure will apply from 16 March 2020 until further notice. As a result, Swiss Post is no longer able to guarantee inbound and outbound mail standards, and is therefore invoking a situation of force majeure with regard to quality of service and remuneration for all categories of mail item (letter-post, parcel-post and EMS items) until further notice.	8/5/2021
Syria	Service Suspended		The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	8/5/2021
Taiwan	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	8/5/2021
Tajikistan	Service Suspended		The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	8/5/2021
Tanzania	Expect Delays	10+ days	Effective August 21, 2020, the Postal Service™ will resume acceptance of mail	8/5/2021
Thailand	Expect Delays	PHL: 5+ days ORD: 6+ days LAX: 6+ days	On July 15, 2021, the Postal Service™ received a notification from Thailand Post, the designated operator of Thailand that, as a result of a significant number of new COVID-19 infections, the Government of Thailand has extended the nationwide state of emergency until September 30, 2021. Thailand Post will continue to provide postal services but will be operating with a reduced workforce and in line with the new restrictions and safety guidelines which may have impacts on mail processing for international inbound and outbound items and service delivery standards. Additionally, force majeure continues to apply until further notice.	8/5/2021
Timor-Leste	Service Suspended		The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	8/5/2021
Togo	Expect Delays	10+ days	Togo's post advises that due to the COVID-19 pandemic, various government measures will impact collection, transmission and delivery of mail. Commercial flights to and from most other countries have been suspended in addition to movement restrictions, curfews and closed land borders. Consequently, the post will no longer be able to fulfil its obligations in terms of mail processing standards, or guarantee quality of service for mail items, until the situation returns to normal. It is therefore declaring a case of force majeure for all categories of inbound and outbound mail although it will carry on providing postal services as possible.	8/5/2021
Tokelau	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	8/5/2021
Tonga	Expect Delays	10+ days	Effective September 4, 2020, the Postal Service™ will resume acceptance of mail	8/5/2021
Trinidad and Tobago	Expect Delays	7+ days	Effective May 22, 2020, the Postal Service™ will resume acceptance of mail destined to the following countries:	8/5/2021
Tunisia	Expect Delays	10+ days	Effective July 2, 2020, the Postal Service™ will resume acceptance of mail destined to the following countries	8/5/2021
Turkey	Expect Delays	PHL: 7+ days ORD: 15+ days LAX: 16+ days	Delays are to be expected for inbound and outbound postal items. Period of leave has been declared for certain parts of its workforce, especially those in high-risk categories, in both the public and private sectors. This will have a major impact on operations and, consequently, on quality of service for all types of inbound mail (letter-post, parcel-post and EMS items). For this reason, service delivery standards cannot be guaranteed and a situation of force majeure has been declared until the situation returns to normal.	8/5/2021
Turkmenistan	Service Suspended		The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	8/5/2021
Turks and Caicos Islands	Expect Delays	10+ days	Effective October 30, 2020, the Postal Service™ will resume acceptance of mail	8/5/2021
Tuvalu	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	8/5/2021
Uganda	Expect Delays	10+ days	Effective August 21, 2020, the Postal Service™ will resume acceptance of mail	8/5/2021
Ukraine	Expect Delays	6+ days	Ukraine's post advises that the previously announced country-wise state of emergency has been extended until May 11, 2020. As such, the measures previously announced continue to apply. Despite these circumstances, Ukraine's post is maintaining its operations (with all measures taken to protect the staff and customers), accepting postal items destined for all countries and sending them using alternative routes.	8/5/2021
United Arab Emirates	Expect Delays	10+ days	Emirates Post advises that it has now resumed providing all mail services.	8/5/2021



<b>e-PAQ Plus / e-PAQ Standard: Top Country Delivery Status</b>				
<b>Country</b>	<b>Delivery Status</b>	<b>Estimated Delays</b>	<b>Daily Updates/Comments</b>	<b>Date Updated</b>
United Kingdom	Expect Delays	PHL: 10+ days ORD: 15+ days LAX: 16+ days	Suspended flights from Switzerland to the UK. Expect delays. 10-14 days delay. Royal Mail has published a list of 28 areas suffering from limited delivery services as more of its workforce is affected by Covid-19. The zones - comprising 27 in England and one in Northern Ireland - are no longer receiving regular post because of the high numbers of Royal Mail staff who are either off sick or self-isolating. The affected areas include 13 in or near London, while others include Leeds in West Yorkshire, Chelmsford in Essex, Widnes in Cheshire and Margate in Kent.	8/5/2021
Uruguay	Expect Delays	10+ days	Uruguay's post has taken steps to minimize spread of the coronavirus (COVID-19). Staff numbers in postal facilities are being reduced as far as possible, and teleworking introduced where feasible. Direct physical contacts are being minimized. Post offices with large numbers of customers are being kept closed with special collection points set up directly with customers. These measures, along with the suspension and reduction of international flights and connections, will impact inbound and outbound postal operations and delivery.	8/5/2021
Uzbekistan	Expect Delays	10+ days	Effective October 16, 2020, the Postal Service™ will resume acceptance of mail	8/5/2021
Vanuatu	Expect Delays	10+ days	Effective October 23, 2020, the Postal Service™ will resume acceptance of mail	8/5/2021
Vatican City	Expect Delays	10+ days	The Vatican's post advises that it is classified as an essential service and will continue operations and providing services as far as it is able to. The current situation will have impacts in quality of service for all types of inbound and outbound mail. The post will no longer be able to guarantee delivery service standards and is invoking a case of force majeure for quality of service. Due to insufficient transport capacity following cancellation of many international flights, the post is also unable to transport mail to a growing number of countries and is therefore no longer accepting postal items destined for the countries concerned until further notice. The list of destination countries affected is liable to change on a daily basis.	8/5/2021
Venezuela	Expect Delays	10+ days	Effective September 25, 2020, the Postal Service™ will resume acceptance of mail	8/5/2021
Vietnam	Expect Delays	10+ days	VNPost has advised that due to a significant number of new COVID-19 infections in Viet Nam, the Vietnamese Government has reinforced measures to minimize the spread of COVID-19. During this period, VNPost will continue to provide postal services, but will be operating with a reduced workforce. The processing and delivery of all types of inbound and outbound mail (letter-post, parcel-post and EMS items) will continue to be affected, and VNPost is unable to guarantee compliance with the agreed standards. Therefore, the situation of force majeure previously declared continues to apply until further notice. VNPost will work with local authorities to manage the situation and make the necessary adjustments to continue to ensure delivery, when possible.	8/5/2021
Wallis and Futuna Islands	Expect Delays	10+ days	Suspension of Global Express Guaranteed Service	8/5/2021
Western Samoa	Expect Delays	10+ days	Effective October 30, 2020, the Postal Service™ will resume acceptance of mail	8/5/2021
Yemen	Service Suspended		The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	8/5/2021
Zambia	Service Suspended		The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	8/5/2021
Zimbabwe	Expect Delays	10+ days	Effective August 21, 2020, the Postal Service™ will resume acceptance of mail	8/5/2021

<b>Delivery Status Key</b>
On Schedule
Expect Delays
Service Suspended

<b>Mail (Business Mail / Marketing Mail / Publications): Top Country Delivery Status</b>				
<b>Country</b>	<b>Delivery Status</b>	<b>Estimated Delays</b>	<b>Daily Updates/Comments</b>	<b>Date Updated</b>
Albania	Expect Delays	10+ days	Albanian Post advises that the Government of Albania has extended the state of emergency until June 26, 2020. As a result, Albanian Post is declaring a situation of force majeure with regard to all letter-post and parcel-post items. Customers should expect delivery delays for all items destined to Albania. Furthermore, Albanian Post has ceased to accept EMS items within its network, and letter-post and parcel-post items will be accepted only for those destinations where transport capacity is available.	8/5/2021
Algeria	Expect Delays	10+ days	Effective July 2, 2020, the Postal Service™ will resume acceptance of mail destined to the following countries	8/5/2021
Angola	Expect Delays	10+ days	Effective Friday, March 5, 2021, the Postal Service™ will resume acceptance of mail	8/5/2021
Antigua & Barbudo	Expect Delays	10+ days	Effective May 22, 2020, the Postal Service™ will resume acceptance of mail	8/5/2021
Argentina	Expect Delays	6+ days	Can move through alternative non USPS solutions. Correo Argentino has made arrangements to guarantee the continuation of its key services. Also, as part of health and safety measures to limit the spread of COVID-19, no letter-post, parcel-post or EMS items will require signatures upon delivery. Instead, the postman/postwoman will ask the addressee for a piece of ID and will note down the number in the signature field. These circumstances will affect the quality of service for all categories of inbound and outbound mail. As such, Correo Argentino, citing force majeure, will be unable to guarantee delivery service standards (e.g. delivery time) in accordance with UPU regulations.	8/5/2021
Aruba	Expect Delays	10+ days	Can move through alternative non USPS solutions. Cargo only flights at a frequency of only once a week causing backlogs and delays	8/5/2021
Australia	Expect Delays	10+ days	<p>The designated operator of Australia, Australia Post, asks us to inform Union member countries and their designated operators that its daily operations are being affected by government measures aimed at preventing the spread of COVID-19. These measures, which include lockdowns, state border closures, restrictions on movement, self-isolation and limitations on air and other transport services, are affecting the processing and delivery of inbound and outbound mail items.</p> <p>At present, there are border closures and lockdowns in place across the country, including strict lockdowns in two major states, Victoria and New South Wales, where the processing and delivery of mail items is being significantly impacted.</p> <p>Australia Post will continue to monitor the situation as it evolves, and it thanks all member countries and their designated operators for their understanding.</p>	8/5/2021
Austria	Expect Delays	10+ days	Suspended flights from UK and delayed transits via road. Expect Delays.	8/5/2021
Azerbaijan	Expect Delays	10+ days	Effective October 16, 2020, the Postal Service™ will resume acceptance of mail	8/5/2021
Bahamas	Expect Delays	10+ days	Effective September 18, 2020, the Postal Service™ will resume acceptance of mail	8/5/2021
Bahrain	Expect Delays	10+ days	Effective July 17, 2020, the Postal Service™ will resume acceptance of mail	8/5/2021
Bangladesh	Expect Delays	10+ days	Effective July 10, 2020, the Postal Service™ will resume acceptance of mail destined to the following country.	8/5/2021
Barbados	Expect Delays	10+ days	Effective May 22, 2020, the Postal Service™ will resume acceptance of mail	8/5/2021
Belgium	Expect Delays	8+ days	<p>Belgium, bpost, asks us to inform other Union member countries and their designated operators that exceptionally heavy rain has caused extreme flooding in the south of the country, resulting in the closure of the railway network and numerous national and regional roads in the affected areas. Consequently, postal services in southern Belgium are currently disrupted.</p> <p>Inbound and outbound services (both domestic and international) are operating as normal in the rest of the country.</p> <p>bpost thanks all Union member countries and their designated operators for their understanding.</p>	8/5/2021
Belize	Expect Delays	10+ days	Effective May 22, 2020, the Postal Service™ will resume acceptance of mail destined to the following countries:	8/5/2021

<b>Mail (Business Mail / Marketing Mail / Publications): Top Country Delivery Status</b>				
<b>Country</b>	<b>Delivery Status</b>	<b>Estimated Delays</b>	<b>Daily Updates/Comments</b>	<b>Date Updated</b>
Benin	Expect Delays	10+ days	Effective July 17, 2020, the Postal Service™ will resume acceptance of mail destined to the following country.	8/5/2021
Bermuda	Expect Delays	7+ days	Effective July 17, 2020, the Postal Service™ will resume acceptance of mail.	8/5/2021
Bhutan	Expect Delays	10+ days	Effective July 23, 2021, the Postal Service will suspend international mail acceptance to destinations where transportation is unavailable due to widespread cancellations and restrictions into the area, however alternative delivery options are available for mail.	8/5/2021
Bolivia	Expect Delays	8+ days	Effective September 25, 2020, the Postal Service™ will <i>resume acceptance of mail</i>	8/5/2021
Bosnia and Herzegovina	Expect Delays	10+ days	Effective May 15, 2020, the Postal Service™ will resume acceptance of mail.	8/5/2021
Botswana	Expect Delays	10+ days	Effective March 26, 2021, the Postal Service™ will resume acceptance of mail. Expect delays due to uplift issues.	8/5/2021
Brazil	Expect Delays	18+ days	<p>Due to an increase of COVID-19 in the metropolitan region of Curitiba, where all Packet Service shipments are processed, the Brazil state health control agencies have required that the Brazilian Post Office (Correios) take immediate measures to contain the spread of the virus. In response Correios has implemented a temporary reduction of personnel in the processing facility which will result in an added 4 business days to all SLAs. Empresa Brasileira de Correios e Telégrafos (ECT) has advised that a number of COVID-19 cases have been confirmed at the Curitiba international mail processing centre (BRCWB), resulting in a reduction in the workforce. Therefore, delays are to be expected in the processing, customs clearance and delivery of all inbound letter-post items.</p> <p>Due to a 70% decrease in passenger flights, US outbound linehaul capacity is very limited. Please be advised that there may be delays of up to 14 days on US outbound linehaul. We are working to find alternatives and will keep you posted on the situation. In addition, this week was Carnival in Brazil. As such, all clearances and deliveries were additionally delayed.</p>	8/5/2021
British Virgin Islands	Expect Delays	10+ days	Effective August 21, 2020, the Postal Service™ will resume acceptance of mail	8/5/2021
Brunei	Expect Delays	6+ days	Extremely limited flights to this destination. However, mail is being processed, but with substantial delays.	8/5/2021
Bulgaria	Expect Delays	10+ days	Suspended flights from UK until January 31st. Expect delays.	8/5/2021
Burkina Faso	Expect Delays	10+ days	Effective July 17, 2020, the Postal Service™ will resume acceptance of mail destined to the following country.	8/5/2021
Burundi	Expect Delays	10+ days	Effective July 17, 2020, the Postal Service™ will resume acceptance of mail destined to the following country.	8/5/2021
Cambodia	Expect Delays	10+ days	Effective October 30, 2020, the Postal Service™ will <i>resume acceptance of mail</i>	8/5/2021
Cameroon	Expect Delays	10+ days	Effective November 13, 2020, the Postal Service™ will <i>resume acceptance of mail</i>	8/5/2021
Canada	Expect Delays	10+ days	Canada Post, provided notification that processing operations at Gateway East have now resumed the regular three-shift daily schedule. However, delays in the processing of mail items are still to be expected, as Canada Post continues with contingency plans to deal with higher than normal volumes.	8/5/2021
Cape Verde	Expect Delays	10+ days	Can move through alternative non USPS solutions. All UPU member countries are advised to expect serious delays for both inbound and outbound mail as a result of the numerous flight reductions and cancellations	8/5/2021
Cayman Islands	Expect Delays	10+ days	Effective September 18, 2020, the Postal Service™ will <i>resume acceptance of mail</i>	8/5/2021
Central African Republic	Expect Delays		Effective Friday, February 5, 2021, the Postal Service™ will <i>resume acceptance of mail</i>	8/5/2021
Chad	Expect Delays	10+ days	USPS has resumed service. Expect delays due to foreign local postal office services.	8/5/2021
Chile	Expect Delays	7+ days	Can move through alternative non USPS solutions. Cargo only flights causing linehaul surcharges and frequency of twice a week.	8/5/2021
China	Expect Delays	10+ days	China Post has advised that it is closing the case of force majeure and postal services are now back to normal.	8/5/2021

Mail (Business Mail / Marketing Mail / Publications): Top Country Delivery Status				
Country	Delivery Status	Estimated Delays	Daily Updates/Comments	Date Updated
Colombia	Expect Delays	10+ days	Servicios Postales Nacionales S.A. 4-72 has advised that it is continuing to provide domestic and international services in line with the latest developments regarding COVID-19. The previously communicated measures affecting operations will remain in place and will continue to cause significant delays to all inbound and outbound international letter-post, parcel-post and EMS services. Due to the continuation of force majeure, the cancellation of international flights, the closure of borders, and the internal measures taken by countries and their designated operators, 4-72 is unable to send letter-post, parcel-post and EMS items to various member countries.	8/5/2021
Cook Islands	Expect Delays	10+ days	Effective September 11, 2020, the Postal Service™ will resume acceptance of mail	8/5/2021
Costa Rica	Expect Delays	10+ days	Effective August 14, 2020, the Postal Service™ will resume acceptance of mail	8/5/2021
Croatia	Expect Delays	10+ days	Croatian Post has advised that the measures taken to limit the spread of COVID-19 have been lifted, as of February 28, 2021.	8/5/2021
Cuba	Service Suspended		No alternative routing due to embargo	8/5/2021
Curacao	Expect Delays	10+ days	Can move through alternative non USPS solutions. Cpost International is experiencing significant disruption to its daily operations due to the flight cancellations and other measures, and is therefore declaring a situation of force majeure and ceasing to accept inbound letter-post and parcel-post items until sufficient transport capacity becomes available	8/5/2021
Cyprus	Expect Delays	5+ days	Cyprus Post has advised that a number of air carriers are once again operating flights to Cyprus. However, due to social distancing and other measures to combat the COVID-19 virus that remain in place, the delivery of postal items may still be subject to delays.	8/5/2021
Czech Republic	Expect Delays	11+ days	Česká Pošta s.p. has advised that the Czech Government has extended the state of emergency for an additional 14 days effective March 28, 2021. The processing and delivery of all types of inbound and outbound mail (letter-post, parcel-post and EMS items) will continue to be affected, and Česká pošta is unable to guarantee compliance with the agreed standards. As a result, force majeure remains in place and previously announced restrictions continue to apply.	8/5/2021
Democratic Republic of the Congo	Expect Delays	10+ days	Effective August 21, 2020, the Postal Service™ will resume acceptance of mail	8/5/2021
Denmark	Expect Delays	9+ days	Suspended flights from UK and delayed transits via road. Expect Delays.	8/5/2021
Dominica	Expect Delays	10+ days	Can move through alternative non USPS solutions. Mail is being sent into the country, but the post is operating with less than 75% of their workers. Mail is being cleared and dropped locally.	8/5/2021
Dominican Republic	Expect Delays	10+ days	Can move through alternative non USPS solutions. Mail is being sent into the country, but the post is operating with less than 75% of their workers. Mail is being cleared and dropped locally.	8/5/2021
Ecuador	Expect Delays	15+ days	Effective September 25, 2020, the Postal Service™ will resume acceptance of mail	8/5/2021
Egypt	Expect Delays	10+ days	Effective July 2, 2020, the Postal Service™ will resume acceptance of mail destined to the following countries	8/5/2021
Eritrea	Expect Delays	10+ days	Suspended via USPS but moving via alternative routing. Expect delays due to uplift issues.	8/5/2021
Estonia	Expect Delays	10+ days	Estonian Post has advised that postal services will resume as normal, without restrictions, effective June 14, 2021. From that date, all inbound items requiring the addressee's signature upon delivery will be handed over against signature. In particular: •All registered letters will be delivered directly to the addressee; •All other items that cannot be delivered to a post office box or directly to the addressee will be directed to pick-up points.	8/5/2021
Ethiopia	Expect Delays	10+ days	Effective July 17, 2020, the Postal Service™ will resume acceptance of mail destined to the following country.	8/5/2021
Faroe Island	Expect Delays	10+ days	Effective July 17, 2020, the Postal Service™ will resume acceptance of mail destined to the following country.	8/5/2021
Fiji	Expect Delays	10+ days	Post Fiji Ltd has advised that due to the coronavirus pandemic most international commercial flights to and from Fiji have been suspended as of April 20, 2021, until further notice. Post Fiji is therefore experiencing significant disruption in daily operations, including collection and deliveries for all international mail categories (letter-post, parcel-post and EMS items) and services.	8/5/2021
Finland	Expect Delays	10+ days	Suspended flights from the UK. However there are road options.	8/5/2021

Mail (Business Mail / Marketing Mail / Publications): Top Country Delivery Status				
Country	Delivery Status	Estimated Delays	Daily Updates/Comments	Date Updated
France	Expect Delays	10+ days	<p>La Poste has advised that the French President announced a gradual easing of lockdown measures in several phases up until at least January 20, 2021. As a result, delivery delays are possible and delivery standards cannot be guaranteed. Consequently, all previous measures will continue to apply and force majeure will remain in effect. Since the middle of last week (Feb 5), France has been subject to various climate problems:</p> <ul style="list-style-type: none"> <li>- Bad weather in the South-West with heavy rain has reduced the punctuality of transport links last week.</li> <li>- Weather conditions (snow and frost) over the Loire have prevented lorry traffic and/or the exit of Factors in distribution in certain regions since the beginning of this week.</li> <li>- These difficulties may impact the USPS quality of service and can lead to delays in processing and delivery.</li> </ul>	8/5/2021
French Guiana	Expect Delays	10+ days	Can move through alternative non USPS solutions. All UPU member countries are advised to expect serious delays for both inbound and outbound mail as a result of the numerous flight reductions and cancellations	8/5/2021
French Polynesia	Expect Delays	7+ days	Effective May 28, 2021, the Postal Service™ will resume acceptance of mail. Owing to the reduction in the number of flights offered by partner airlines, and new measures to protect against COVID-19, it is currently unable to accept letter-post, parcel post or EMS items from any Union member countries	8/5/2021
Gambia	Expect Delays	10+ days	Effective August 21, 2020, the Postal Service™ will resume acceptance of mail	8/5/2021
Georgia	Expect Delays	10+ days	No impact from border closure but expect potential delays due to backlogs.	8/5/2021
Germany	Expect Delays	10+ days	<p>Deutsche Post AG, would like to inform other Union member countries and their designated operators that exceptionally heavy rain has caused extreme flooding, mainly in the west of the country. This has led to destruction, disruption or closure of regional and national roads, including motorways. Deutsche Post infrastructure has likewise suffered damage.</p> <p>Consequently, postal services in large areas of western Germany are currently interrupted. The postcode areas most severely affected are 42XXX, 44XXX, 45XXX, 50XXX, 52XXX, 53XXX, 54XXX, 56XXX, 58XXX and 95XXX.</p> <p>Inbound and outbound international services are in general operating as normal, but exchanges of dispatches by road with neighbouring countries to the west of Germany may be affected by road closures.</p> <p>Deutsche Post thanks all Union member countries and their designated operators for their understanding.</p>	8/5/2021
Ghana	Expect Delays	10+ days	Effective July 17, 2020, the Postal Service™ will resume acceptance of mail destined to the following country.	8/5/2021
Gibraltar	On Schedule		No delays being reported	8/5/2021
Greece	Expect Delays	10+ days	Hellenic Post (ELTA) advised the Government announced yesterday 2/10/2021 an even harder local lockdown for Attica region (where half of the GR habitants live), as of 11 February 2021. It's very likely that more regions will follow during the next days. This situation will have direct effects on USPS operations.	8/5/2021
Grenada	Expect Delays	10+ days	Grenada's post has resumed full business operations. It is now able to receive and send mail regionally and worldwide. However, some regional airports are still closed, which may affect mail delivery.	8/5/2021
Guadeloupe	Expect Delays	10+ days	Can move through alternative non USPS solutions. All UPU member countries are advised to expect serious delays for both inbound and outbound mail as a result of the numerous flight reductions and cancellations	8/5/2021
Guatemala	Expect Delays	10+ days	Effective August 14, 2020, the Postal Service™ will resume acceptance of mail	8/5/2021
Guinea Bissau	Expect Delays	10+ days	Effective July 17, 2020, the Postal Service™ will resume acceptance of mail destined to the following country.	8/5/2021
Guyana	Expect Delays	8+ days	Effective August 21, 2020, the Postal Service™ will resume acceptance of mail	8/5/2021
Haiti	Expect Delays	9+ days	Effective August 21, 2020, the Postal Service™ will resume acceptance of mail	8/5/2021

Mail (Business Mail / Marketing Mail / Publications): Top Country Delivery Status				
Country	Delivery Status	Estimated Delays	Daily Updates/Comments	Date Updated
Honduras	Expect Delays	10+ days	Empresa de Correos de Honduras (Honducor) the designated operator of Honduras advising that due to measures adopted by the Honduran Government to minimize the spread of COVID-19, Honduras will continue to be subject to restrictions and a curfew. Honducor will continue to operate with only 50% of its to employees on site. This will have a significant impact on the quality of sorting and delivery of inbound items. As a result, force majeure remains in effect.	8/5/2021
Hong Kong	Expect Delays	8+ days	On February 18, 2021, the Postal Service™ received a notification from Hongkong Post, the designated operator of Hong Kong, advising that the measures taken to limit the spread of COVID-19 have been lifted and the case of force majeure previously announced has been closed.	8/5/2021
Hungary	Expect Delays	8+ days	No impact from border closure but expect potential delays due to backlogs.	8/5/2021
Iceland	Expect Delays	9+ days	No impact from border closure but expect potential delays due to backlogs.	8/5/2021
India	Expect Delays	10+ days	Suspended flights from UK. Expect Delays.	8/5/2021
Indonesia	Expect Delays	7+ days	No impact from border closure but expect potential delays due to backlogs.	8/5/2021
Iraq	Expect Delays		Effective October 16, 2020, the Postal Service™ will resume acceptance of mail	8/5/2021
Ireland	Expect Delays	10+ days	Current 5 day delay due to abnormally high volumes through the final mile carrier's receiving centre.	8/5/2021
Israel	Expect Delays	15+ days	Effective May 28, 2021, the Postal Service™ will resume acceptance of mail. Expect significant delays due to flight cancellations regarding the recent political unrest.	8/5/2021
Italy	Expect Delays	14+ days	Due to National Lockdown in Italy the following areas have suspended deliveries: • Camastra (CAP 92020) - in the Caltanissetta area Misilmeri (postcode 90036) en Ciminna (90023) - in the Palermo are Vittoria (CAP 97019) en Acate (97011) - in the Ragusa area Cesarò (98033), Bronte ( 95034), Maniace (95030) en San Teodoro (98030) - in the Catania area Pallagorio (88818) - in the Cosenza area Cotronei (88836), Isola Capo Rizzuto (88841) en Mileto (89852) - in the Catanzaro area Bagnara Calabria (89011), Plati , Bruzzano Zeffiro (89030) en Cardeto (89060) - in the Reggio Calabria area Postal code reopened: 97013	8/5/2021
Ivory Coast	Expect Delays	10 + days	Effective August 21, 2020, the Postal Service™ will resume acceptance of mail	8/5/2021
Jamaica	Expect Delays	10+ days	Jamaica Post has advised that the Government of Jamaica has extended the national curfew until August 10, 2021. Revised working shifts/hours will continue to apply across the entire postal network, affecting sorting operations and mail delivery. Consequently, the force majeure previously announced continues to apply, with an impact on quality of service for all types of mail, including inbound and outbound letter-post, parcel-post and EMS items.	8/5/2021
Japan	Expect Delays	10+ days	Japan Post has resumed outbound international postal services for certain destinations. However, the acceptance of mail destined for many countries and territories remains suspended, in cases where the designated operators concerned are still not accepting inbound international postal items, or reduced or cancelled flights to and from Japan result in insufficient transport capacity. Japan Post regularly updates the list of countries and territories for which acceptance of mail is suspended. Detailed information is provided on the Japan Post website at <a href="http://www.post.japanpost.jp/int/information/overview_en.html">www.post.japanpost.jp/int/information/overview_en.html</a> .	8/5/2021
Jordan	Expect Delays	10+ days	Effective October 16, 2020, the Postal Service™ will <i>resume acceptance of mail</i>	8/5/2021
Kazakhstan	Expect Delays	10+ days	Effective July 2, 2020, the Postal Service™ will resume acceptance of mail destined to the following countries	8/5/2021
Kenya	Expect Delays	10+ days	Effective August 21, 2020, the Postal Service™ will resume acceptance of mail	8/5/2021
Kiribati	Expect Delays	10+ days	Effective September 25, 2020, the Postal Service™ will <i>resume acceptance of mail</i>	8/5/2021
Kosovo	Expect Delays	5+ days	Effective September 4th, 2020, the Postal Service™ will resume acceptance of mail	8/5/2021
Kuwait	Expect Delays	10+ days	Effective August 21, 2020, the Postal Service™ will resume acceptance of mail	8/5/2021
Kyrgyzstan	Expect Delays	10+ days	Effective September 25, 2020, the Postal Service™ will <i>resume acceptance of mail</i>	8/5/2021
Laos	Expect Delays	10+ days	Suspended via USPS but moving via alternative routing. Expect delays due to uplift issues.	8/5/2021

<b>Mail (Business Mail / Marketing Mail / Publications): Top Country Delivery Status</b>				
<b>Country</b>	<b>Delivery Status</b>	<b>Estimated Delays</b>	<b>Daily Updates/Comments</b>	<b>Date Updated</b>
Latvia	Expect Delays	10+ days	Latvijas Pasts the designated operator of Latvia advising that the Latvian Government has lifted the state of emergency effective April 7, 2021. As a result, certain restrictions to prevent the spread of COVID-19 have been relaxed, and the situation of force majeure previously declared is closed. However, owing to the cancellation of flights and certain safety measures that remain in place, the processing of inbound and outbound postal items may still be subject to significant delays.	8/5/2021
Lebanon	Expect Delays	10+ days	Effective October 30, 2020, the Postal Service™ will <i>resume acceptance of mail</i>	8/5/2021
Lesotho	Expect Delays	10+ days	Effective March 26, 2021, the Postal Service™ will resume acceptance of mail. Expect delays due to uplift issues.	8/5/2021
Liberia	Expect Delays	10+ days	Effective Friday, January 29, 2021, the Postal Service™ will <i>resume acceptance of mail</i>	8/5/2021
Libya	Expect Delays	10+ days	Effective December 18, 2020, the Postal Service™ will <i>resume acceptance of mail</i>	8/5/2021
Lithuania	Expect Delays	13+ days	Lietuvos paštas, the designated operator of Lithuania, provided notification that the Government of Lithuania has declared the end of the national lockdown effective July 1, 2021, with some safety measures remaining in place to limit the further spread of COVID-19. As a result, force majeure will no longer apply.	8/5/2021
Luxembourg	Expect Delays	15+ days	<p>The designated operator of Luxembourg, Post Luxembourg, asks us to inform other Union member countries and their designated operators that exceptionally heavy rain has caused extreme flooding resulting in the closure of some schools, railway network disruption, road blockages, and the evacuation of certain regions. Consequently, certain postal services in certain regions of the country are currently interrupted and one distribution centre as well as three over-the-counter offices (postcodes starting with 64, 94 and 75) are currently closed.</p> <p>The postcode areas affected are as follows: 10xx; 29xx; 58xx; 59xx; 64xx; 65xx; 66xx; 67xx; 68xx; 74xx; 75xx; 94xx.</p> <p>The names of the localities partially or totally concerned are as follows: ANSEMBOURG; BERINGEN; BILL; BOUR; BROUCH (HELPERKNAPP); BUSCHDORF; CRUCHTEN; DOMMELDANGE; DONDELANGE; ESSINGEN; ECHTERNACH; FINSTERHAL; FISCHBACH; GOSSELDANGE; GREVENKNAPP; GREVENMACHER; HESPERANGE; HOLLENFELS; KUELBECHERHAFF; LINTGEN; LUXEMBOURG; MARIENTHAL; MERSCH; MEYSEMBOURG; MOESDORF; NIEDERGLABACH; NOMMERN; OBERGLABACH; OPENTHALT; PETTINGEN; PRETTINGEN; RECKANGE; ROLLINGEN; ROSPORT; SAEUL; SCHOENFELS; SCHOOS; TUNTANGE; VIANDEN; WASSERBILLIG.</p> <p>Post Luxembourg thanks all Union member countries and their designated operators for their understanding.</p>	8/5/2021
Macedonia	Expect Delays	11+ days	Post advises customers to expect a major impact on operations and quality of service for all types of inbound and outbound mail until the end of the coronavirus (COVID-19) pandemic. For this reason, service delivery standards cannot be guaranteed, and a force majeure clause regarding quality of service is being invoked until the situation returns to normal.	8/5/2021
Madagascar	Expect Delays	10+ days	Effective December 11, 2020, the Postal Service™ will <i>resume acceptance of mail</i>	8/5/2021
Malawi	Expect Delays	10+ days	Effective August 6th, 2021 the Postal Service™ will resume acceptance of mail	8/5/2021

<b>Mail (Business Mail / Marketing Mail / Publications): Top Country Delivery Status</b>				
<b>Country</b>	<b>Delivery Status</b>	<b>Estimated Delays</b>	<b>Daily Updates/Comments</b>	<b>Date Updated</b>
Malaysia	Expect Delays	8+ days	Post Malaysia has advised that in response to a significant number of new infections detected in the country, the Malaysian Government has both extended and reinforced its measures to minimize the spread of COVID-19 as of May 28, 2021. During this period, Pos Malaysia will continue to provide postal services, but will be operating with a reduced workforce and in line with the new restrictions and safety guidelines. The processing and delivery of all types of inbound and outbound mail (letter-post, parcel-post and EMS items) will continue to be affected, and Pos Malaysia is unable to guarantee compliance with the agreed standards. Therefore, the previously declared force majeure continues to apply until further notice.	8/5/2021
Maldives	Expect Delays	10+ days	Maldives Post advises that while operations have been partially restored, certain restrictions remain. Acceptance of international mail for any destination remains suspended due to suspension of flights. Customers should expect severe delays for all outbound airmail until sufficient transport capacity becomes available. Additionally, the international mail processing center is operating with a limited workforce. Consequently, quality of service and delivery standards cannot be guaranteed and the case of force majeure remains in force. The disruption is expected to continue until the epidemic is over. Signature on delivery remains suspended, however, tracked confirmation of deliveries will be provided via the usual tracking event scans for products that allow tracking.	8/5/2021
Mali	Expect Delays	7+ days	Can move through alternative non USPS solutions. Suspended all commercial flights (other than cargo flights) from affected countries, which will affect postal services.	8/5/2021
Malta	Expect Delays	10+ days	Suspended flights from UK. Expect Delays. On March 18, 2021, MaltaPost, the designated operator of Malta, provided notification that, due to the COVID-19 emergency, and to new government measures to control the pandemic, inbound and outbound letter-post, parcel-post and EMS services remain severely disrupted owing to very limited airline capacity to Malta. This disruption is expected to continue until airlines resume normal operations and sufficient transportation capacity becomes available. Consequently, MaltaPost cannot currently guarantee delivery standards and times. Delays in the processing and delivery of mail are also to be expected throughout the islands of Malta, and compliance with quality of service standards will continue to be affected by force majeure.	8/5/2021
Martinique	Expect Delays	10+ days	Can move through alternative non USPS solutions. Severe delays are to be expected in the processing, transport and delivery due to the suspension of postal services and various flight cancellations	8/5/2021
Mauritania	Expect Delays	7+ days	Effective September 4th, 2020, the Postal Service™ will resume acceptance of mail	8/5/2021
Mauritius	Expect Delays	10+ days	Mauritius Post has advised that the Government of Mauritius has announced the easing of COVID-related restrictions as of July 1, 2021, subject to strict adherence to sanitary protocols and measures. On July 15, 2021, Mauritius will gradually open its international borders. However, COVID-19 continues to have a direct impact on international inbound and outbound mails to and from Mauritius. Therefore, the previously announced provisions and force majeure continue to apply for all inbound and outbound international letter-post, parcel-post and EMS items.	8/5/2021
Mexico	Expect Delays	10+ days	Mexico's post advises that offices of exchange continue to be affected by the COVID-19 pandemic. Due to government measures to combat the coronavirus, the Mexican customs authority will be operating with a reduced workforce until January 2021. As a result, delays are to be expected in the delivery of shipments.	8/5/2021
Moldova	Expect Delays	10+ days	Moldova's post advises it is now able to process and deliver inbound mail. A public health emergency is in effect until June 30 and Chisinau International Airport remains closed for regular commercial flights. However, charter flights are operating to various European destinations. The post also has options for surface transport.	8/5/2021



Mail (Business Mail / Marketing Mail / Publications): Top Country Delivery Status				
Country	Delivery Status	Estimated Delays	Daily Updates/Comments	Date Updated
Mongolia	Expect Delays	10+ days	Suspended via USPS but moving via alternative solutions for mail. Mongol Post has advised that, owing to the increasing number of COVID-19 infections, the government has introduced further lockdown measures from December 23, 2020 to January 6, 2021. Ulaanbaatar city is fully locked down, however, Mongol Post is able to continue its activities. International air traffic is limited to charter and cargo flights only, with operations mainly confined to a few flights from Ulaanbaatar to Seoul. Mongol Post is accepting all types of mail to a reduced number of destinations to include the United States of America. It is also able to accept and deliver all types of inbound mail received via Seoul, but there may be some delays due to sanitization processes at the exchange office.	8/5/2021
Montenegro	Expect Delays	11+ days	Effective May 15, 2020, the Postal Service™ will resume acceptance of mail destined to the following countries:	8/5/2021
Morocco	Expect Delays	10+ days	Can move through alternative non USPS solutions. Incoming mail is being processed and delivered as normal, however there could be delays because of limited staff in processing and delivery centers.	8/5/2021
Mozambique	Expect Delays	10+ days	Effective August 21, 2020, the Postal Service™ will resume acceptance of mail	8/5/2021
Myanmar	Expect Delays	10+ days	Expect delays due to foreign local postal office services.	8/5/2021
Namibia	Expect Delays	8+ days	Effective July 17, 2020, the Postal Service™ will resume acceptance of mail destined to the following country.	8/5/2021
Nepal	Expect Delays	10+ days	Nepal Post has advised that although the partial lockdown measures have been relaxed as of June 22, 2021, delays in the collection, transportation and delivery of mails are still expected. Additionally, Nepal Post remains unable to accept outbound mails to countries other than India, until such time as the passenger flights normally used to transport mail are resumed.	8/5/2021
Netherlands	Expect Delays	10+ days	Suspended flights from UK and delayed transits via road. Expect Delays.	8/5/2021
New Caledonia	Expect Delays	10+ days	OPT-NC, the designated operator of New Caledonia, provided notification that the confinement measures in place in New Caledonia will gradually be lifted April 2 to April 11, 2021. As a result, signature on delivery will be modified as follows:  • Letter-post, parcel-post and EMS items requiring the addressee's signature on delivery at OPT-NC post office counters will once again be handed over against the addressee's signature and, as appropriate, verification of the addressee's identity.  • Letter-post, parcel-post and EMS items requiring the addressee's signature on delivery at the addressee's home will be delivered and signed by OPT-NC postman/woman in agreement with the addressee and following verification of the addressee's identity as appropriate. Should the addressee not agree to the postman/women signing the proof of delivery, the item will be made available for collection at an OPT-NC post office. This measure will be put into place from April 6 – 11, 2021.	8/5/2021
New Guinea	Expect Delays	7+ days	Removed from the temporary suspension list since it had been incorrectly included as a separate country. New Guinea is part of the country of Indonesia and is not a separate country. Note: Papua New Guinea is a separate country and remains on the temporary suspension list. Consequently, Pos Indonesia operations, for all outbound and inbound mail (letter post, parcel post and EMS) are disrupted. Delivery standards cannot be guaranteed; addressee signature on delivery of inbound items has been suspended, and a situation of force majeure has been declared from 23 March 2020 until the situation returns to normal.	8/5/2021
New Zealand	Expect Delays	13+ days	New Zealand Post has advised that the level-2 alert in the Wellington region has ended as of June 29, 2021..	8/5/2021
Nicaragua	Expect Delays	10+ days	Effective May 22, 2020, the Postal Service™ will resume acceptance of mail destined to the following countries:	8/5/2021
Niger	Expect Delays	10+ days	Effective December 4, 2020, the Postal Service™ will resume acceptance of	8/5/2021
Nigeria	Expect Delays	10+ days	Effective July 17, 2020, the Postal Service™ will resume acceptance of mail destined to the following country.	8/5/2021
Norway	Expect Delays	10+ days	Suspended flights from UK and delayed transits via road. Expect Delays.	8/5/2021
Oman	Expect Delays	10+ days	Effective July 10, 2020, the Postal Service™ will resume acceptance of mail destined to the following countries:	8/5/2021

<b>Mail (Business Mail / Marketing Mail / Publications): Top Country Delivery Status</b>				
<b>Country</b>	<b>Delivery Status</b>	<b>Estimated Delays</b>	<b>Daily Updates/Comments</b>	<b>Date Updated</b>
Pakistan	Expect Delays	10+ days	Pakistan's post advises that measures taken to prevent spread of COVID-19 will impact operations and, consequently, quality of service for all types of inbound mail. For this reason, service delivery standards cannot be guaranteed and a situation of force majeure has been declared until the situation returns to normal.	8/5/2021
Panama	Expect Delays	10+ days	Correos de Panama has advised that post offices, mail processing centers (domestic and international) and the air transshipment office at Tocumen International Airport are operating under normal working hours and the biosafety measures established by the Ministry of Health of Panama (MINSa). Correos de Panamá confirms that it is able to continue to receive inbound mail destined for Panama. However, Correos de Panama is unable to guarantee service standards for inbound and outbound mail. As a result, force majeure with respect to quality of service for all categories of mail items will apply until further notice.	8/5/2021
Papua New Guinea	Expect Delays	10+ days	Effective October 23, 2020, the Postal Service™ will resume acceptance of mail	8/5/2021
Paraguay	Expect Delays	9+ days	Effective July 24, 2020, the Postal Service™ will resume acceptance of mail	8/5/2021
Peru	Expect Delays	10+ days	Servicios Postales del Perú - SERPOST S.A, the designated operator of Peru, advising that SERPOST is taking the necessary steps to re-establish service levels and restore normal operations for all types of mail (letter-post, parcel-post and EMS items), including the delivery of mail on the national territory. In addition, the air transport sector is steadily recovering, allowing SERPOST to lift the force majeure previously declared with respect to the acceptance and processing of international items.	8/5/2021
Philippines	Expect Delays	8+ days	Philippine Postal Corporation has advised that the period of community quarantine has been extended through August 31, 2020 for various areas. However, all post offices remain open and the international mail processing centers continue to operate with a skeleton workforce. Consequently, delays are expected in the processing and delivery of all inbound international postal items.	8/5/2021
Poland	Expect Delays	10+ days	Poczta Polska has advised that, owing to the severity of the current COVID-19 situation in Poland, the Polish Government has implemented a national lockdown effective from March 20 to April 9, 2021. Poczta Polska will continue to provide postal services in line with public health measures and other restrictions but will be operating with a reduced workforce. The processing and delivery of all types of inbound and outbound mail (letter-post, parcel-post and EMS items) will continue to be affected, and Poczta Polska is unable to guarantee compliance with the agreed standards.	8/5/2021
Portugal	Expect Delays	10+ days	CTT Correios de Portugal, the designated operator of Portugal, advising that the previously announced lockdown has ended. However, the authorities are still monitoring the situation carefully, and CTT Correios de Portugal will continue to operate under the current restrictions and safety guidelines. Additionally, delays are expected in the processing of outbound mail (letter-post, parcel-post and EMS items). Measures to gradually resume normal operations continue to be implemented, and inbound standards are steadily improving.	8/5/2021
Qatar	Expect Delays	10+ days	Effective July 2, 2020, the Postal Service™ will resume acceptance of mail destined to the following countries	8/5/2021
Republic of the Congo	Expect Delays	15+ days	Effective Friday, January 29, 2021, the Postal Service™ will resume acceptance of mail	8/5/2021
Reunion	Expect Delays	15+ days	Can move through alternative non USPS solutions. Incoming mail is being processed and delivered as normal, however there could be delays because of limited staff in processing and delivery centers.	8/5/2021
Romania	Expect Delays	10+ days	No impact from border closure but expect potential delays due to backlogs.	8/5/2021
Russia	Expect Delays	10+ days	Suspended flights from UK for one week. Expect delays.	8/5/2021
Rwanda	Expect Delays	10+ days	On July 29, 2021, The National Postal Corporation (Iposita), the designated operator of Rwanda, provided notification that, in order to reinforce the measures aimed at combating the spread of COVID-19, the Rwandan Government has decided to extend the lockdown declared in the capital, Kigali, and in eight other districts (Burera, Gicumbi, Kamonyi, Musanze, Nyagatare, Rubavu, Rwamagana and Rutsiro), until July 31, 2021. A travel ban is in place between Kigali and other provinces, as well as between other districts. This decision will remain in force until July 31, 2021, and in certain areas until August 10, 2021. Iposita's operational performance in Kigali and the other affected districts will be severely impacted by these measures, since they limit its processing and delivery resources and affect its capacity in terms of volume and quality of service.	8/5/2021

<b>Mail (Business Mail / Marketing Mail / Publications): Top Country Delivery Status</b>				
<b>Country</b>	<b>Delivery Status</b>	<b>Estimated Delays</b>	<b>Daily Updates/Comments</b>	<b>Date Updated</b>
Saint Pierre and Miquelon	Expect Delays	10+ days	Can move through alternative non USPS solutions. Incoming mail is being processed and delivered as normal, however there could be delays because of limited staff in processing and delivery centers.	8/5/2021
Saint Helena, Ascension and Tristan da Cunha	Expect Delays	10+ days	Delays due to backlogs with the USPS.	8/5/2021
Saint Lucia	Expect Delays	10+ days	Delays due to backlogs with the USPS.	8/5/2021
Saint Vincent and the Grenadines	Expect Delays	10+ days	Delays due to backlogs with the USPS.	8/5/2021
Samoa	Expect Delays	10+ days	Samoa Post has advised that the state of emergency has been extended until March 13, 2021. All inbound mail is subject to a three-day quarantine upon arrival and delays in the delivery of mail are therefore to be expected.	8/5/2021
Saudi Arabia	Expect Delays	10+ days	Saudi Post Corporation has advised that, in accordance with the measures taken to minimize the spread of COVID-19 and the requirements of the government of Saudi Arabia, all letter-post, parcel-post and EMS items requiring signature on delivery will, for security reasons, provisionally be delivered to customers indirectly. Consequently, it will not be mandatory for Saudi Post to provide written proof of delivery, and the delivery will be based on a code sent to the addressee's mobile phone.	8/5/2021
Senegal	Expect Delays	10+ days	Effective July 10, 2020, the Postal Service™ will resume acceptance of mail destined to the following countries:	8/5/2021
Serbia	Expect Delays	10+ days	No impact from border closure but expect potential delays due to backlogs.	8/5/2021
Seychelles	Expect Delays	11+ days	Effective March 26, 2021, the Postal Service™ will resume acceptance of mail. Expect delays due to uplift issues.	8/5/2021
Sierra Leone	Expect Delays	15+ days	Effective Friday, January 29, 2021, the Postal Service™ will <i>resume acceptance of mail</i>	8/5/2021
Singapore	Expect Delays	10+ days	Singapore Post is unable to accept open or closed transit mails of any kind for any destination until further notice.	8/5/2021
Slovakia	Expect Delays	10+ days	Slovenská Pošta has advised that the state of emergency previously announced has now ended. However, the restrictions in terms of service standards and force majeure remain in place.	8/5/2021
Slovenia	Expect Delays	10+ days	Pošta Slovenije has advised that the government has extended the current lockdown for another 30 days. Pošta Slovenije continues to provide postal services with a reduced workforce. The processing and delivery of all types of inbound and outbound mail (letter post, parcel post and EMS items) will continue to be affected, and Pošta Slovenije is unable to guarantee compliance with the agreed standards. The acceptance of outbound mail items (letter post, parcel post and EMS) for some destinations is still subject to transport availability. Therefore, the situation of force majeure previously declared will continue to apply until further notice.	8/5/2021
Solomon Islands	Expect Delays	9+ days	Effective October 23, 2020, the Postal Service™ will <i>resume acceptance of mail</i>	8/5/2021
South Africa	Expect Delays	16+ days	South African Post Office Ltd. (SAPO) has advised that due to the prevailing COVID-19 situation and the unavailability of flights, transit mail service has been suspended until further notice. Nevertheless, in the interim, the transit service will remain available for mail exchanged among the following five countries: Botswana, Eswatini, Lesotho, Mozambique and Namibia.	8/5/2021
South Korea	Expect Delays	10+ days	Korea Post, the designated operator of the Republic of Korea (South Korea), has advised that with the increase of COVID-19 cases confirmed among the workforce of the Seoul office of exchange, staff shortages are anticipated throughout the entire workforce. As a result, significant delays in the processing of both inbound and outbound mail items are expected, with a direct impact on the collection and delivery of inbound and outbound mail.	8/5/2021
South Sudan	Expect Delays	10+ days	USPS suspension still in effect, however mail is being process via alternative solutions. Expect delays due to foreign local postal office services.	8/5/2021
Spain	Expect Delays	10+ days	S.E. Correos y Telégrafos has advised that although routes are now open to a majority of countries, Correos does not accept letter-post or parcel-post items for destinations to which no transport capacity is available. In view of the current situation in the country, operations may continue to be impacted. Therefore, until further notice, Correos remains unable to guarantee quality of service for all types of inbound and outbound mail (letter-post, parcel-post and EMS items) and to comply with delivery standards for items requiring a signature.	8/5/2021

Mail (Business Mail / Marketing Mail / Publications): Top Country Delivery Status				
Country	Delivery Status	Estimated Delays	Daily Updates/Comments	Date Updated
Sri Lanka	Expect Delays	10+ days	The Department of Posts has advised that due to the rapid spread of COVID-19, the government has extended the current strict island-wide travel restrictions until June 21, 2021. Although the Department of Posts will continue to operate under the current restrictions and safety guidelines, it is tunable to guarantee compliance with the agreed delivery standards for all mail categories.	8/5/2021
St. Marten	Expect Delays	10+ days	Effective July 17, 2020, the Postal Service™ will <i>resume acceptance of mail</i>	8/5/2021
Sudan	Expect Delays	10+ days	Effective September 4th, 2020, the Postal Service™ will resume acceptance of mail	8/5/2021
Suriname	Expect Delays	10+ days	SURPOST can pursue its activities only in compliance with strict ad hoc measures in line with government directives. To ensure that human contact is minimized it is deemed necessary to significantly reduce the workforce deployed in the logistics chain, with regard to both sorting and delivery.	8/5/2021
Swaziland (Eswatini)	Expect Delays	10+ days	Effective March 26, 2021, the Postal Service™ will resume acceptance of mail. Expect delays due to uplift issues.	8/5/2021
Sweden	Expect Delays	10+ days	The Postal Service will utilize sea transportation to address the issue of limited air transportation resulting from widespread flight cancellations and restrictions due to COVID-19. This option will remain in effect until sufficient air transportation capacity becomes available. Sweden Post has suspended signature on delivery for inbound items, with the exception of items that are delivered through a retail outlet. Delivery will be conducted via methods that limit human contact, with immediate effect.	8/5/2021
Switzerland	Expect Delays	10+ days	The Postal Service will utilize sea transportation to address the issue of limited air transportation resulting from widespread flight cancellations and restrictions due to COVID-19. This option will remain in effect until sufficient air transportation capacity becomes available. With effect from 16 March 2020, letter-post, parcel-post and EMS items requiring signature on delivery will not be signed for by the recipient, for health and safety reasons. For such items, in place of the recipient's signature, the delivery agent will enter a code in the signature field of the handheld device. This temporary measure will apply from 16 March 2020 until further notice. As a result, Swiss Post is no longer able to guarantee inbound and outbound mail standards, and is therefore invoking a situation of force majeure with regard to quality of service and remuneration for all categories of mail item (letter-post, parcel-post and EMS items) until further notice.	8/5/2021
Syria	Service Suspended		No alternative routing due to embargo	8/5/2021
Tajikistan	Expect Delays	9+ days	Effective April 24, 2020, the Postal Service will temporarily suspend international mail acceptance to destinations where transportation is unavailable due to widespread cancellations and restrictions into the area. However, Asendia can use other services to this country with delays in transportation expected.	8/5/2021
Tanzania	Expect Delays	10+ days	Effective August 21, 2020, the Postal Service™ will resume acceptance of mail	8/5/2021
Thailand	Expect Delays	10+ days	On July 15, 2021, the Postal Service™ received a notification from Thailand Post, the designated operator of Thailand that, as a result of a significant number of new COVID-19 infections, the Government of Thailand has extended the nationwide state of emergency until September 30, 2021. Thailand Post will continue to provide postal services but will be operating with a reduced workforce and in line with the new restrictions and safety guidelines which may have impacts on mail processing for international inbound and outbound items and service delivery standards. Additionally, force majeure continues to apply until further notice.	8/5/2021
Timor-Leste	Expect Delays	10+ days	Effective April 24, 2020, the Postal Service will temporarily suspend international mail acceptance to destinations where transportation is unavailable due to widespread cancellations and restrictions into the area. However, Asendia can use other services to this country with delays in transportation expected.	8/5/2021
Tonga	Expect Delays	10+ days	Effective September 4th, 2020, the Postal Service™ will resume acceptance of mail	8/5/2021
Trinidad & Tobago	Expect Delays	9+ days	Effective May 22, 2020, the Postal Service™ will resume acceptance of mail destined to the following countries:	8/5/2021
Tunisia	Expect Delays	10+ days	Effective July 2, 2020, the Postal Service™ will resume acceptance of mail destined to the following countries	8/5/2021

Mail (Business Mail / Marketing Mail / Publications): Top Country Delivery Status				
Country	Delivery Status	Estimated Delays	Daily Updates/Comments	Date Updated
Turkey	Expect Delays	10+ days	Delays are to be expected for inbound and outbound postal items. Period of leave has been declared for certain parts of its workforce, especially those in high-risk categories, in both the public and private sectors. This will have a major impact on operations and, consequently, on quality of service for all types of inbound mail (letter-post, parcel-post and EMS items). For this reason, service delivery standards cannot be guaranteed and a situation of force majeure has been declared until the situation returns to normal.	8/5/2021
Turkmenistan	Expect Delays	10+ days	Suspended via USPS but moving via alternative routing. Expect delays due to uplift issues.	8/5/2021
Turks & Caicos	Expect Delays	9+ days	Effective October 30, 2020, the Postal Service™ will resume acceptance of mail	8/5/2021
Uganda	Expect Delays	10+ days	Effective August 21, 2020, the Postal Service™ will resume acceptance of mail	8/5/2021
Ukraine	Expect Delays	10+ days	Ukraine's post advises customers to expect delays in the delivery of all inbound mail. Severe delays are also to be expected for outbound mail to all destinations as a result of flight suspensions. A situation of force majeure is declared until sufficient transport capacity becomes available. National and international operational centers remain open and continue to operate. In order to minimize human contact, indirect methods will be implemented temporarily for the delivery of mail items that would ordinarily require the addressee's signature on delivery. Written proof of delivery is temporarily suspended under these special circumstances.	8/5/2021
United Arab Emirates	Expect Delays	10+ days	In line with government directives, Emirates Post is required to take strict ad hoc measures aimed at minimizing human contact, during both sorting and delivery. These are likely to have an impact on operations and, consequently, on quality of service for all types of inbound and outbound mail (letter post, parcels and EMS), at least until 2 April 2020. For this reason, service delivery standards cannot currently be guaranteed.	8/5/2021
United Kingdom	Expect Delays	10+ days	Suspended flights from Switzerland to the UK. Expect delays. 10-14 days delay. Royal Mail has published a list of 28 areas suffering from limited delivery services as more of its workforce is affected by Covid-19. The zones - comprising 27 in England and one in Northern Ireland - are no longer receiving regular post because of the high numbers of Royal Mail staff who are either off sick or self-isolating. The affected areas include 13 in or near London, while others include Leeds in West Yorkshire, Chelmsford in Essex, Widnes in Cheshire and Margate in Kent.	8/5/2021
Uruguay	Expect Delays	10+ days	Can move through alternative non USPS solutions. Mail is being sent into the country, but the post is operating with less than 75% of their workers. Mail is being cleared and dropped locally.	8/5/2021
Uzbekistan	Expect Delays	10+ days	Effective October 16, 2020, the Postal Service™ will resume acceptance of mail	8/5/2021
Vanuatu	Expect Delays	10+ days	Effective October 23, 2020, the Postal Service™ will resume acceptance of mail	8/5/2021
Venezuela	Expect Delays	10+ days	Effective September 25, 2020, the Postal Service™ will resume acceptance of mail	8/5/2021
Vietnam	Expect Delays	10+ days	VNPost has advised that due to a significant number of new COVID-19 infections in Viet Nam, the Vietnamese Government has reinforced measures to minimize the spread of COVID-19. During this period, VNPost will continue to provide postal services, but will be operating with a reduced workforce. The processing and delivery of all types of inbound and outbound mail (letter-post, parcel-post and EMS items) will continue to be affected, and VNPost is unable to guarantee compliance with the agreed standards. Therefore, the situation of force majeure previously declared continues to apply until further notice. VNPost will work with local authorities to manage the situation and make the necessary adjustments to continue to ensure delivery, when possible.	8/5/2021
Western Samoa	Expect Delays	10+ days	Effective October 30, 2020, the Postal Service™ will resume acceptance of mail	8/5/2021
Yemen	Expect Delays	10+ days	Effective April 24, 2020, the Postal Service will temporarily suspend international mail acceptance to destinations where transportation is unavailable due to widespread cancellations and restrictions into the area. However, Asendia can use other services to this country with delays in transportation expected.	8/5/2021
Zambia	Expect Delays	10+ days	Effective August 21, 2020, the Postal Service™ will resume acceptance of mail	8/5/2021

<b>Mail (Business Mail / Marketing Mail / Publications): Top Country Delivery Status</b>				
<i>Country</i>	<i>Delivery Status</i>	<i>Estimated Delays</i>	<i>Daily Updates/Comments</i>	<i>Date Updated</i>
Zimbabwe	Expect Delays	10+ days	Effective August 21, 2020, the Postal Service™ will resume acceptance of mail	8/5/2021