

Status Key

On Schedule

Expect Delays

Service Suspended

Inbound Transportation to Asendia USA Facilities:

Facility	Transportation Status	Date Updated	Daily Updates/Comments
New York - Hauppauge	On Schedule	10/2/2020	
Pennsylvania - Folcroft	On Schedule	10/2/2020	
Florida - Miami	On Schedule	10/2/2020	
Illinois - Elk Grove Village	On Schedule	10/2/2020	
California - Bell	On Schedule	10/2/2020	
California - Hayward	On Schedule	10/2/2020	

Operational Processing @ Asendia USA Facilities:

Facility	Processing Status	Date Updated	Daily Updates/Comments
New York - Hauppauge	On Schedule	10/2/2020	
Pennsylvania - Folcroft	On Schedule	10/2/2020	
Florida - Miami	On Schedule	10/2/2020	
Illinois - Elk Grove Village	On Schedule	10/2/2020	
California - Bell	On Schedule	10/2/2020	
California - Hayward	On Schedule	10/2/2020	

USPS International Service Centers:

Facility	Processing Status	Date Updated	Daily Updates/Comments
ISC New York (JFK)	Expect Delays	10/2/2020	<p>The USPS reported that the ISCs are in good condition and delayed volumes are down to one-quarter of what they had been. JFK has about 27,000 on hand and most of that is letter volume. In addition to air lift, the USPS was using surface for parcels destined to Austria, Denmark, Hungary, Poland, Sweden, Czech Republic, Finland, Netherlands, Spain, and Switzerland. Volume is from the JFK, MIA and ORD ISC's. The USPS has no additional surface trips planned but will use as needed. Ocean JFK-RTM since August:</p> <ul style="list-style-type: none"> - Shipment (9) 7/21 - Arrived 8/11 – containers picked up by Post NL - Shipment (10) 8/4 - Departed 8/5 arrived 8/26 – 1 container - Shipment (11) 8/18 - Departed 8/18 scheduled arrival 9/8 – 2 containers <p>Australia and NZ - USPS reporting delays with air lift from all ISC's. More delays expected as peak gets closer. Working on new providers.</p> <p>For New Zealand, USPS added capacity out of JFK and that also served MIA volume to NZ. Otherwise all other ISCs (SFO, LAX, ORD) continue to have flights to NZ.</p>
ISC Miami (MIA)	Expect Delays	10/2/2020	<p>The USPS reported that the ISCs are in good condition and delayed volumes are down to one-quarter of what they had been. In addition to air lift, the USPS was using surface for parcels destined to Austria, Denmark, Hungary, Poland, Sweden, Czech Republic, Finland, Netherlands, Spain, and Switzerland. Volume is from the JFK, MIA and ORD ISC's. The USPS has no additional surface trips planned but will use as needed. Ocean JFK-RTM since August:</p> <ul style="list-style-type: none"> - Shipment (9) 7/21 - Arrived 8/11 – containers picked up by Post NL - Shipment (10) 8/4 - Departed 8/5 arrived 8/26 – 1 container - Shipment (11) 8/18 - Departed 8/18 scheduled arrival 9/8 – 2 containers <p>Australia and NZ - USPS reporting delays with air lift from all ISC's. More delays expected as peak gets closer. Working on new providers.</p> <p>For New Zealand, USPS added capacity out of JFK and that also served MIA volume to NZ. Otherwise all other ISCs (SFO, LAX, ORD) continue to have flights to NZ.</p>

USPS International Service Centers:

Facility	Processing Status	Date Updated	Daily Updates/Comments
ISC Chicago (ORD)	Expect Delays	10/2/2020	<p>The USPS reported that the ISCs are in good condition and delayed volumes are down to one-quarter of what they had been. ORD always seems to have 3-5 day delays. In addition to air lift, the USPS was using surface for parcels destined to Austria, Denmark, Hungary, Poland, Sweden, Czech Republic, Finland, Netherlands, Spain, and Switzerland. Volume is from the JFK, MIA and ORD ISC's. The USPS has no additional surface trips planned but will use as needed. Ocean JFK-RTM since August:</p> <ul style="list-style-type: none"> - Shipment (9) 7/21 - Arrived 8/11 – containers picked up by Post NL - Shipment (10) 8/4 - Departed 8/5 arrived 8/26 – 1 container - Shipment (11) 8/18 - Departed 8/18 scheduled arrival 9/8 – 2 containers <p>Australia and NZ - USPS reporting delays with air lift from all ISC's. More delays expected as peak gets closer. Working on new providers.</p> <p>For New Zealand, USPS added capacity out of JFK and that also served MIA volume to NZ. Otherwise all other ISCs (SFO, LAX, ORD) continue to have flights to NZ.</p>
ISC San Francisco (SFO)	Expect Delays	10/2/2020	<p>The USPS reported that the ISCs are in good condition and delayed volumes are down to one-quarter of what they had been. In addition to air lift, the USPS was using surface for parcels destined to Austria, Denmark, Hungary, Poland, Sweden, Czech Republic, Finland, Netherlands, Spain, and Switzerland. Volume is from the JFK, MIA and ORD ISC's. The USPS has no additional surface trips planned but will use as needed. Ocean JFK-RTM since August:</p> <ul style="list-style-type: none"> - Shipment (9) 7/21 - Arrived 8/11 – containers picked up by Post NL - Shipment (10) 8/4 - Departed 8/5 arrived 8/26 – 1 container - Shipment (11) 8/18 - Departed 8/18 scheduled arrival 9/8 – 2 containers <p>Australia and NZ - USPS reporting delays with air lift from all ISC's. More delays expected as peak gets closer. Working on new providers.</p> <p>For New Zealand, USPS added capacity out of JFK and that also served MIA volume to NZ. Otherwise all other ISCs (SFO, LAX, ORD) continue to have flights to NZ.</p>
ISC Los Angeles (LAX)	Expect Delays	10/2/2020	<p>The USPS reported that the ISCs are in good condition and delayed volumes are down to one-quarter of what they had been. In addition to air lift, the USPS was using surface for parcels destined to Austria, Denmark, Hungary, Poland, Sweden, Czech Republic, Finland, Netherlands, Spain, and Switzerland. Volume is from the JFK, MIA and ORD ISC's. The USPS has no additional surface trips planned but will use as needed. Ocean JFK-RTM since August:</p> <ul style="list-style-type: none"> - Shipment (9) 7/21 - Arrived 8/11 – containers picked up by Post NL - Shipment (10) 8/4 - Departed 8/5 arrived 8/26 – 1 container - Shipment (11) 8/18 - Departed 8/18 scheduled arrival 9/8 – 2 containers <p>Australia and NZ - USPS reporting delays with air lift from all ISC's. More delays expected as peak gets closer. Working on new providers.</p> <p>For New Zealand, USPS added capacity out of JFK and that also served MIA volume to NZ. Otherwise all other ISCs (SFO, LAX, ORD) continue to have flights to NZ.</p>

Suspended Countries: Mail & Parcels				
Country	Country Code	Delivery Status	Daily Updates/Comments	Date Updated
Azerbaijan	AZ	Service Suspended	The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	10/2/2020
Brunei	BN	Service Suspended	The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	10/2/2020
Cambodia	KH	Service Suspended	The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	10/2/2020
Chad	TD	Service Suspended	The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	10/2/2020
Cuba	CU	Service Suspended	The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	10/2/2020
Honduras	HN	Service Suspended	The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	10/2/2020
Iraq	IQ	Service Suspended	The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	10/2/2020
Jordan	JO	Service Suspended	The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	10/2/2020
Laos	LA	Service Suspended	The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	10/2/2020
Lebanon	LB	Service Suspended	The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	10/2/2020
Liberia	LR	Service Suspended	The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	10/2/2020
Libya	LY	Service Suspended	The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	10/2/2020
Madagascar	MG	Service Suspended	The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	10/2/2020
Mauritius	MU	Service Suspended	The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	10/2/2020
Mongolia	MN	Service Suspended	The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	10/2/2020
Myanmar	MM	Service Suspended	The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	10/2/2020
Niger	NE	Service Suspended	The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	10/2/2020
Panama	PA	Service Suspended	The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	10/2/2020
Papua New Guinea	PG	Service Suspended	The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	10/2/2020

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Republic of the Congo	CG	Service Suspended	The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	10/2/2020
Seychelles	SC	Service Suspended	The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	10/2/2020
Sierra Leone	SL	Service Suspended	The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	10/2/2020
Solomon Islands	SB	Service Suspended	The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	10/2/2020
South Sudan	SS	Service Suspended	The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	10/2/2020
Syria	SY	Service Suspended	The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	10/2/2020
Tajikistan	TJ	Service Suspended	The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	10/2/2020
Timor-Leste	TL	Service Suspended	The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	10/2/2020
Turkmenistan	TM	Service Suspended	The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	10/2/2020
Turks & Caicos	TC	Service Suspended	The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	10/2/2020
Uzbekistan	UZ	Service Suspended	The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	10/2/2020
Vanuatu	VU	Service Suspended	The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	10/2/2020
Western Samoa	WS	Service Suspended	The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	10/2/2020
Yemen	YE	Service Suspended	The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	10/2/2020

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Expect Delays

Service Suspended

Premium Goods (DDP): Top Country Delivery Status

Country	Delivery Status	Estimated Delays	Daily Updates/Comments	Date Updated
Australia	Expect Delays	14+ days	US outbound linehaul capacity is very limited. Volumes for delivery throughout Australia have reached peak volumes and social distancing guidelines within postal facilities has further hampered speed of processing. Domestic flight schedule reductions have also seriously impacted Express Parcel movement.	10/2/2020
Austria	Expect Delays	3+ days	Currently the delivery partner is not able to deliver to the following postcodes, due to them being on enforced government lockdown 6580, 6552, 6553, 6555, 6551, 6561, 6562, 6563, 9844, Lech 6763 Zurs -6764 parlors -6762 Hockrumbach, Lechleiten, Warth -6767 Skirts -6888 Dalaas, forest on the Arlberg, Lolch -6764 Ramsau Solden-6450	10/2/2020
Belgium	On Schedule		Currently no delivery delays are reported. However, the delivery agent will be seeking the authority of the recipient to sign for the item on their behalf to minimize the need to physical contact.	10/2/2020
Brazil	Expect Delays	5+ days	15-day closure of emblematic tourist places has been determined and the movement of people is restricted. So far, flights are arriving, however, as the movement of people is restricted, delays in the handling of cargo are expected upon arrival, customs clearance and deliveries. The state of Santa Catarina (SC) will have an added 5 days for delivery due to transport restrictions.	10/2/2020
Bulgaria	Expect Delays	5+ days	Shipments to Bansko 2770 can no longer be serviced due to this area being put in quarantine.	10/2/2020
Canada	Expect Delays	6+ days	Canada Post -- We have taken several actions to stabilize our network over the last several weeks including the addition of trained temporary employees, the transfer of some parcels to other Canada Post locations for processing based on capacity, as well as introducing volume restrictions over the last several weeks with our commercial customers in the GTA and Montreal. These actions have been successful in reducing our backlog and we have made significant progress across our network over the last several weeks. Continuation of these efforts is critical to help stabilize our network. We continue to see some delays at Gateway of about 3 days, while other facilities may be 1 to 2 days delay. Please note that the larger/heavier packages continue to present the biggest challenges for us and can be significantly delayed as they work their way through our network.	10/2/2020
Chile	Expect Delays	3+ days	Only accepting inbound cargo only flights. Expect an additional 2-3 days transit times given limited cargo options.	10/2/2020
China	On Schedule		Currently no delivery delays are reported.	10/2/2020
Colombia	Expect Delays	3+ days	Country is now open to accepting flights. Still expect operational delays.	10/2/2020
Costa Rica	Expect Delays	3+ days	Borders closed to non-residents, effective March 16 through April 12. Exceptions in place for crews.	10/2/2020
Croatia	On Schedule		Currently no delivery delays are reported	10/2/2020
Czech Republic	On Schedule		Currently no delivery delays are reported	10/2/2020
Denmark	Expect Delays	5+ days	Continued delays due to checks at the border. 24-48 hour delays.	10/2/2020
Dominican Republic	Expect Delays	5+ days	The President of the Dominican Republic ordered to close all borders, effective March 19 and is moving to block all flights and travel into the country.	10/2/2020
Estonia	Expect Delays	4+ days	Estonian Post has advised that it has suspended signature on delivery for inbound items. Where possible, items will be delivered to mailboxes; otherwise, they will be delivered in person, but without signature. The courier will enter the recipient's name in the handheld device, but in place of the signature, there will be the indication "Courier". This temporary measure will last until further notice.	10/2/2020
Finland	Expect Delays	5+ days	Delays at borders.	10/2/2020
France	Expect Delays	6+ days	Distribution by La Poste in France; is now operating at 4 days a week. La Poste-Colissimo has advised that only items weighing less than 10 kg and with a maximum package size of 32 cm x 24 cm x 24 cm will be delivered by its commercial network. Every effort will be made to provide the service, but delivery standards will not be guaranteed. All other packages will be subject to delayed service.	10/2/2020
Germany	Expect Delays	5+ days	Delays at borders.	10/2/2020
Gibraltar	On Schedule		No delays being reported	10/2/2020
Greece	Expect Delays	5+ days	Any deliveries not to a home address will not be delivered, the recipient can contact the delivery agent to reschedule the delivery.	10/2/2020

Premium Goods (DDP): Top Country Delivery Status				
Country	Delivery Status	Estimated Delays	Daily Updates/Comments	Date Updated
Guatemala	Expect Delays	5+ days	Could experience delays due to operational changes. Clearance on Mondays and Fridays.	10/2/2020
Hong Kong	Expect Delays	3+ days	Only shipping two times week with 2-3 days delay.	10/2/2020
Ireland	Expect Delays	5+ days	Delays at borders.	10/2/2020
Italy	Expect Delays	7+ days	Our partner has now confirmed we can access the Milan hub again after a short closure for deep cleaning. Any goods being held will now be sent to Italy, previously advised postcode/delivery restrictions remain in place during this time. Due to internal re-routing to relieve pressure on overstretched resources, there is a delay of up to 48 hours. A number of postcode exclusions have been lifted.	10/2/2020
Japan	Expect Delays	2+ days	Only shipping two times week with 1-2 days delay.	10/2/2020
Lithuania	Expect Delays	5+ days	Most areas of country are under embargo and delays are expected. requiring signature on delivery will, for security reasons, provisionally be delivered to customers indirectly. Consequently, it will not be mandatory for Lithuania Post to collect and provide written proof of delivery.	10/2/2020
Luxembourg	On Schedule		Currently no delivery delays are reported. However, the delivery agent is seeking authority to sign on their behalf.	10/2/2020
Macau	On Schedule		Effective 19 March 2020, all non-residents are prohibited to enter, except residents of mainland China, of Hong Kong and of Taiwan.	10/2/2020
Malaysia	On Schedule		No delays being reported	10/2/2020
Malta	On Schedule		No delays being reported	10/2/2020
Mexico	Expect Delays	4+ days	Owing to the cancellation of international flights from Mexico to South America and to other continents, including Africa, Asia and Europe, it is facing significant disruption to its operations. This disruption will have a direct impact on quality of service in relation to both inbound and outbound mail. Consequently, Mexico is declaring a situation of force majeure in relation to all international consignments (letter-post, parcel post and EMS items) as a result of the COVID-19 pandemic and its effects on services worldwide. Until further notice, only services to Canada and the United States of America will be maintained. Last mile delivery is delayed due to hygiene measures. Government is still evaluating measures to be taken.	10/2/2020
Monaco	Expect Delays	5+ days	Delays due to slow movement at borders.	10/2/2020
Netherlands	Expect Delays	5+ days	Delays due to slow movement at borders.	10/2/2020
New Zealand	Expect Delays	5+ days	No final mile delivery delays are being reported but there are delays in air freight due to availability of commercial flights.	10/2/2020
Norway	On Schedule		No delays being reported	10/2/2020
Philippines	Expect Delays	9+ days	Philippine Postal Corporation advises that international air and sea transport from and to international airports and seaports throughout the Philippines will remain operational during a community quarantine. However, domestic air, land and sea transport is suspended for the duration of the community quarantine imposed in Metro Manila, the rest of Luzon island, and several areas of the Visayas and Mindanao islands. The community quarantine, in effect through August 31, will impact operations. Delays to inbound and outbound postal items are expected during the community quarantine period.	10/2/2020
Poland	Expect Delays	5+ days	Restrictions imposed by the Polish Government and measures aimed at slowing the spread of COVID-19 will affect postal services. While these measures are in place, Poczta Polska will no longer be able to meet all of its contractual obligations, in particular the quality delivery standards, in full. Quality of service for all types of inbound and outbound mail (EMS, parcel post and letter post) will therefore be affected.	10/2/2020
Portugal	Expect Delays	5+ days	All PUDO. Effective immediately, the mail carrier will ask the recipient for their given name and family name, and will enter this information, followed by "CV19", in the signature field on the handheld device.	10/2/2020
Romania	On Schedule		No delays being reported	10/2/2020
Russia	Expect Delays	7+ days	Moscow announced that it will suspend all commercial and charter flights in and out of the country from Friday 27th March. Expect delays as uplift into country will be restrained.	10/2/2020
Saudi Arabia	Expect Delays	6+ days	Delivery to the following towns are temporarily suspended until further notice. Anak, Awamiah, Qatif, Rahima, Ras Tanura, Safwa, Seihat, Tarut. Shipments will be held for pick up only. A 2-3 day delay is reported.	10/2/2020
Singapore	Expect Delays	5+ days	5-7 days delay as our normal carrier no longer accepts cargo.	10/2/2020
Slovakia	On Schedule		No delays being reported	10/2/2020
Slovenia	On Schedule		No delays being reported	10/2/2020
South Korea	On Schedule		Services are returning back to normal	10/2/2020
Spain	Expect Delays	7+ days	Items previously routed through Correos will now be diverted into Seur. Seur will be operating safe practice when delivering. Spain Correos is closing for Priority Mail and Fully Tracked Parcels.	10/2/2020

Premium Goods (DDP): Top Country Delivery Status				
Country	Delivery Status	Estimated Delays	Daily Updates/Comments	Date Updated
Sweden	Expect Delays	2+ days	Delays of under 48 hours expected	10/2/2020
Switzerland	Expect Delays	5+ days	With effect from 16 March 2020, letter-post, parcel-post and EMS items requiring signature on delivery will not be signed for by the recipient, for health and safety reasons. For such items, in place of the recipient's signature, the delivery agent will enter a code in the signature field of the handheld device. This temporary measure will apply from 16 March 2020 until further notice. As a result, Swiss Post is no longer able to guarantee inbound and outbound mail standards, and is therefore invoking a situation of force majeure with regard to quality of service and remuneration for all categories of mail item (letter-post, parcel-post and EMS items) until further notice.	10/2/2020
Taiwan	Expect Delays	5+ days	Only shipping two times week with 2-3 days delay.	10/2/2020
Ukraine	Expect Delays	3+ days	Delays of up to 3 days for shipments due to flight downgrades	10/2/2020
United Kingdom	Expect Delays	3+ days	For items posted from Tuesday 31 March 2020 onwards, our guaranteed delivery for Special Delivery Guaranteed by 9.00am the next working day will change to by 12.00pm the next working day*. Our guaranteed delivery for Special Delivery Guaranteed by 1.00pm will change to by 9.00pm the next working day*.	10/2/2020
Uruguay	Expect Delays	2+ days	Only accepting inbound cargo only flights. Expect an additional 2-3 days transit times given limited cargo options.	10/2/2020

Delivery Status Key
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Expect Delays
Service Suspended

Fully-Tracked Goods / Country-Tracked Goods: Top Country Delivery Status

Country	Delivery Status	Estimated Delays	Daily Updates/Comments	Date Updated
Afghanistan	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	10/2/2020
Albania	Service Suspended		The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	10/2/2020
Algeria	Expect Delays	10+ days	Effective July 2, 2020, the Postal Service™ will resume acceptance of mail destined to the following countries	10/2/2020
Andorra	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	10/2/2020
Angola	Expect Delays	10+ days	Effective August 21, 2020, the Postal Service™ will resume acceptance of mail	10/2/2020
Anguilla	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	10/2/2020
Antigua and Barbuda	Expect Delays		Effective May 22, 2020, the Postal Service™ will resume acceptance of mail	10/2/2020
Argentina	Expect Delays	10+ days	Effective July 24, 2020, the Postal Service™ will resume acceptance of mail	10/2/2020
Armenia	Expect Delays	10+ days	Armenia's post advises customers to expect serious delays in processing of inbound and outbound mail until further notice due to suspension of flights resulting from the outbreak and spread of the coronavirus (COVID-19). Impacts on operations will affect quality of service for all types of inbound and outbound mail. Therefore a situation of force majeure is declared and for safety reasons, delivery may be conducted via methods that restrict direct contact. For mail items requiring signature on delivery, the addressee's signature may be replaced by the postal employee's signature, together with the delivery code, in the signature field.	10/2/2020
Aruba	Expect Delays		Effective May 22, 2020, the Postal Service™ will resume acceptance of mail destined to the following countries:	10/2/2020
Australia	Expect Delays	PHL: 16+ days ORD: 18+ days LAX: 13 + days	Australia Post advises of additional screening measures on inbound mail for new biosec	10/2/2020
Austria	Expect Delays	PHL: 10+ days ORD: 11+ days LAX: 12+ days	The Postal Service will utilize sea transportation to address the issue of limited air transportation resulting from widespread flight cancellations and restrictions due to COVID-19. This option will remain in effect until sufficient air transportation capacity becomes available. Currently the delivery partner is not able to deliver to the following postcodes, due to them being on enforced government lockdown 6580, 6552, 6553, 6555, 6551, 6561, 6562, 6563, 9844	10/2/2020
Azerbaijan	Service Suspended		The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	10/2/2020
Bahamas	Expect Delays		Effective September 18, 2020, the Postal Service™ will resume acceptance of mail	10/2/2020
Bahrain	Expect Delays		Effective July 17, 2020, the Postal Service™ will resume acceptance of mail	10/2/2020
Bangladesh	Expect Delays	10+ days	Effective July 10, 2020, the Postal Service™ will resume acceptance of mail destined to the following country.	10/2/2020
Barbados	Expect Delays		Effective May 22, 2020, the Postal Service™ will resume acceptance of mail	10/2/2020
Belarus	Expect Delays	10+ days	Belarus' post advises it is currently unable to send mail to a number of countries due to suspension of flights and various measures taken by other nations. Additionally, it can no longer guarantee service delivery standards with designated operators and any interested parties. Customers should expect major impacts on quality of service for all types of inbound and outbound mail. As far as possible, international and domestic operations will be continued on a regular basis.	10/2/2020
Belgium	Expect Delays	PHL: 12+ days ORD: 12+ days LAX: 18+ days	Belgium's designated operator, bpost, advises that it is now able to send letter-post and parcel-post items, effective May 12, 2020 onwards, to the following additional destinations: Brazil, Canada, China (People's Rep.), the Russian Federation and the United States of America. The full list of destination countries is liable to change every day and is available at news.bpost.be/en-corona. Currently, bpost cannot accept letter-post or parcel-post items for destinations to which there is no transport capacity. Owing to limited capacity, bpost is still not able to guarantee delivery standards. Under these circumstances, the force majeure situation previously announced continues	10/2/2020
Belize	Expect Delays	10+ days	Effective May 22, 2020, the Postal Service™ will resume acceptance of mail destined to the following countries:	10/2/2020
Benin	Expect Delays	10+ days	Effective July 17, 2020, the Postal Service™ will resume acceptance of mail destined to the following country.	10/2/2020
Bermuda	Expect Delays	10+ days	Effective August 21, 2020, the Postal Service™ will resume acceptance of mail	10/2/2020
Bhutan	Expect Delays		Effective September 18, 2020, the Postal Service™ will resume acceptance of mail	10/2/2020
Bolivia	Expect Delays		Effective September 25, 2020, the Postal Service™ will resume acceptance of mail	10/2/2020
Bonaire	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	10/2/2020
Bosnia - Herzegovina	Expect Delays	11+ days	Effective May 15, 2020, the Postal Service™ will resume acceptance of mail destined to the following countries:	10/2/2020
Botswana	Expect Delays		Effective September 18, 2020, the Postal Service™ will resume acceptance of mail	10/2/2020

Fully-Tracked Goods / Country-Tracked Goods: Top Country Delivery Status				
Country	Delivery Status	Estimated Delays	Daily Updates/Comments	Date Updated
Brazil	Expect Delays	PHL: 16+ days ORD: 20+ days LAX: 21+ days	There may be a severe impact on service quality for international inbound and outbound services. Correios can no longer guarantee the service delivery standards (including delivery times and other quality parameters) applicable under UPU provisions and related bilateral and multilateral agreements with designated operators and any interested third parties. Pursuant to its commitment to preserving the health and safety of the population and its employees, Correios will be making changes to its delivery procedures to help contain the spread of the virus. Until further notice, letter-post, parcel-post and EMS items requiring signature on delivery will no longer be signed for at the moment of handover to the recipient. The state of Santa Catarina (SC) will have an added 5 days for delivery due to transport restrictions.	10/2/2020
British Indian Ocean Territory	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	10/2/2020
British Virgin Islands	Expect Delays	10+ days	Effective June 26, 2020, the Postal Service™ will resume acceptance of mail destined to the following countries	10/2/2020
Brunei Darussalam	Service Suspended		The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	10/2/2020
Bulgaria	Expect Delays	10+ days	Customers should expect delays for all inbound and outbound mail until further notice. Bulgarian Posts can no longer guarantee service delivery standards and is invoking force majeure and analogous provisions to any such standards.	10/2/2020
Burkina Faso	Expect Delays	10+ days	Effective July 17, 2020, the Postal Service™ will resume acceptance of mail destined to the following country.	10/2/2020
Burundi	Expect Delays	10+ days	Effective July 17, 2020, the Postal Service™ will resume acceptance of mail destined to the following country.	10/2/2020
Cambodia	Service Suspended		The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	10/2/2020
Cameroon	Expect Delays	10+ days	Effective August 21, 2020, the Postal Service™ will resume acceptance of mail	10/2/2020
Canada	Expect Delays	PHL: 8+ days ORD: 8+ days LAX: 6+ days	Canada Post has advised that the delivery procedure changes previously announced	10/2/2020
Canary Islands	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	10/2/2020
Cape Verde	Expect Delays	10+ days	Effective July 17, 2020, the Postal Service™ will resume acceptance of mail destined to the following country.	10/2/2020
Cayman	Expect Delays		Effective September 18, 2020, the Postal Service™ will resume acceptance of mail	10/2/2020
Central African Republic	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	10/2/2020
Chad	Service Suspended		The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	10/2/2020
Chile	Expect Delays	10+ days	Alternative routings	10/2/2020
China	Expect Delays	10 + days	Priority Mail Express International guarantee suspended — Due to airline travel restrictions and cancellations, the U.S. Postal Service has temporarily suspended the guarantee on Priority Mail Express International destined to China. This suspension will be in effect until further notice. The Postal Service is taking all reasonable measures to minimize impact to our customers.	10/2/2020
Christmas Island	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	10/2/2020
Cocos Islands	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	10/2/2020
Colombia	Expect Delays	10+ days	Colombia's post advises that the government has extended an isolation period until July 1. However, as an essential service, the post is currently exempt from restrictions and will continue to provide domestic and international services. Previously communicated measures affecting operations will remain in place and continue to cause significant delays to all inbound and outbound international mail. Due to continuation of force majeure, cancellation of international flights, closure of borders and internal measures taken by other countries and their designated operators, the post is currently unable to send mail to various countries.	10/2/2020
Comoros Islands	Expect Delays	10+ days	The Société Nationale des Postes et Services Financiers (SNPSF) is again able to accept all c	10/2/2020
Congo - Republic Of	Service Suspended		The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	10/2/2020
Congo - The Democratic Republic Of	Expect Delays	10+ days	Effective August 21, 2020, the Postal Service™ will resume acceptance of mail	10/2/2020
Cook Islands	Expect Delays	10+ days	Effective September 11, 2020, the Postal Service™ will resume acceptance of mail	10/2/2020
Costa Rica	Expect Delays		Effective August 14, 2020, the Postal Service™ will resume acceptance of mail	10/2/2020
Cote Divoire	Expect Delays	10+ days	Effective August 21, 2020, the Postal Service™ will resume acceptance of mail	10/2/2020

Fully-Tracked Goods / Country-Tracked Goods: Top Country Delivery Status				
Country	Delivery Status	Estimated Delays	Daily Updates/Comments	Date Updated
Croatia	Expect Delays	PHL: 8+ days ORD: 10+ days LAX: 10+ days	A special process for postal items subject to signature upon delivery has been introduced as from Wednesday, 18 March 2020. For registered or insured items, parcels and EMS items, the item will be placed in the addressee's mailbox or deposited at the front door of their house or flat. In the signature field, the postman will enter "C-19" to indicate that the item has been delivered without the recipient's signature.	10/2/2020
Curacao	Expect Delays	10+ days	Effective July 17, 2020, the Postal Service™ will resume acceptance of mail destined to the following country.	10/2/2020
Cyprus	Expect Delays	5+ days	Cyprus Post has advised that a number of air carriers are once again operating flights to Cyprus. However, due to social distancing and other measures to combat the COVID-19 virus that remain in place, the delivery of postal items may still be subject to delays.	10/2/2020
Czech Republic	Expect Delays	10+ days	Czech Republic's post advises that acceptance of mail for some countries remains temporarily suspended due to the transport situation and continuing lockdown in destination countries. Due to cancellation and postponement of flights, processing of outbound items may be subject to significant delays. In addition, because of social distancing rules, delays may occur in processing and delivery of all types inbound and domestic mail items. Previously communicated restrictions regarding service standards and application of force majeure remain in place.	10/2/2020
Denmark	Expect Delays	PHL: 13+ days ORD: 23+ days LAX: 25+ days	The Postal Service will utilize sea transportation to address the issue of limited air transportation resulting from widespread flight cancellations and restrictions due to COVID-19. This option will remain in effect until sufficient air transportation capacity becomes available. Post Danmark (PostNord Denmark) has suspended signature on delivery for inbound items. Delivery will be conducted via methods that limit human contact, with immediate effect.	10/2/2020
Djibouti	Expect Delays	10+ days	Djibouti's post advises that the government provisionally plans to reopen airports and allow resumption of passenger flights effective Sept. 1. Specific cargo flights are designated for sending mail to the country. The post also is modifying mail delivery procedures. A signature is no longer required upon delivery and items normally requiring a signature will be delivered using methods that minimize direct contact. These measures are aimed at reducing spread of COVID-19 and protecting staff and customers.	10/2/2020
Dominica	Expect Delays	10+ days	Effective August 21, 2020, the Postal Service™ will resume acceptance of mail	10/2/2020
Dominican Republic	Expect Delays	10+ days	Effective August 21, 2020, the Postal Service™ will resume acceptance of mail	10/2/2020
Ecuador	Expect Delays		Effective September 25, 2020, the Postal Service™ will resume acceptance of mail	10/2/2020
Egypt	Expect Delays	10+ days	Effective July 2, 2020, the Postal Service™ will resume acceptance of mail destined to the following countries	10/2/2020
El Salvador	Expect Delays	10+ days	Correos de El Salvador has advised that the government-mandated closure of El S	10/2/2020
Equatorial Guinea	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	10/2/2020
Eritrea	Expect Delays	10+ days	Suspension of Global Express Guaranteed Service	10/2/2020
Estonia	Expect Delays	PHL: 17+ days ORD: 14+ days LAX: 14+ days	Estonian Post advises the government ended a state of emergency May 17 and all postal services have resumed. All inbound items will be delivered as follows: delivery standards will be met as agreed, registered letters will be delivered to the addressee with collection of the addressee's signature, and all courier shipments requiring a signature will be delivered to the addressee and a photo taken of the address card signed by the addressee.	10/2/2020
Ethiopia	Expect Delays	10+ days	Effective July 17, 2020, the Postal Service™ will resume acceptance of mail destined to the following country.	10/2/2020
Faeroe Islands	Expect Delays	10+ days	Effective July 17, 2020, the Postal Service™ will resume acceptance of mail destined to the following country.	10/2/2020
Fiji	Expect Delays	10+ days	Effective September 4, 2020, the Postal Service™ will resume acceptance of mail	10/2/2020
Finland	Expect Delays	PHL: 16+ days ORD: 14+ days LAX: 13+ days	The Postal Service will utilize sea transportation to address the issue of limited air transportation resulting from widespread flight cancellations and restrictions due to COVID-19. This option will remain in effect until sufficient air transportation capacity becomes available. Finland's post is declaring a situation of force majeure and suspending acceptance of mail items destined for all other countries until sufficient transport capacity becomes available. Transit mail cannot be accepted to any destination country unless subject to a bilateral agreement.	10/2/2020
France	Expect Delays	PHL: 13+ days ORD: 16+ days LAX: 22+ days	France's post advises that the government has declared territory-specific alert zones that are subject to varying restrictions due to COVID-19. The post is adapting its services to ensure compliance with these government measures and health guidelines. Delays in mail processing and delivery are to be expected. Despite an increase in international flights, there also are impacts to mail items in transit, whether for other countries or for French overseas departments and territories.	10/2/2020
French Guiana	Expect Delays	10+ days	Effective September 4th, 2020, the Postal Service™ will resume acceptance of mail	10/2/2020
French Polynesia	Expect Delays	10+ days	Effective August 21, 2020, the Postal Service™ will resume acceptance of mail	10/2/2020
French Southern Territories	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	10/2/2020
Gabon	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	10/2/2020
Gambia	Expect Delays	10+ days	Effective August 21, 2020, the Postal Service™ will resume acceptance of mail	10/2/2020

Fully-Tracked Goods / Country-Tracked Goods: Top Country Delivery Status				
Country	Delivery Status	Estimated Delays	Daily Updates/Comments	Date Updated
Georgia	Expect Delays	10+ days	Georgian Post has advised that the Government of Georgia has extended the measures aimed at reducing the spread of COVID-19 until May 22, 2020. The declaration of force majeure therefore remains in effect and unchanged. Customers should expect delays for inbound and outbound letter-post, parcel post and EMS items.	10/2/2020
Germany	Expect Delays	PHL: 9+ days ORD: 13+ days LAX: 17+ days	Deutsche Post has updated that in addition to the measures already communicated, it has implemented supplementary measures to reduce direct interaction with customers. Inbound items requiring a payment will be immediately directed to a postal outlet for collection.	10/2/2020
Ghana	Expect Delays	10+ days	Effective July 17, 2020, the Postal Service™ will resume acceptance of mail destined to the following country.	10/2/2020
Gibraltar	Expect Delays	PHL: 9+ days ORD: 13+ days LAX: 17+ days	Delays being reported by USPS.	10/2/2020
Greece	Expect Delays	PHL: 20+ days ORD: 20+ days LAX: 14+ days	Hellenic Post faces major difficulties in mail collection and delivery.	10/2/2020
Greenland	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	10/2/2020
Grenada	Expect Delays	10+ days	Grenada's post has resumed full business operations. It is now able to receive and send mail regionally and worldwide. However, some regional airports are still closed, which may affect mail delivery.	10/2/2020
Guadeloupe	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	10/2/2020
Guatemala	Expect Delays		Effective August 14, 2020, the Postal Service™ will resume acceptance of mail	10/2/2020
Guernsey	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	10/2/2020
Guinea	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	10/2/2020
Guinea Bissau	Expect Delays	10+ days	Effective July 17, 2020, the Postal Service™ will resume acceptance of mail destined to the following country.	10/2/2020
Guyana	Expect Delays	10+ days	Effective August 21, 2020, the Postal Service™ will resume acceptance of mail	10/2/2020
Haiti	Expect Delays	10+ days	Effective August 21, 2020, the Postal Service™ will resume acceptance of mail	10/2/2020
Heard Island	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	10/2/2020
Honduras	Service Suspended		Hondurcor advises that postal service across the entire postal supply chain remain suspended in accordance with the government lockdown of the entire territory of Honduras until June 28, 2020, or a later date to be communicated in due course (from admission of international mail at land and sea borders, and at Ramon Villeda Morales Airport in San Pedro Sula and Toncontin Airport in Tegucigalpa). It therefore asks countries that normally send their mail to Honduras by air cargo or commercial flights not to do so for the time being; otherwise the mails will need to be stored in customs warehouses, generating significant extra costs. An exception may be made for humanitarian aid, which Hondurcor is able to process with the knowledge and prior authorization of the Honduran Government.	10/2/2020
Hong Kong	Expect Delays	PHL: 9+ days ORD: 11+ days LAX: 9+ days	Hongkong Post advises that the measures taken to limit the spread of COVID-19 have been lifted and the force majeure situation previously announced is closed as of Sept. 15, 2020.	10/2/2020
Hungary	Expect Delays	PHL: 15+ days ORD: 15+ days LAX: 12+ days	The Postal Service will utilize sea transportation to address the issue of limited air transportation resulting from widespread flight cancellations and restrictions due to COVID-19. This option will remain in effect until sufficient air transportation capacity becomes available.	10/2/2020
Iceland	Expect Delays	6+ days	The designated operator of Iceland, Iceland Post, asks us to inform other Union member countries and their designated operators that it has suspended signature on delivery for inbound items as of 19 March 2020. Delivery will be conducted via methods that limit direct contact.	10/2/2020
India	Expect Delays	10+ days	India Post advises that the lockdown resulting from the COVID-19 crisis has been extended, but with certain relaxations. The availability of the air, rail and road network remains limited. However, a few cargo and evacuation flights are operating and are being used to dispatch outbound EMS items and tracked small packets to certain countries. India Post continues to accept inbound international mail items. However, owing to limited domestic transport capacity, it still cannot guarantee to meet declared or otherwise agreed service delivery standards (including delivery time and other quality parameters).	10/2/2020
Indonesia	Expect Delays	PHL: 17+ days ORD: 19+ days LAX: 19+ days	Indonesia's post advises that operations have been partially restored, subject to COVID-19 social distancing measures. Due to insufficient international transport capacity, the post is accepting outbound international mail items for a limited number of destinations. The international mail processing center is handling incoming international dispatches. However, distribution to remote customs and delivery offices is still subject to delays. The post is still unable to guarantee quality of service and delivery standards and the case of force majeure already invoked remains in force. Signature on delivery remains suspended but tracked confirmation of deliveries will be provided through scans for products that allow tracking.	10/2/2020
Iraq	Expect Delays	10+ days	Iraqi Post is resuming postal operations and will accept inbound mail effective June 15, 2020, onwards.	10/2/2020

Fully-Tracked Goods / Country-Tracked Goods: Top Country Delivery Status				
Country	Delivery Status	Estimated Delays	Daily Updates/Comments	Date Updated
Ireland	Expect Delays	PHL: 6+ days ORD: 16+ days LAX: 19+ days	An Post, has advised that owing to the cancellation of numerous international flights, it is currently limited in its ability to send outbound mail (letter-post, parcel-post and EMS items) to some countries and ceasing to accept mail destined for those countries until further notice. Details of these destinations can be found at https://www.anpost.com/Coronavirus/Mails-Parcels-services . As of April 15, An Post is sending only letters, large envelopes and packets to the United States; no parcels.	10/2/2020
Isle Of Man	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	10/2/2020
Israel	Expect Delays	PHL: 12+ days ORD: 12+ days LAX: 12+ days	Israel's post advises there are delays in the procession and delivery of all types of mail due to government measures to combat COVID-19, including temporary closures of certain areas and postal facilities. The post emphasizes the need for addressees' mobile phone numbers to be displayed on items so that customers can be contacted by text to improve the delivery process. Although some airlines have resumed flights to and from Israel, there still could be delays in mail processing due to cancellation and reduction of flights. Restrictions previously set out regarding service standards and application of force majeure remain in place.	10/2/2020
Italy	Expect Delays	PHL: 12+ days ORD: 20+ days LAX: 25+ days	Italy's post advises that as part of government measures aimed at preventing money laundering, a number of limitations in the use of cash are to be gradually introduced in the country and concern postal services, specifically, customs duties and cash-on-delivery service for both letters and parcels. Effective July 1, the maximum amount able to be transferred in cash between two parties is being reduced from 2,999 to 1,999 EUR.	10/2/2020
Jamaica	Expect Delays	10+ days	Jamaica Post advises it will curtail its operations due to a national curfew, effective Aug. 22 to Sept. 2. Work hours have been revised across the postal network, affecting sorting operations, mail delivery and other operations. The force majeure situation continues to apply, with an impact on quality of service for all types of mail, including inbound and outbound letters, parcels and express mail service items.	10/2/2020
Japan	Expect Delays	PHL: 8+ days ORD: 6+ days LAX: 11+ days	Japan Post has resumed outbound international postal services for certain destinations. However, the acceptance of mail destined for many countries and territories remains suspended, in cases where the designated operators concerned are still not accepting inbound international postal items, or reduced or cancelled flights to and from Japan result in insufficient transport capacity. Japan Post regularly updates the list of countries and territories for which acceptance of mail is suspended. Detailed information is provided on the Japan Post website at www.post.japanpost.jp/int/information/overview_en.html .	10/2/2020
Jersey	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	10/2/2020
Jordan	Expect Delays	10+ days	USPS has suspended services due to Unavailability of Transportation. However, alternative services are available with delays expected.	10/2/2020
Kazakhstan	Expect Delays	10+ days	Effective July 2, 2020, the Postal Service™ will resume acceptance of mail destined to the following countries	10/2/2020
Kenya	Expect Delays	10+ days	Effective July 17, 2020, the Postal Service™ will resume acceptance of mail destined to the following country.	10/2/2020
Kiribati	Expect Delays		Effective September 25, 2020, the Postal Service™ will resume acceptance of mail	10/2/2020
Korea (South)	Expect Delays	PHL: 10+ days ORD: 11+ days LAX: 7+ days	Korea Post advises that it has suspended processing of all outbound mail to the following additional countries until further notice due to the suspension of flights resulting from the outbreak and rapid spread of the coronavirus (COVID-19): Costa Rica, the Dominican Republic, Hawaii (United States of America), Iceland, the Netherlands, Portugal, Qatar, Turkey, Uganda and Zambia has been suspended from until further notice owing to the suspension of flights resulting from the outbreak and rapid spread of COVID-19. The current situation will also have repercussions in terms of quality of service for all types of inward and outward mail as Korea Post will no longer be able to guarantee quality of service standards. Therefore, a situation of force majeure is invoked for all types of postal services in relation to the suspension of outbound mail to the above-mentioned countries until the situation has returned to normal.	10/2/2020
Kuwait	Expect Delays	10+ days	Kuwait Post advises that all postal services will return to normal effective June, 21 2020.	10/2/2020
Kyrgyzstan	Expect Delays		Effective September 25, 2020, the Postal Service™ will resume acceptance of mail	10/2/2020
Laos	Service Suspended		The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	10/2/2020
Latvia	Expect Delays	10+ days	Latvia's post advises that the government lifted a state of emergency effective June 10. Some of the restrictions that were in place to prevent spread of COVID-19 have been relaxed and the situation is gradually returning to normal. However, for international mail, due to cancellation of flights, processing of postal items may still be subject to significant delays. The post is continuing to accept outbound postal items destined for all countries and is sending them via alternative routes as required. Restrictions set out in previous alerts continue to apply, and the force majeure situation remains in force.	10/2/2020
Lebanon	Expect Delays		Effective September 18, 2020, the Postal Service™ will resume acceptance of mail	10/2/2020

Fully-Tracked Goods / Country-Tracked Goods: Top Country Delivery Status				
Country	Delivery Status	Estimated Delays	Daily Updates/Comments	Date Updated
Lesotho	Service Suspended		The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	10/2/2020
Liberia	Expect Delays	10+ days	USPS has suspended services due to Unavailability of Transportation. However, alternative services are available with delays expected.	10/2/2020
Libya	Service Suspended		The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	10/2/2020
Liechtenstein	On Schedule		Liechtenstein's post advises that postal services have resumed as normal.	10/2/2020
Lithuania	Expect Delays	PHL: 18+ days ORD: 18+ days LAX: 18+ days	Lithuania Post advises that the government has lifted the quarantine regime, however, measures to prevent the spread of COVID-19 may still result in staff shortages or temporary suspension of the work of some post offices. Lithuania Post will continue to provide services according to safety guidelines, but all letter-post, parcel-post and EMS items requiring signature on delivery will be delivered to the addressees directly, and addressee signatures will be collected (except in cases where the addressee is isolating). Operational conditions remain difficult (with cancellation of international flights, etc.), and this may also cause delays. Accordingly, the usual service delivery standards still cannot be guaranteed, and the force majeure situation remains in force.	10/2/2020
Luxembourg	Expect Delays	PHL: 13+ days ORD: 21+ days LAX: 18+ days	Post Luxembourg advises international and domestic operations will continue as normal insofar as possible. However, several measures have been implemented to ensure safety of both customers and staff. In general, post offices will remain open (with some exceptions) but will be closed on Saturdays.	10/2/2020
Macau	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	10/2/2020
Macedonia	Expect Delays	10+ days	Post advises customers to expect a major impact on operations and quality of service for all types of inbound and outbound mail until the end of the coronavirus (COVID-19) pandemic. For this reason, service delivery standards cannot be guaranteed, and a force majeure clause regarding quality of service is being invoked until the situation returns to normal.	10/2/2020
Madagascar	Service Suspended		The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	10/2/2020
Malawi	Expect Delays		Effective September 18, 2020, the Postal Service™ will resume acceptance of mail	10/2/2020
Malaysia	Expect Delays	PHL: 13+ days ORD: 14+ days LAX: 11+ days	Delays are expected in processing, transportation and delivery of both incoming and outgoing international shipments of letter-post, parcel-post and EMS items, owing to suspension of services, cancellation of flights, shutdown of airports and implementation of preventative measures	10/2/2020
Maldives	Expect Delays	10+ days	Maldives Post advises that while operations have been partially restored, certain restrictions remain. Acceptance of international mail for any destination remains suspended due to suspension of flights. Customers should expect severe delays for all outbound airmail until sufficient transport capacity becomes available. Additionally, the international mail processing center is operating with a limited workforce. Consequently, quality of service and delivery standards cannot be guaranteed and the case of force majeure remains in force. The disruption is expected to continue until the epidemic is over. Signature on delivery remains suspended, however, tracked confirmation of deliveries will be provided via the usual tracking event scans for products that allow tracking.	10/2/2020
Mali	Expect Delays	10+ days	Suspended all commercial flights (other than cargo flights) from affected countries, which will affect postal services.	10/2/2020
Malta	Expect Delays	10+ days	MaltaPost advises that it has resumed collection of signatures on delivery for all mail requiring it. Confirmation of deliveries will be provided through event scans for products that allow tracking. Delays for both inbound and outbound mail remain, especially at the international mail processing center, due to cancellation of international flights. This disruption is expected to continue until airlines resume normal operations and sufficient transport capacity becomes available. Consequently, the post is still unable to guarantee quality of service and delivery standards for letters, parcels and express mail service items. The case of force majeure already invoked remains in force. Additionally, delays can occur in processing and delivery of all types of domestic and international items due to social distancing rules among staff and between staff and customers.	10/2/2020
Martinique	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	10/2/2020
Mauritania	Expect Delays	10+ days	Effective September 4, 2020, the Postal Service™ will resume acceptance of mail	10/2/2020
Mauritius	Service Suspended		The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	10/2/2020

Fully-Tracked Goods / Country-Tracked Goods: Top Country Delivery Status				
Country	Delivery Status	Estimated Delays	Daily Updates/Comments	Date Updated
Mexico	Expect Delays	10+ days	Owing to the cancellation of international flights from Mexico to South America and to other continents, including Africa, Asia and Europe, it is facing significant disruption to its operations. This disruption will have a direct impact on quality of service in relation to both inbound and outbound mail. Consequently, Mexico is declaring a situation of force majeure in relation to all international consignments (letter-post, parcel post and EMS items) as a result of the COVID-19 pandemic and its effects on services worldwide. Until further notice, only services to Canada and the United States of America will be maintained. Last mile delivery is delayed due to hygiene measures. Government is still evaluating measures to be taken.	10/2/2020
Moldova	Expect Delays	10+ days	Moldova's post advises that all postal services have resumed and it is now able to process and deliver inbound and outbound mail. This includes outbound services to the United States.	10/2/2020
Monaco	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	10/2/2020
Mongolia	Service Suspended		The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	10/2/2020
Montenegro	Expect Delays	7+ days	Effective May 15, 2020, the Postal Service™ will resume acceptance of mail destined to the following countries:	10/2/2020
Montserrat	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	10/2/2020
Morocco	Expect Delays	10+ days	Effective July 2, 2020, the Postal Service™ will resume acceptance of mail destined to the following countries	10/2/2020
Mozambique	Expect Delays	10+ days	Effective July 17, 2020, the Postal Service™ will resume acceptance of mail destined to the following country.	10/2/2020
Myanmar	Expect Delays	10+ days	USPS has suspended services due to Unavailability of Transportation. However, alternative services are available with delays expected.	10/2/2020
Namibia	Expect Delays	10+ days	Effective July 17, 2020, the Postal Service™ will resume acceptance of mail destined to the following country.	10/2/2020
Nauru	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	10/2/2020
Nepal	Expect Delays	10+ days	Nepal Post advises that the government has extended a partial nationwide lockdown, including suspension of incoming international flights, until July 22. As previously announced, some domestic postal services resumed June 15. The measures implemented to combat the COVID-19 pandemic have had an impact on collection, transmission and delivery of mail, and on postal services in general.	10/2/2020
Netherlands	Expect Delays	PHL: 9+ days ORD: 16+ days LAX: 14+ days	The Postal Service will utilize sea transportation to address the issue of limited air transportation resulting from widespread flight cancellations and restrictions due to COVID-19. This option will remain in effect until sufficient air transportation capacity becomes available. PostNL has advised that effective March 16, 2020 alternative proofs of delivery were implemented for all international inbound items that would normally require a signature. Alternatives include: signature of the delivery person, the last three digits of the addressee's identification card, or simply a proof of delivery scan event. This temporary measure will be effective until further notice.	10/2/2020
Netherlands Antilles	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	10/2/2020
New Caledonia	Expect Delays	10+ days	Effective May 22, 2020, the Postal Service™ will resume acceptance of mail destined to the following countries:	10/2/2020
New Zealand	Expect Delays	PHL: 11+ days ORD: 13+ days LAX: 6+ days	Delivery changes: NZPost has eliminated use for scanners. Over the counter services have been discontinued with effect from 25 March.	10/2/2020
Nicaragua	Expect Delays	10+ days	Effective May 22, 2020, the Postal Service™ will resume acceptance of mail destined to the following countries:	10/2/2020
Niger	Service Suspended		The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	10/2/2020
Nigeria	Expect Delays	10+ days	Effective July 17, 2020, the Postal Service™ will resume acceptance of mail destined to the following country.	10/2/2020
Norfolk	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	10/2/2020
Norway	Expect Delays	PHL: 17+ days ORD: 22+ days LAX: 22+ days	All Domestic and international shipments that are supposed to travel by CAL in Norway, will suffer delays due to high cancellation rates of flights. There will also be delays in PU and DEL due to restrictions set by the government. We are expecting partial impact to Pre-12 deliveries, B2B and B2C deliveries.	10/2/2020
Oman	Expect Delays	10+ days	Effective July 10, 2020, the Postal Service™ will resume acceptance of mail destined to the following countries:	10/2/2020
Pakistan	Service Suspended		The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	10/2/2020
Palestine	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	10/2/2020

Fully-Tracked Goods / Country-Tracked Goods: Top Country Delivery Status

Country	Delivery Status	Estimated Delays	Daily Updates/Comments	Date Updated
Panama	Service Suspended		Panama's post advises it is currently unable to send or receive any category of mail to or from any country due to suspension of airline transport operations as part of measures to limit spread of COVID-19. There will be delays in the arrival of mail to Panama and, accordingly, delays in its delivery to recipients. Therefore, a situation of force majeure is declared and will no longer accept outbound or inbound mail, or mail for transit to other destinations, until such time as airlines resume normal service.	10/2/2020
Papua New Guinea	Service Suspended		The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	10/2/2020
Paraguay	Expect Delays	10+ days	Effective July 24, 2020, the Postal Service™ will resume acceptance of mail	10/2/2020
Peru	Expect Delays	10+ days	Effective July 24, 2020, the Postal Service™ will resume acceptance of mail	10/2/2020
Philippines	Expect Delays	10+ days	Philippine Postal Corporation has advised that the period of community quarantine has been extended through August 31, 2020 for various areas. However, all post offices remain open and the international mail processing centers continue to operate with a skeleton workforce. Consequently, delays are expected in the processing and delivery of all inbound international postal items.	10/2/2020
Pitcairn	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	10/2/2020
Poland	Expect Delays	PHL: 20+ days ORD: 17+ days LAX: 25+ days	Poland's post advises that updated measures aimed at slowing spread of COVID-19 have been implemented in the country. These steps will continue to affect services and impact procedures for collecting signatures for registered mail, insured parcels and other items. These measures and administrative or other decisions that may exclude particular areas from mail delivery will affect operations and service quality. In addition, international air traffic is open but operations are limited to several airlines at the international airport in Warsaw. Poland is accepting mail for the United States and a number of other countries.	10/2/2020
Portugal	Expect Delays	PHL: 24+ days ORD: 17+ days LAX: 25+ days	CTT Correios de Portugal has advised that the Portuguese Government has extended the measures aimed at combating the spread of COVID-19 until May 2, 2020. This includes changes for items that require signature on delivery and declaration of force majeure. Mailers should expect delivery delays	10/2/2020
Qatar	Expect Delays	10+ days	Effective July 2, 2020, the Postal Service™ will resume acceptance of mail destined to the following countries	10/2/2020
Reunion	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	10/2/2020

Delivery Status Key
On Schedule
Expect Delays
Service Suspended

Mail (Business Mail / Direct Mail / Press): Top Country Delivery Status				
Country	Delivery Status	Estimated Delays	Daily Updates/Comments	Date Updated
Albania	Expect Delays	7+ days	Albanian Post advises that the Government of Albania has extended the state of emergency until June 26, 2020. As a result, Albanian Post is declaring a situation of force majeure with regard to all letter-post and parcel-post items. Customers should expect delivery delays for all items destined to Albania. Furthermore, Albanian Post has ceased to accept EMS items within its network, and letter-post and parcel-post items will be accepted only for those destinations where transport capacity is available.	10/2/2020
Algeria	Expect Delays	10+ days	Effective July 2, 2020, the Postal Service™ will resume acceptance of mail destined to the following countries	10/2/2020
Angola	Expect Delays	10+ days	Effective August 21, 2020, the Postal Service™ will resume acceptance of mail	10/2/2020
Antigua & Barbudo	Expect Delays	10+ days	Effective May 22, 2020, the Postal Service™ will resume acceptance of mail	10/2/2020
Argentina	Expect Delays	6+ days	Can move through alternative non USPS solutions. Correo Argentino has made arrangements to guarantee the continuation of its key services. Also, as part of health and safety measures to limit the spread of COVID-19, no letter-post, parcel-post or EMS items will require signatures upon delivery. Instead, the postman/postwoman will ask the addressee for a piece of ID and will note down the number in the signature field. These circumstances will affect the quality of service for all categories of inbound and outbound mail. As such, Correo Argentino, citing force majeure, will be unable to guarantee delivery service standards (e.g. delivery time) in accordance with UPU regulations.	10/2/2020
Aruba	Expect Delays	10+ days	Can move through alternative non USPS solutions. Cargo only flights at a frequency of only once a week causing backlogs and delays	10/2/2020
Australia	Expect Delays	10+ days	Australia Post advises of additional screening measures on inbound mail for new b	10/2/2020
Austria	Expect Delays	10+ days	The Postal Service will utilize sea transportation to address the issue of limited air transportation resulting from widespread flight cancellations and restrictions due to COVID-19. This option will remain in effect until sufficient air transportation capacity becomes available. Currently the delivery partner is not able to deliver to the following postcodes, due to them being on enforced government lockdown 6580, 6552, 6553, 6555, 6551, 6561, 6562, 6563, 9844	10/2/2020
Azerbaijan	Expect Delays	10+ days	Effective April 24, 2020, the Postal Service will temporarily suspend international mail acceptance to destinations where transportation is unavailable due to widespread cancellations and restrictions into the area. However, Asendia can use other services to this country with delays in transportation expected.	10/2/2020
Bahamas	Expect Delays	10+ days	Effective September 18, 2020, the Postal Service™ will resume acceptance of mail	10/2/2020
Bahrain	Expect Delays	10+ days	Effective July 17, 2020, the Postal Service™ will resume acceptance of mail	10/2/2020
Bangladesh	Expect Delays	10+ days	Effective July 10, 2020, the Postal Service™ will resume acceptance of mail destined to the following country.	10/2/2020
Barbados	Expect Delays	10+ days	Effective May 22, 2020, the Postal Service™ will resume acceptance of mail	10/2/2020
Belgium	Expect Delays	8+ days	Belgium's designated operator, bpost, advises that it is now able to send letter-post and parcel-post items, effective May 12, 2020 onwards, to the following additional destinations: Brazil, Canada, China (People's Rep.), the Russian Federation and the United States of America. The full list of destination countries is liable to change every day and is available at news.bpost.be/en-corona. Currently, bpost cannot accept letter-post or parcel-post items for destinations to which there is no transport capacity. Owing to limited capacity, bpost is still not able to guarantee delivery standards. Under these circumstances, the force majeure situation previously announced continues	10/2/2020
Belize	Expect Delays	10+ days	Effective May 22, 2020, the Postal Service™ will resume acceptance of mail destined to the following countries:	10/2/2020
Benin	Expect Delays	10+ days	Effective July 17, 2020, the Postal Service™ will resume acceptance of mail destined to the following country.	10/2/2020
Bermuda	Expect Delays	7+ days	Can move through alternative non USPS solutions. These measures are having a direct impact on postal operations and service quality. Therefore, Bermuda Post Office is declaring a situation of force majeure with regard to all international letter-post, parcel-post and EMS items, as a result of the global spread of COVID-19.	10/2/2020
Bolivia	Expect Delays	8+ days	Effective September 25, 2020, the Postal Service™ will resume acceptance of m	10/2/2020

Mail (Business Mail / Direct Mail / Press): Top Country Delivery Status				
Country	Delivery Status	Estimated Delays	Daily Updates/Comments	Date Updated
Bosnia and Herzegovina	Expect Delays	10+ days	Effective May 15, 2020, the Postal Service™ will resume acceptance of mail destined to the following countries:	10/2/2020
Botswana	Expect Delays	10+ days	Effective September 18, 2020, the Postal Service™ will resume acceptance of mail	10/2/2020
Brazil	Expect Delays	10+ days	There may be a severe impact on service quality for international inbound and outbound services. Correios can no longer guarantee the service delivery standards (including delivery times and other quality parameters) applicable under UPU provisions and related bilateral and multilateral agreements with designated operators and any interested third parties. Pursuant to its commitment to preserving the health and safety of the population and its employees, Correios will be making changes to its delivery procedures to help contain the spread of the virus. Until further notice, letter-post, parcel-post and EMS items requiring signature on delivery will no longer be signed for at the moment of handover to the recipient. The state of Santa Catarina (SC) will have an added 5 days for delivery due to transport restrictions.	10/2/2020
British Virgin Islands	Expect Delays	10+ days	Effective August 21, 2020, the Postal Service™ will resume acceptance of mail	10/2/2020
Brunei	Expect Delays	6+ days	Extremely limited flights to this destination. However, mail is being processed, but with substantial delays.	10/2/2020
Bulgaria	Expect Delays	10+ days	Customers should expect delays for all inbound and outbound mail until further notice. Bulgarian Posts can no longer guarantee service delivery standards and is invoking force majeure and analogous provisions to any such standards.	10/2/2020
Burkina Faso	Expect Delays	10+ days	Effective July 17, 2020, the Postal Service™ will resume acceptance of mail destined to the following country.	10/2/2020
Burundi	Expect Delays	10+ days	Effective July 17, 2020, the Postal Service™ will resume acceptance of mail destined to the following country.	10/2/2020
Cambodia	Expect Delays	10+ days	USPS suspension still in effect, however mail is being process via alternative solutions. Expect delays due to foreign local postal office services.	10/2/2020
Cameroon	Expect Delays	10+ days	Effective August 21, 2020, the Postal Service™ will resume acceptance of mail	10/2/2020
Canada	Expect Delays	10+ days	Canada Post has advised that the delivery procedure changes previously annou	10/2/2020
Cape Verde	Expect Delays	10+ days	Can move through alternative non USPS solutions. All UPU member countries are advised to expect serious delays for both inbound and outbound mail as a result of the numerous flight reductions and cancellations	10/2/2020
Cayman Islands	Expect Delays	10+ days	Effective September 18, 2020, the Postal Service™ will resume acceptance of mail	10/2/2020
Chad	Expect Delays	10+ days	USPS suspension still in effect, however mail is being process via alternative solutions. Expect delays due to foreign local postal office services.	10/2/2020
Chile	Expect Delays	7+ days	Can move through alternative non USPS solutions. Cargo only flights causing linehaul surcharges and frequency of twice a week.	10/2/2020
China	Expect Delays	10+ days	China Post has advised that it is closing the case of force majeure and postal se	10/2/2020
Colombia	Expect Delays	10+ days	Can move through alternative non USPS solutions. Mail is being sent into the country, but the post is operating with less than 75% of their workers. Mail is being cleared and dropped locally. The post offices are not accepting mail from international post offices but they are delivering local mail. Servicios Postales Nacionales S.A. 4-72, has advised that, owing to the emergency resulting from the spread of the novel coronavirus (COVID-19), there continues to be significant delays in all of its international inbound and outbound letter-post, parcel-post and Express Mail Service (EMS) items	10/2/2020
Cook Islands	Expect Delays	10+ days	Effective September 11, 2020, the Postal Service™ will resume acceptance of mail	10/2/2020
Costa Rica	Expect Delays	10+ days	Effective August 14, 2020, the Postal Service™ will resume acceptance of mail	10/2/2020
Croatia	Expect Delays	10+ days	A special process for postal items subject to signature upon delivery has been introduced as from Wednesday, 18 March 2020. For registered or insured items, parcels and EMS items, the item will be placed in the addressee's mailbox or deposited at the front door of their house or flat. In the signature field, the postman will enter "C-19" to indicate that the item has been delivered without the recipient's signature.	10/2/2020
Cuba	Service Suspended		No alternative routing due to embargo	10/2/2020
Curacao	Expect Delays	10+ days	Can move through alternative non USPS solutions. Cpost International is experiencing significant disruption to its daily operations due to the flight cancellations and other measures, and is therefore declaring a situation of force majeure and ceasing to accept inbound letter-post and parcel-post items until sufficient transport capacity becomes available	10/2/2020

Mail (Business Mail / Direct Mail / Press): Top Country Delivery Status				
Country	Delivery Status	Estimated Delays	Daily Updates/Comments	Date Updated
Cyprus	Expect Delays	5+ days	Cyprus Post has advised that a number of air carriers are once again operating flights to Cyprus. However, due to social distancing and other measures to combat the COVID-19 virus that remain in place, the delivery of postal items may still be subject to delays.	10/2/2020
Czech Republic	Expect Delays	11+ days	Česká Pošta s.p. has advised that owing to the cancellation and postponement of flights, the processing of inbound and outbound items may be subject to significant delays. Consequently, Česká Pošta has declared a situation of force majeure and delays in delivery of letter-post, parcel-post and Express Mail Service (EMS) items may occur.	10/2/2020
Democratic Republic of the Congo	Expect Delays	10+ days	Effective August 21, 2020, the Postal Service™ will resume acceptance of mail	10/2/2020
Denmark	Expect Delays	9+ days	The Postal Service will utilize sea transportation to address the issue of limited air transportation resulting from widespread flight cancellations and restrictions due to COVID-19. This option will remain in effect until sufficient air transportation capacity becomes available. Post Danmark (PostNord Denmark) has suspended signature on delivery for inbound items. Delivery will be conducted via methods that limit human contact, with immediate effect.	10/2/2020
Dominica	Expect Delays	10+ days	Can move through alternative non USPS solutions. Mail is being sent into the country, but the post is operating with less than 75% of their workers. Mail is being cleared and dropped locally.	10/2/2020
Dominican Republic	Expect Delays	10+ days	Can move through alternative non USPS solutions. Mail is being sent into the country, but the post is operating with less than 75% of their workers. Mail is being cleared and dropped locally.	10/2/2020
Ecuador	Expect Delays	15+ days	Effective September 25, 2020, the Postal Service™ will resume acceptance of mail	10/2/2020
Egypt	Expect Delays	10+ days	Effective July 2, 2020, the Postal Service™ will resume acceptance of mail destined to the following countries	10/2/2020
Estonia	Expect Delays	10+ days	Can move through alternative non USPS solutions. Estonian Post advises due to a government-declared state of emergency until May 1 it considers the situation as a case of force majeure. Customers should expect some temporary changes to services. Flights to most countries have been interrupted and shipments to some countries have been temporarily suspended. Estonian Post is trying to find alternatives wherever possible but expects major impacts on operations and quality of service. Estonian Post has advised that it has suspended signature on delivery for inbound items. Where possible, items will be delivered to mailboxes; otherwise, they will be delivered in person, but without signature. The courier will enter the recipient's name in the handheld device, but in place of the signature, there will be the indication "Courier". This temporary measure will last until further notice.	10/2/2020
Ethiopia	Expect Delays	10+ days	Effective July 17, 2020, the Postal Service™ will resume acceptance of mail destined to the following country.	10/2/2020
Faroe Island	Expect Delays	10+ days	Effective July 17, 2020, the Postal Service™ will resume acceptance of mail destined to the following country.	10/2/2020
Fiji	Expect Delays	10+ days	Effective September 4th, 2020, the Postal Service™ will resume acceptance of mail	10/2/2020
Finland	Expect Delays	10+ days	The Postal Service will utilize sea transportation to address the issue of limited air transportation resulting from widespread flight cancellations and restrictions due to COVID-19. This option will remain in effect until sufficient air transportation capacity becomes available. Finland's post is declaring a situation of force majeure and suspending acceptance of mail items destined for all other countries until sufficient transport capacity becomes available. Transit mail cannot be accepted to any destination country unless subject to a bilateral agreement.	10/2/2020
France	Expect Delays	10+ days	France's post advises that the government has declared territory-specific alert zones that are subject to varying restrictions due to COVID-19. The post is adapting its services to ensure compliance with these government measures and health guidelines. Delays in mail processing and delivery are to be expected. Despite an increase in international flights, there also are impacts to mail items in transit, whether for other countries or for French overseas departments and territories.	10/2/2020
French Polynesia	Expect Delays	7+ days	Can move through alternative non USPS solutions. Owing to the reduction in the number of flights offered by partner airlines, and new measures to protect against COVID-19, it is currently unable to accept letter-post, parcel post or EMS items from any Union member countries	10/2/2020
Gambia	Expect Delays	10+ days	Effective August 21, 2020, the Postal Service™ will resume acceptance of mail	10/2/2020

Mail (Business Mail / Direct Mail / Press): Top Country Delivery Status				
Country	Delivery Status	Estimated Delays	Daily Updates/Comments	Date Updated
Georgia	Expect Delays	10+ days	Georgian Post has advised that the Government of Georgia has extended the measures aimed at reducing the spread of COVID-19 until May 22, 2020. The declaration of force majeure therefore remains in effect and unchanged. Customers should expect delays for inbound and outbound letter-post, parcel post and EMS items.	10/2/2020
Germany	Expect Delays	10+ days	Deutsche Post has updated that in addition to the measures already communicated, it has implemented supplementary measures to reduce direct interaction with customers. Inbound items requiring a payment will be immediately directed to a postal outlet for collection.	10/2/2020
Ghana	Expect Delays	10+ days	Effective July 17, 2020, the Postal Service™ will resume acceptance of mail destined to the following country.	10/2/2020
Gibraltar	On Schedule		No delays being reported	10/2/2020
Greece	Expect Delays	10+ days	Hellenic Post faces major difficulties in mail collection and delivery.	10/2/2020
Grenada	Expect Delays	10+ days	Grenada's post has resumed full business operations. It is now able to receive and send mail regionally and worldwide. However, some regional airports are still closed, which may affect mail delivery.	10/2/2020
Guatemala	Expect Delays	10+ days	Effective August 14, 2020, the Postal Service™ will resume acceptance of mail	10/2/2020
Guinea Bissau	Expect Delays	10+ days	Effective July 17, 2020, the Postal Service™ will resume acceptance of mail destined to the following country.	10/2/2020
Guyana	Expect Delays	8+ days	Effective August 21, 2020, the Postal Service™ will resume acceptance of mail	10/2/2020
Haiti	Expect Delays	9+ days	Effective August 21, 2020, the Postal Service™ will resume acceptance of mail	10/2/2020
Honduras	Service Suspended		The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	10/2/2020
Hong Kong	Expect Delays	8+ days	Hongkong Post advises that the measures taken to limit the spread of COVID-19 have been lifted and the force majeure situation previously announced is closed as of Sept. 15, 2020.	10/2/2020
Hungary	Expect Delays	8+ days	The Postal Service will utilize sea transportation to address the issue of limited air transportation resulting from widespread flight cancellations and restrictions due to COVID-19. This option will remain in effect until sufficient air transportation capacity becomes available.	10/2/2020
Iceland	Expect Delays	9+ days	The designated operator of Iceland, Iceland Post, asks us to inform other Union member countries and their designated operators that it has suspended signature on delivery for inbound items as of 19 March 2020. Delivery will be conducted via methods that limit direct contact.	10/2/2020
India	Expect Delays	10+ days	Effective May 3rd, Mail is moving to India but expect delays via India Post.	10/2/2020
Indonesia	Expect Delays	7+ days	Indonesia's post advises that operations have been partially restored, subject to COVID-19 social distancing measures. Due to insufficient international transport capacity, the post is accepting outbound international mail items for a limited number of destinations. The international mail processing center is handling incoming international dispatches. However, distribution to remote customs and delivery offices is still subject to delays. The post is still unable to guarantee quality of service and delivery standards and the case of force majeure already invoked remains in force. Signature on delivery remains suspended but tracked confirmation of deliveries will be provided through scans for products that allow tracking.	10/2/2020
Iraq	Service Suspended		The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	10/2/2020
Ireland	Expect Delays	10+ days	An Post, has advised that owing to the cancellation of numerous international flights, it is currently limited in its ability to send outbound mail (letter-post, parcel-post and EMS items) to some countries and ceasing to accept mail destined for those countries until further notice. Details of these destinations can be found at https://www.anpost.com/Coronavirus/Mails-Parcels-services . As of April 15, An Post is sending only letters, large envelopes and packets to the United States; no parcels.	10/2/2020
Israel	Expect Delays	10+ days	Israel's post advises there are delays in the procession and delivery of all types of mail due to government measures to combat COVID-19, including temporary closures of certain areas and postal facilities. The post emphasizes the need for addressees' mobile phone numbers to be displayed on items so that customers can be contacted by text to improve the delivery process. Although some airlines have resumed flights to and from Israel, there still could be delays in mail processing due to cancellation and reduction of flights. Restrictions previously set out regarding service standards and application of force majeure remain in place.	10/2/2020

Mail (Business Mail / Direct Mail / Press): Top Country Delivery Status				
Country	Delivery Status	Estimated Delays	Daily Updates/Comments	Date Updated
Italy	Expect Delays	14+ days	Poste Italiane has advised that the Italian Government has extended the measures aimed at minimizing the spread of COVID-19 until May 3, 2020. This includes the suspension of signature service and service standards; limitations on the size and weight of parcels; and changes to the number delivery attempts that will be made before a package is returned to sender.	10/2/2020
Ivory Coast	Expect Delays	10 + days	Effective August 21, 2020, the Postal Service™ will resume acceptance of mail	10/2/2020
Jamaica	Expect Delays	10+ days	Jamaica Post advises it will curtail its operations due to a national curfew, effective Aug. 22 to Sept. 2. Work hours have been revised across the postal network, affecting sorting operations, mail delivery and other operations. The force majeure situation continues to apply, with an impact on quality of service for all types of mail, including inbound and outbound letters, parcels and express mail service items.	10/2/2020
Japan	Expect Delays	10+ days	Japan Post has resumed outbound international postal services for certain destinations. However, the acceptance of mail destined for many countries and territories remains suspended, in cases where the designated operators concerned are still not accepting inbound international postal items, or reduced or cancelled flights to and from Japan result in insufficient transport capacity. Japan Post regularly updates the list of countries and territories for which acceptance of mail is suspended. Detailed information is provided on the Japan Post website at www.post.japanpost.jp/int/information/overview_en.html.	10/2/2020
Jordan	Expect Delays	10+ days	USPS suspension still in effect, however mail is being process via alternative solutions. Expect delays due to Unavailability/Lack of Transportation in local areas.	10/2/2020
Kazakhstan	Expect Delays	10+ days	Effective July 2, 2020, the Postal Service™ will resume acceptance of mail destined to the following countries	10/2/2020
Kenya	Expect Delays	10+ days	Effective August 21, 2020, the Postal Service™ will resume acceptance of mail	10/2/2020
Kiribati	Expect Delays	10+ days	Effective September 25, 2020, the Postal Service™ will resume acceptance of m	10/2/2020
Kosovo	Expect Delays	5+ days	Effective September 4th, 2020, the Postal Service™ will resume acceptance of mail	10/2/2020
Kuwait	Expect Delays	10+ days	Effective August 21, 2020, the Postal Service™ will resume acceptance of mail	10/2/2020
Kyrgyzstan	Expect Delays	10+ days	Effective September 25, 2020, the Postal Service™ will resume acceptance of m	10/2/2020
Laos	Expect Delays	10+ days	Effective April 24, 2020, the Postal Service will temporarily suspend international mail acceptance to destinations where transportation is unavailable due to widespread cancellations and restrictions into the area. However, Asendia can use other services to this country with delays in transportation expected.	10/2/2020
Latvia	Expect Delays	10+ days	Latvia's post advises that the government lifted a state of emergency effective June 10. Some of the restrictions that were in place to prevent spread of COVID-19 have been relaxed and the situation is gradually returning to normal. However, for international mail, due to cancellation of flights, processing of postal items may still be subject to significant delays. The post is continuing to accept outbound postal items destined for all countries and is sending them via alternative routes as required. Restrictions set out in previous alerts continue to apply, and the force majeure situation remains in force.	10/2/2020
Lebanon	Expect Delays	10+ days	Lebanon's post advises that the government has declared a lockdown July 30-Aug. 3 and Aug. 6-10. Beirut's airport will remain open to cargo and commercial flights and mail dispatches will continue. Post offices will remain open and distribution and processing networks will continue operating but at reduced capacity. The post will make every effort to process inbound and outbound mail but the situation will affect quality of service for all mail classes.	10/2/2020
Lesotho	Expect Delays	10+ days	Effective September 18, 2020, the Postal Service™ will resume acceptance of mail	10/2/2020
Liberia	Expect Delays	10+ days	Effective April 24, 2020, the Postal Service will temporarily suspend international mail acceptance to destinations where transportation is unavailable due to widespread cancellations and restrictions into the area. However, Asendia can use other services to this country with delays in transportation expected.	10/2/2020
Libya	Service Suspended		The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	10/2/2020

Mail (Business Mail / Direct Mail / Press): Top Country Delivery Status				
Country	Delivery Status	Estimated Delays	Daily Updates/Comments	Date Updated
Lithuania	Expect Delays	13+ days	To eliminate customer interaction at the doorstep and in accordance with physical distancing requirements, Lithuania Post has suspended the collection of a signature on delivery for inbound letter mail items and, wherever possible, is sending parcels To parcel lockers for contact-free collection. Courier items are still delivered To the door, but the four last digits of the recipient's ID are recorded in place of a signature. Owing To these measures, quality of service for all types of inbound and outbound mail is affected. for this reason, service delivery standards cannot be guaranteed and	10/2/2020
Luxembourg	Expect Delays	15+ days	Post Luxembourg advises international and domestic operations will continue as normal insofar as possible. However, several measures have been implemented to ensure safety of both customers and staff. In general, post offices will remain open (with some exceptions) but will be closed on Saturdays.	10/2/2020
Macedonia	Expect Delays	11+ days	Post advises customers to expect a major impact on operations and quality of service for all types of inbound and outbound mail until the end of the coronavirus (COVID-19) pandemic. For this reason, service delivery standards cannot be guaranteed, and a force majeure clause regarding quality of service is being invoked until the situation returns to normal.	10/2/2020
Madagascar	Service Suspended		The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	10/2/2020
Malawi	Expect Delays	10+ days	Effective September 18, 2020, the Postal Service™ will resume acceptance of mail	10/2/2020
Malaysia	Expect Delays	8+ days	Delays are expected in processing, transportation and delivery of both incoming and outgoing international shipments of letter-post, parcel-post and EMS items, owing to suspension of services, cancellation of flights, shutdown of airports and implementation of preventative measures	10/2/2020
Maldives	Expect Delays	10+ days	Maldives Post advises that while operations have been partially restored, certain restrictions remain. Acceptance of international mail for any destination remains suspended due to suspension of flights. Customers should expect severe delays for all outbound airmail until sufficient transport capacity becomes available. Additionally, the international mail processing center is operating with a limited workforce. Consequently, quality of service and delivery standards cannot be guaranteed and the case of force majeure remains in force. The disruption is expected to continue until the epidemic is over. Signature on delivery remains suspended, however, tracked confirmation of deliveries will be provided via the usual tracking event scans for products that allow tracking.	10/2/2020
Mali	Expect Delays	7+ days	Can move through alternative non USPS solutions. Suspended all commercial flights (other than cargo flights) from affected countries, which will affect postal services.	10/2/2020
Malta	Expect Delays	10+ days	MaltaPost advises that it has resumed collection of signatures on delivery for all mail requiring it. Confirmation of deliveries will be provided through event scans for products that allow tracking. Delays for both inbound and outbound mail remain, especially at the international mail processing center, due to cancellation of international flights. This disruption is expected to continue until airlines resume normal operations and sufficient transport capacity becomes available. Consequently, the post is still unable to guarantee quality of service and delivery standards for letters, parcels and express mail service items. The case of force majeure already invoked remains in force. Additionally, delays can occur in processing and delivery of all types of domestic and international items due to social distancing rules among staff and between staff and customers.	10/2/2020
Mauritania	Expect Delays	7+ days	Effective September 4th, 2020, the Postal Service™ will resume acceptance of mail	10/2/2020
Mauritius	Expect Delays	10+ days	Can move through alternative non USPS solutions. Severe delays are to be expected in the processing, transport and delivery due to the suspension of postal services and various flight cancellations	10/2/2020
Mexico	Expect Delays	10+ days	Owing to the cancellation of international flights from Mexico to South America and to other continents, including Africa, Asia and Europe, it is facing significant disruption to its operations. This disruption will have a direct impact on quality of service in relation to both inbound and outbound mail. Consequently, Mexico is declaring a situation of force majeure in relation to all international consignments (letter-post, parcel post and EMS items) as a result of the COVID-19 pandemic and its effects on services worldwide. Until further notice, only services to Canada and the United States of America will be maintained. Last mile delivery is delayed due to hygiene measures. Government is still evaluating measures to be taken.	10/2/2020

Mail (Business Mail / Direct Mail / Press): Top Country Delivery Status				
Country	Delivery Status	Estimated Delays	Daily Updates/Comments	Date Updated
Moldova	Expect Delays	10+ days	Moldova's post advises it is now able to process and deliver inbound mail. A public health emergency is in effect until June 30 and Chisinau International Airport remains closed for regular commercial flights. However, charter flights are operating to various European destinations. The post also has options for surface transport.	10/2/2020
Mongolia	Expect Delays	10+ days	Mongolia's post advises that it is able to exchange outbound and inbound international airmail (letters, parcels and express mail service) through Tokyo, Seoul, Istanbul and Frankfurt.	10/2/2020
Montenegro	Expect Delays	11+ days	Effective May 15, 2020, the Postal Service™ will resume acceptance of mail destined to the following countries:	10/2/2020
Morocco	Expect Delays	10+ days	Can move through alternative non USPS solutions. Incoming mail is being processed and delivered as normal, however there could be delays because of limited staff in processing and delivery centers.	10/2/2020
Mozambique	Expect Delays	10+ days	Effective August 21, 2020, the Postal Service™ will resume acceptance of mail	10/2/2020
Myanmar	Expect Delays	10+ days	USPS suspension still in effect, however mail is being process via alternative solutions. Expect delays due to foreign local postal office services.	10/2/2020
Namibia	Expect Delays	8+ days	Effective July 17, 2020, the Postal Service™ will resume acceptance of mail destined to the following country.	10/2/2020
Nepal	Expect Delays	10+ days	Effective August 21, 2020, the Postal Service™ will resume acceptance of mail	10/2/2020
Netherlands	Expect Delays	9+ days	The Postal Service will utilize sea transportation to address the issue of limited air transportation resulting from widespread flight cancellations and restrictions due to COVID-19. This option will remain in effect until sufficient air transportation capacity becomes available. PostNL has advised that effective March 16, 2020 alternative proofs of delivery were implemented for all international inbound items that would normally require a signature. Alternatives include: signature of the delivery person, the last three digits of the addressee's identification card, or simply a proof of delivery scan event. This temporary measure will be effective until further notice.	10/2/2020
New Caledonia	Expect Delays	10+ days	Effective August 7, 2020, the Postal Service™ will resume acceptance of mail	10/2/2020
New Guinea	Expect Delays	7+ days	Removed from the temporary suspension list since it had been incorrectly included as a separate country. New Guinea is part of the country of Indonesia and is not a separate country. Note: Papua New Guinea is a separate country and remains on the temporary suspension list. Consequently, Pos Indonesia operations, for all outbound and inbound mail (letter post, parcel post and EMS) are disrupted. Delivery standards cannot be guaranteed; addressee signature on delivery of inbound items has been suspended, and a situation of force majeure has been declared from 23 March 2020 until the situation returns to normal.	10/2/2020
New Zealand	Expect Delays	10+ days	Delivery changes: NZPost has eliminated use for scanners. Over the counter services have been discontinued with effect from 25 March.	10/2/2020
Nicaragua	Expect Delays	10+ days	Effective May 22, 2020, the Postal Service™ will resume acceptance of mail destined to the following countries:	10/2/2020
Niger	Expect Delays	10+ days	USPS suspension still in effect, however mail is being process via alternative solutions. Expect delays due to foreign local postal office services.	10/2/2020
Nigeria	Expect Delays	10+ days	Effective July 17, 2020, the Postal Service™ will resume acceptance of mail destined to the following country.	10/2/2020
Norway	Expect Delays	10+ days	All Domestic and international shipments that are supposed to travel by CAL in Norway, will suffer delays due to high cancellation rates of flights. There will also be delays in PU and DEL due to restrictions set by the government. We are expecting partial impact to Pre-12 deliveries, B2B and B2C deliveries.	10/2/2020
Oman	Expect Delays	10+ days	Effective July 10, 2020, the Postal Service™ will resume acceptance of mail destined to the following countries:	10/2/2020
Pakistan	Expect Delays	10+ days	Pakistan's post advises that measures taken to prevent spread of COVID-19 will impact operations and, consequently, quality of service for all types of inbound mail. For this reason, service delivery standards cannot be guaranteed and a situation of force majeure has been declared until the situation returns to normal.	10/2/2020
Panama	Service Suspended		The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	10/2/2020
Papua New Guinea	Expect Delays	10+ days	Effective April 24, 2020, the Postal Service will temporarily suspend international mail acceptance to destinations where transportation is unavailable due to widespread cancellations and restrictions into the area. However, Asendia can use other services to this country with delays in transportation expected.	10/2/2020

Mail (Business Mail / Direct Mail / Press): Top Country Delivery Status				
Country	Delivery Status	Estimated Delays	Daily Updates/Comments	Date Updated
Paraguay	Expect Delays	9+ days	Effective July 24, 2020, the Postal Service™ will resume acceptance of mail	10/2/2020
Peru	Expect Delays	10+ days	Can move through alternative non USPS solutions. Mail is being sent into the country, but the post is operating with less than 75% of their workers. Mail is being cleared and dropped locally.	10/2/2020
Philippines	Expect Delays	8+ days	Philippine Postal Corporation has advised that the period of community quarantine has been extended through August 31, 2020 for various areas. However, all post offices remain open and the international mail processing centers continue to operate with a skeleton workforce. Consequently, delays are expected in the processing and delivery of all inbound international postal items.	10/2/2020
Poland	Expect Delays	10+ days	The Postal Service will utilize sea transportation to address the issue of limited air transportation resulting from widespread flight cancellations and restrictions due to COVID-19. This option will remain in effect until sufficient air transportation capacity becomes available. Restrictions imposed by the Polish Government and measures aimed at slowing the spread of COVID-19 will affect postal services. While these measures are in place, Poczta Polska will no longer be able to meet all of its contractual obligations, in particular the quality delivery standards, in full. Quality of service for all types of inbound and outbound mail (EMS, parcel post and letter post) will therefore be affected.	10/2/2020
Portugal	Expect Delays	10+ days	CTT Correios de Portugal has advised that the Portuguese Government has extended the measures aimed at combating the spread of COVID-19 until May 2, 2020. This includes changes for items that require signature on delivery and declaration of force majeure. Mailers should expect delivery delays	10/2/2020
Qatar	Expect Delays	10+ days	Effective July 2, 2020, the Postal Service™ will resume acceptance of mail destined to the following countries	10/2/2020
Republic of the Congo	Expect Delays	10+ days	Effective April 24, 2020, the Postal Service will temporarily suspend international mail acceptance to destinations where transportation is unavailable due to widespread cancellations and restrictions into the area. However, Asendia can use other services to this country with delays in transportation expected.	10/2/2020
Romania	Expect Delays	10+ days	Romania's post advises that additional measures are being taken in response to spread of the coronavirus (COVID-19). The post is currently unable to send letter and parcels to an increasing number of countries both within and outside the European Union due to the suspension of flights. Therefore, it is no longer accepting letters and parcels for destinations to which transport capacities are unavailable. In addition, it is unable to send outbound express mail service items and will no longer accept such items until sufficient transport capacity becomes available. Open transit mails cannot be accepted for any destination country.	10/2/2020
Russia	Expect Delays	10+ days	Russia Post advises that effective March 28 it will not obtain a signature from the recipient at the door for postal items requiring signature on delivery, to reduce human interaction. In case of an unsuccessful at-the-door delivery attempt, the recipient will receive a notification requesting the person collect the item at a designated post office. Additionally, due to measures aimed at minimizing spread of the coronavirus (COVID-19), Russian Post is unable to guarantee compliance with delivery standards and is invoking a situation of force majeure with regard to quality of service and remuneration for all categories of mail items until further notice.	10/2/2020
Rwanda	Expect Delays	10+ days	Effective August 21, 2020, the Postal Service™ will resume acceptance of mail	10/2/2020
Samoa	Expect Delays	10+ days	Effective August 21, 2020, the Postal Service™ will resume acceptance of mail	10/2/2020
Saudi Arabia	Expect Delays	8+ days	Can move through alternative non USPS solutions. Saudi Post Corporation has advised that all postal services have resumed effective April 12, 2020. Until further notice, Saudi Post cannot guarantee quality of service for delivery times and other quality standards.	10/2/2020
Senegal	Expect Delays	10+ days	Effective July 10, 2020, the Postal Service™ will resume acceptance of mail destined to the following countries:	10/2/2020
Serbia	Expect Delays	10+ days	Public Enterprise Post of Serbia has made organizational changes regarding the acceptance, processing and delivery of all inbound and outbound mail products (letter-post, parcel post and EMS items), and the changes made will affect domestic and international quality of service. For this reason, Public Enterprise Post of Serbia cannot guarantee service delivery standards during the current state of force majeure, and will be able to do so only once the situation has returned to normal.	10/2/2020

Mail (Business Mail / Direct Mail / Press): Top Country Delivery Status				
Country	Delivery Status	Estimated Delays	Daily Updates/Comments	Date Updated
Seychelles	Expect Delays	11+ days	Effective April 24, 2020, the Postal Service will temporarily suspend international mail acceptance to destinations where transportation is unavailable due to widespread cancellations and restrictions into the area. However, Asendia can use other services to this country with delays in transportation expected.	10/2/2020
Sierra Leone	Expect Delays	11+ days	Effective April 24, 2020, the Postal Service will temporarily suspend international mail acceptance to destinations where transportation is unavailable due to widespread cancellations and restrictions into the area. However, Asendia can use other services to this country with delays in transportation expected.	10/2/2020
Singapore	Expect Delays	10+ days	Singapore Post is unable to accept open or closed transit mails of any kind for any destination until further notice.	10/2/2020
Slovakia	Expect Delays	10+ days	Suspended the collection of a signature on delivery for inbound registered letter-post items. These are now placed in the addressee's mailbox with no personal contact with the addressee, and the details are recorded in delivery books. Items that do not fit in the mailbox, or those with an unsuccessful delivery attempt, will be stored at the delivery post office for an extended period (32 days in total). A notification, including instructions, will be placed in the mailbox. The same applies to ordinary mail, including small packages. The exception are inbound registered letter-post items with value-added services, such as delivery in person, written proof of delivery, the cash-on-delivery service or other additional payments. etc. In such cases, deliveries have been suspended, and only a notification that the item is available at the post office will be provided (physical notification in the mailbox, or electronic notification by e-mail or SMS).	10/2/2020
Slovenia	Expect Delays	10+ days	Pošta Slovenije has advised that significant delays are to be expected for all inbound and outbound letter post, parcel post and EMS items until the end of the epidemic. Pošta Slovenije has ceased to accept all EMS items, with effect from 17 March 2020. It will continue to accept letter-post and parcel-post items only for those destinations for which transport capacity remains available.	10/2/2020
Solomon Islands	Expect Delays	9+ days	Effective April 24, 2020, the Postal Service will temporarily suspend international mail acceptance to destinations where transportation is unavailable due to widespread cancellations and restrictions into the area. However, Asendia can use other services to this country with delays in transportation expected.	10/2/2020
South Africa	Expect Delays	16+ days	Effective September 18, 2020, the Postal Service™ will resume acceptance of mail	10/2/2020
South Korea	Expect Delays	10+ days	Korea Post advises that it has suspended processing of all outbound mail to the following additional countries until further notice due to the suspension of flights resulting from the outbreak and rapid spread of the coronavirus (COVID-19): Costa Rica, the Dominican Republic, Hawaii (United States of America), Iceland, the Netherlands, Portugal, Qatar, Turkey, Uganda and Zambia has been suspended from until further notice owing to the suspension of flights resulting from the outbreak and rapid spread of COVID-19. The current situation will also have repercussions in terms of quality of service for all types of inward and outward mail as Korea Post will no longer be able to guarantee quality of service standards. Therefore, a situation of force majeure is invoked for all types of postal services in relation to the suspension of outbound mail to the above-mentioned countries until the situation has returned to normal.	10/2/2020
South Sudan	Expect Delays	10+ days	USPS suspension still in effect, however mail is being process via alternative solutions. Expect delays due to foreign local postal office services.	10/2/2020
Spain	Expect Delays	10+ days	Spain's post advises that as a result of improvements in transport capacity and the resumption of flights from and to Spain, the list of destinations for which it is able to accept mail has been further expanded. The post is now able to send mail (letter-post, parcel-post and EMS items) to the majority of countries with which routes are open. However, in the absence of transport links, Spain's post still cannot accept mail (letter-post, parcel-post and EMS items) for a number of destinations (countries and territories). The post does not accept letter-post or parcel-post items for destinations to which no transport capacity is available. Therefore, the force majeure situation previously declared remains in force. This will continue to have a major impact on operations and, consequently, Spain's post remains unable, until further notice, to guarantee quality of service for all types of inbound and outbound mail (letter-post, parcel-post and EMS items).	10/2/2020
Sri Lanka	Expect Delays	10+ days	Asendia has other services than USPS but expect delays due to delays at the foreign postal operator	10/2/2020

Mail (Business Mail / Direct Mail / Press): Top Country Delivery Status				
Country	Delivery Status	Estimated Delays	Daily Updates/Comments	Date Updated
St. Marten	Expect Delays	10+ days	Effective July 17, 2020, the Postal Service™ will resume acceptance of mail	10/2/2020
Sudan	Expect Delays	10+ days	Effective September 4th, 2020, the Postal Service™ will resume acceptance of mail	10/2/2020
Suriname	Expect Delays	10+ days	SURPOST can pursue its activities only in compliance with strict ad hoc measures in line with government directives. To ensure that human contact is minimized it is deemed necessary to significantly reduce the workforce deployed in the logistics chain, with regard to both sorting and delivery.	10/2/2020
Swaziland (Eswatini)	Expect Delays	10+ days	Effective September 18, 2020, the Postal Service™ will resume acceptance of mail	10/2/2020
Sweden	Expect Delays	10+ days	The Postal Service will utilize sea transportation to address the issue of limited air transportation resulting from widespread flight cancellations and restrictions due to COVID-19. This option will remain in effect until sufficient air transportation capacity becomes available. Sweden Post has suspended signature on delivery for inbound items, with the exception of items that are delivered through a retail outlet. Delivery will be conducted via methods that limit human contact, with immediate effect.	10/2/2020
Switzerland	Expect Delays	10+ days	The Postal Service will utilize sea transportation to address the issue of limited air transportation resulting from widespread flight cancellations and restrictions due to COVID-19. This option will remain in effect until sufficient air transportation capacity becomes available. With effect from 16 March 2020, letter-post, parcel-post and EMS items requiring signature on delivery will not be signed for by the recipient, for health and safety reasons. For such items, in place of the recipient's signature, the delivery agent will enter a code in the signature field of the handheld device. This temporary measure will apply from 16 March 2020 until further notice. As a result, Swiss Post is no longer able to guarantee inbound and outbound mail standards, and is therefore invoking a situation of force majeure with regard to quality of service and remuneration for all categories of mail item (letter-post, parcel-post and EMS items) until further notice.	10/2/2020
Syria	Service Suspended		No alternative routing due to embargo	10/2/2020
Tajikistan	Expect Delays	9+ days	Effective April 24, 2020, the Postal Service will temporarily suspend international mail acceptance to destinations where transportation is unavailable due to widespread cancellations and restrictions into the area. However, Asendia can use other services to this country with delays in transportation expected.	10/2/2020
Tanzania	Expect Delays	10+ days	Effective August 21, 2020, the Postal Service™ will resume acceptance of mail	10/2/2020
Thailand	Expect Delays	10+ days	state of emergency may have a severe impact on service quality for international inbound and outbound services, and service delivery standards (including delivery times and other quality parameters) can no longer be guaranteed.	10/2/2020
Timor-Leste	Expect Delays	10+ days	Effective April 24, 2020, the Postal Service will temporarily suspend international mail acceptance to destinations where transportation is unavailable due to widespread cancellations and restrictions into the area. However, Asendia can use other services to this country with delays in transportation expected.	10/2/2020
Tonga	Expect Delays	10+ days	Effective September 4th, 2020, the Postal Service™ will resume acceptance of mail	10/2/2020
Trinidad & Tobago	Expect Delays	9+ days	Effective May 22, 2020, the Postal Service™ will resume acceptance of mail destined to the following countries:	10/2/2020
Tunisia	Expect Delays	10+ days	Effective July 2, 2020, the Postal Service™ will resume acceptance of mail destined to the following countries	10/2/2020
Turkey	Expect Delays	10+ days	Delays are to be expected for inbound and outbound postal items. Period of leave has been declared for certain parts of its workforce, especially those in high-risk categories, in both the public and private sectors. This will have a major impact on operations and, consequently, on quality of service for all types of inbound mail (letter-post, parcel-post and EMS items). For this reason, service delivery standards cannot be guaranteed and a situation of force majeure has been declared until the situation returns to normal.	10/2/2020
Turkmenistan	Service Suspended		The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	10/2/2020
Turks & Caicos	Expect Delays	9+ days	Effective April 24, 2020, the Postal Service will temporarily suspend international mail acceptance to destinations where transportation is unavailable due to widespread cancellations and restrictions into the area. However, Asendia can use other services to this country with delays in transportation expected.	10/2/2020

Mail (Business Mail / Direct Mail / Press): Top Country Delivery Status				
Country	Delivery Status	Estimated Delays	Daily Updates/Comments	Date Updated
Uganda	Expect Delays	10+ days	Effective August 21, 2020, the Postal Service™ will resume acceptance of mail	10/2/2020
Ukraine	Expect Delays	10+ days	Ukraine's post advises customers to expect delays in the delivery of all inbound mail. Severe delays are also to be expected for outbound mail to all destinations as a result of flight suspensions. A situation of force majeure is declared until sufficient transport capacity becomes available. National and international operational centers remain open and continue to operate. In order to minimize human contact, indirect methods will be implemented temporarily for the delivery of mail items that would ordinarily require the addressee's signature on delivery. Written proof of delivery is temporarily suspended under these special circumstances.	10/2/2020

Delivery Status Key	
Business as usual	
Service Impact	
Potential Delays	
Service Suspended	

Country	Express Operational Status	Express Temporary Transit Time Adjustment	Express Operations	Comments
AFGHANISTAN	AF Business as usual		Operating as per schedule	
ALGERIA	DZ Service Impact	2 day	Temporary Service adjustments for Express	Airport is closed to all flights from ES & IT . No import CAL options. 2 days backlog on current imports
ANGOLA	AO Service Impact	7 day	Temporary Service adjustments for Express	
ARGENTINA	AR Service Impact	1 day	Temporary Service adjustments for Express	Passenger flights have been reduced and only Cargo flights will be allowed to operate.
AUSTRALIA	AU Service Impact	2 day	Temporary Service adjustments for Express	The state of Victoria remains in a Stage 4 lockdown in the state. Now that Express has been classified as 'Air Transport & Freight', Operational staffing levels have returned to normal levels STAGE 4 LOCKDOWN IN THE STATE OF VICTORIA The state of Victoria has implemented a Stage 4 lockdown in the state. A citywide curfew in Melbourne has been implemented from 8pm to 5am every day, meaning everyone has to stay at the home. As part of stage 4 restriction in Victoria, Australia Express needs to reduce its workforce by 1/3rd effective 23:59, 9 Aug 2020. At any given time, specified worksites (including competitors) must be closed for GTW processing and delay deliveries. Express Customer Receptions at Service Centers and GTW in Victoria will be closed until further notice. No Customer PU/drop-off service will be available.
AUSTRIA	AT Business as usual			
BAHAMAS	BS Service Impact	2 day	Temporary Service adjustments for Express	
BAHRAIN	BH Business as usual		Operating as per schedule	
BARBADOS	BB Service Impact		Delays in delivery to be expected if not essential items	Due to the increase of Covid 19 cases in Barbados, the Government of Barbados has issued a Curfew from 8:00pm to 6:00am until April 14th 2020. Express Barbados can operate daily from 6:00am to 6:00pm by Essential Services.
BELGIUM	BE Business as usual		Operating as per schedule	Nationwide lockdown extended to 3rd or May. No impact on operations at the moment.
BELIZE	BZ Service Impact	2 day	Temporary Service adjustments for Express	
BOLIVIA	BO Service Impact	2 day	Temporary Service adjustments for Express	Bolivia extends nationwide COVID-19 lockdown through April 30. Express is allowed for PUD.
BOTSWANA	BW Service Impact	2 day	Temporary Service adjustments for Express	
BRAZIL	BR Service Impact	1 -2 day	Temporary Service adjustments for Express	Many passenger airlines have reduced or cancelled flights to Brazil, among them are American Airlines, Delta, United and Azul. Cargo carriers are allowed to operate.
BULGARIA	BG Business as usual			
BURKINA FASO	BF Business as usual		Operating as per schedule	Passenger flights are being cancelled. Cargo Flights allowed to operate
CAMEROON	CM Business as usual		Operating as per schedule	Passenger flights are being cancelled. Cargo Flights allowed to operate
CANADA	CA Business as usual			
CANARY ISLANDS	IC Service Impact	1 day	Temporary Service adjustments for Express	
CAPE VERDE	CV Business as usual		Operating as per schedule	Passenger flights are being cancelled. Cargo Flights allowed to operate
CHAD	TD Service Impact	7 day	Temporary Service adjustments for Express	
CHILE	CL Service Impact	1 day	Temporary Service adjustments for Express	Passenger flights are being cancelled. Cargo Flights allowed to operate. Latam Airlines will cut 90% of International Flights.
CHINA	CN Service Impact	Beijing, Tianjin, Haikou, Zhanjiang, East and Northwest areas = 1 days Wuhan, Fujian and North East China Area = 2 Days Shandong = 3 Days	Temporary Service adjustments for Express - Postal code Restrictions to HAK-URC in separate tab	With new positive Covid-19 case in Urumqi, the city government in Urumqi has put a strict control on local traffic and massive cancellation of flight/train in and out of the city, which is expected to impact Express operations. Below now extended to Aug 8th As a result, PUD in Express HAK-URC service center cannot be performed during the period from July 17th to 5th Sept , and IB shipments to URC currently in the network will be temporarily suspended.
COLOMBIA	CO Service Impact	1 day	Temporary Service adjustments for Express Last mile deliveries suspended until April 14th outside City of Bogota	3/20 - Deliveries are allowed in main cities Bogota, Cali, Cartagena, Barranquilla, Medellin, Santa Marta, Buragaramanga, Armenia, Pereira and Manizales. Last mile deliveries suspended until April 14th outside City of Bogota. City of Bogota will be able to deliver B2C shipments currently. Passenger flights are being cancelled. Cargo Flights allowed to operate.
COSTA RICA	CR Business as usual		Operating as per schedule	Passenger flights are being cancelled. Cargo Flights allowed to operate
CROATIA (local name: Hrvatska)	HR Service Impact	1 day	Temporary Service adjustments for Express	Despite the challenges, no impact on transit time for TDI and service remains available across the country except Zagreb's downtown and historical part of City. Delivery delays are expected due to local closures and possible delivery and pick up issues and delays.
CZECH REPUBLIC	CZ Business as usual		Operating as per schedule	
DENMARK	DK Business as usual		Operating as per schedule	
DJIBOUTI	DJ Service Impact		Twice weekly Network flight to be used IB.	Passenger flights are being cancelled. Cargo Flights allowed to operate
ECUADOR	EC Service Impact	2 day	Temporary Service adjustments for Express	Customs authorities are working with reduced staff, some delays encountered. Deliveries will be made until 16:00hrs (-1hrs) in order to meet imposed curfew
EGYPT	EG Service Impact	2 day	4 x weekly Express Flight Temporary Service adjustments for Express	The Egyptian Prime Minister has announced stricter measures during Eid El-Fitr holiday to combat the spread of COVID-19, effective May 24th till May 30th. These measures include: National Security Council (NSC) will be closed from Thursday 19-March till end of Mar. Cargo flights permitted
EL SALVADOR	SV Service Impact	2 day	Temporary Service adjustments for Express	
FRANCE	FR Service Impact		Temporary Service adjustments for Express	
GABON	GA Business as usual		Operating as per schedule	Passenger flights are being cancelled. Cargo Flights allowed to operate
GAMBIA	GM Service Impact	3 day	Temporary Service adjustments for Express	
GERMANY	DE Business as usual			No more restrictions in DE. Please note that the service has been suspended due to a quarantine (COVID-19) for Jessen and Schweinzig as parts of postcode 06917 until the 10.04.2020. There are no pickups and deliveries in the area. Ghana restrictions on pick & delivery activities which had been imposed 29th March have since been lifted. PUD activities resume as per normal.
GHANA	GH Service Impact	2 day	Temporary Service adjustments for Express	
GREECE	GR Business as usual		Operating as per schedule	So far, we don't expect relevant issues with B2C deliveries although many Service Points have also been closed.
GUAM	GU Service Impact	3 day	Temporary Service adjustments for Express	
HONDURAS	HN Service Impact	San Pedros Sula = 2 Days Tegucigalpa = 5 Days	Temporary Service adjustments for Express Delays are expected in the city of San Pedros Sula and Tegucigalpa	Honduran authorities have mandated social isolation in the city of Tegucigalpa (TGU) to protect citizens against COVID-19 (quarantine). The measure consists of a State of Emergency affecting the city of Tegucigalpa on March 24th, 2020. The transit throughout the city has been restricted. The Toncontin international airport in Tegucigalpa has also been closed. Inbound network flight will be redirected to San Pedro Sula. Deliveries to Tegucigalpa will be suspended until further notice. Inbound network flight will be redirected to San Pedro Sula. Deliveries to Tegucigalpa will be suspended until further notice. Inbound network flight will be redirected to San Pedro Sula. Deliveries to Tegucigalpa will be suspended until further notice.
HONG KONG	HK Service Impact	1 day	Temporary Service adjustments for Express	
HUNGARY	HU Business as usual		Operating as per schedule	No impact on operations at the moment.

Country	Express Operational Status	Express Temporary Transit Time Adjustment	Express Operations	Comments
INDIA	IN Service Impact / Service Suspended		Only Postal codes in the INDIA tab in this excel file are open for service.	Express India will serve an expanded list of over 6500 post codes The nationwide lockdown enforced by the Government of India has been further extended till 31st of May Nationwide lockdown extended to 17th of May. - SERVICES OPENED FOR CERTAIN POST CODES IN TEMPORARY SUSPENDED FOR PICK UP AND DELIVERIES UNTIL 14th April In view of the need to contain the spread of COVID-19 for human health and safety of general public, the Government of India has decided that many districts across the country will have to Customs have withdrawn 24 hours clearance due to shortage of staff therefore kindly expect delays in clearance of shipments that have landed or are in transit currently by minimum 48 hours Extended until 30th of June. Most business remain closed. Essential services are allowed to operate hence no impact to Express services.
INDONESIA	ID Service Impact	3-4 day	Temporary Service adjustments for Express	All commercial flights and sea transport for passengers has been prohibited, while logistics movements for food and medical supplies are allowed. All inbound and outbound shipment movements to the following post codes will be temporarily suspended and any shipments in transit will be held at JKT GTW.
IRAN (ISLAMIC REPUBLIC OF)	IR Business as usual		Operating as per schedule	
IRAQ	IQ Service Impact		Twice Weekly Freight to BGW	Country lockdown lifted Country in full lockdown until June 14th. General Civil Aviation Authority, GCAA, has announced the suspension of all inbound and outbound flights with Iraq, with effect from 17th March, and until further notice. Curfew in Erbil ends weekend. To be confirmed.
IRELAND	IE Business as usual		Operating as per schedule	
ISRAEL	IL Service Impact	1 day	Temporary Service adjustments for Express	
ITALY	IT Service Impact	1 day	Temporary Service adjustments for Express	
JAMAICA	JM Service Impact	2 day	Temporary Service adjustments for Express	
JAPAN	JP Service Impact	2 day	Temporary Service adjustments for Express	5/26: JP Government has lifted the declaration of the state of the emergency. JP will gradually move towards normal work schedules across the country. Nationwide curfew extended until the end of April Jordanian government has imposed a 48- hours (10th/11th April) lockdown on residents in all of the cities in JORDAN and shutdown all business, except for military and limited medical sectors Country in full curfew and block-off all permits for 48 Hrs. - Resume business Sunday 12th April 2020
JORDAN	JO Service Impact	2 day	2 x Weekly Express Flight Temporary Service adjustments for Express	All flights to and from the Kingdom will be suspended starting on Tuesday, March 17, until further notice. All land and sea border crossings and airports are closed to passenger traffic. Border
KAZAKHSTAN	KZ Service Impact	2 day	Temporary Service adjustments for Express	
KENYA	KE Service Impact	3 day	Temporary Service adjustments for Express	Passenger flights are being cancelled. Cargo Flights allowed to operate
KUWAIT	KW Service Impact	1	Possible delays in pick-up and delivery to be expected.	7/1 Camps Reopen 6/1: PUD Resumed. - Camp Arifjan and Camp Buehring still not accepting deliveries. 5/21: All Pick up Delivery (PUD) services globally suspended from 5/22 – 6/1
KYRGYZSTAN	KG Service Impact		Operating as per schedule	Due to coronavirus all inbound shipments will be on quarantine 75 hours on the customs warehouse.
LAOS	LA Service Impact			LA Government has announced to extend the relaxing lockdown to 1 Jun 01-10 April 2020 there will be Customer Service and Operations Staff stand by for handling special request in pickup and delivery. 13-17 April there will be no pickup and delivery during this period.
LATVIA	LV Business as usual		Operating as per schedule	No impact on operations at the moment.
LEBANON	LB Service Impact	1 day	5 x Weekly Express Flights. Temporary Service adjustments for Express	Effective as of 16/03/2020 till 23/03/2020 included, Lebanese DGCA has suspended all flights to and from the following countries: France, Egypt, Syria, Iraq, Germany, Spain & UK. In addition Immediately Lebanese Customs will implement a temporary 8 hour cooling period for all inbound freight, including express material. Shipments will not be processed during this time to allow for
LESOTHO	LS Service Impact	2 day	Temporary Service adjustments for Express	
LIBYAN ARAB JAMAHIRIYA	LY Service Impact		Flight Suspended	Service Re-open Service un-suspended as of 24/04 Libya INBOUND and OUTBOUND service as is suspended as of 1st of April, due to continuous cancellations of scheduled flights and lack of alternative routing to the country
LUXEMBOURG	LU Business as usual		Operating as per schedule	
MACAU	MO Service Impact	1 day	Temporary Service adjustments for Express	Moroccan government approved a decree to extend the nationwide state of emergency for the fifth time, until September 10th, as an action to stem the spread of coronavirus. Express PUD
MACEDONIA	MK Business as usual		Operating as per schedule	
MADAGASCAR	MG Business as usual		N/A	Passenger flights are being cancelled. Cargo Flights allowed to operate
MALAWI	MW Service Impact	2 day	Temporary Service adjustments for Express	
MALAYSIA	MY Service Impact	2-4 day	Temporary Service adjustments for Express	Therefore, the Malaysian Government has made a decision that the current Conditional Movement Control Order (CMCO) which is due to end 9th June will now be replaced with Recovery Movement Control Order (RMCO) from 10th June until 31st August. Below are the changes effective during RMCO. Express will be operating as usual during this time. PUD Services resumed 7/26 however with limited flight options
MALDIVES	MV Service Impact		Fully Operational with Limited flight options	
MAURITANIA	MR Business as usual		Operating as per schedule	
MAURITIUS	MU Service Impact	1 day	Temporary Service adjustments for Express	Mauritius is now open for Inbound and Outbound pickup services. However, for inbound, Customers can pick up at Service Points only at this stage due to the lockdown restrictions which are
MAYOTTE	YT Service Impact		Transit time cannot be committed to due to limited flight operations and capacity in and out of Mayotte.	Due to the current widespread of COVID-19, Mauritius (MU) has closed all its borders which include (Air and Sea) and all commercial flights resulting in a temporary service suspension in or out of 6/1: With effect as of today 1st June 2020, Mayotte is now open for Inbound services into the island. Transit time cannot be committed to due to limited flight operations and capacity in and out of Due to the current widespread of COVID-19, Mayotte (YT) has closed all its borders which include (Air and Sea) and all commercial flights resulting in a temporary service suspension in or out of
MEXICO	MX Service Impact	1 day	Temporary Service adjustments for Express / Postal Code Restrictions	
MONGOLIA	MN Service Impact	7 day	Temporary Service adjustments for Express	
MOROCCO	MA Service Impact	1 day	Temporary Service adjustments for Express	Commercial flights suspended between Spain & Morocco. Express flights operating as normal
MOZAMBIQUE	MZ Service Impact	2 day	Temporary Service adjustments for Express	
NAMIBIA	NA Business as usual		Operating as per schedule	Passenger flights are being cancelled. Cargo Flights allowed to operate
NATO	XM Service Impact	1 day	Temporary Service adjustments for Express	
NEPAL	NP Service Impact			NP Entered second phase of lockdown will be continued for 15 days, till 29th June 2020. Express NP will continue to operate as its classified to be essential services. The Government of Nepal has extended Nationwide Lockdown till 14th of June 2020 (2359hrs) The Government of Nepal has extended the international PAX flight halt till 30th April (2359hrs). This is part of control measures taken to contain COVID-19 outbreak. The Government of Nepal has announced an extension of the Nationwide Lockdown till 7th April, 2020 (12:00 midnight; NP Time) and suspended international flights till 15th April, 2020. Please
NEW ZEALAND	NZ Service Impact	4 day	Temporary Service adjustments for Express	
NIGERIA	NG Service Impact			6/9 B2C or personal shipments is now allowed into NG again. No B2C or Personal shipments should be accepted until further notice. Goods not meeting essential goods criteria will not be cleared and could be subject to RTO due to inability to clear and The Nigerian Federal Government has declared a Nationwide lockdown effective 30 March from 2300 until 13 April 2020 (TBC). Only "Essential Goods and Services" may be transported, delivered
NORWAY	NO Business as usual			All restrictions and limitations will last at least until 13 April. On that date a new Covid-19 evaluation will be presented All Domestic and international shipments that are supposed to travel by CAL in Norway, will suffer delays due to high cancellation rates of flights. There will also be delays in PU and DEL due to

Country		Express Operational Status	Express Temporary Transit Time Adjustment	Express Operations	Comments
OMAN	OM	Service Impact			Full lockdown among Oman governorates to commence from July 25 until August 8. all cities in OM will be on full curfew from 7 AM till 6 AM so no movements allowed on the roads and in the streets. Border will remain open for commercial movements from 7 AM till 7 PM. Express OM will operate from 7 AM till 7 PM on daily basis. PU booking cut-off time will be set at 2 PM. Deliveries will be conducted till 5 PM latest. We expect 1 day delay
PAKISTAN	PK	Service Impact			PK Government have decided to extend the lockdown until 31 May. To deal with the current Coronavirus epidemic situation, a complete lockdown and suspension of international flights has been ordered by the Government of Pakistan. The suspension will be "provider" in a few cities with skeletal staff, and is offering very limited PUD Passenger flights are being cancelled. Cargo Flights allowed to operate
PANAMA	PA	Business as usual		Operating as per schedule	
PARAGUAY	PY	Service Impact	2 day	Temporary Service adjustments for Express	
PERU	PE	Service Impact	2 day	Delays are expected both in clearance and delivery. Temporary Service adjustments for Express	6/15 - All IB services resumed 6/1 - Temporary Inbound Service Suspension into Peru Express is allowed for PUD. Peru has entered a period of mandatory social isolation to protect citizens against COVID-19 (nationwide quarantine). The measure consists of a State of Emergency affecting all cities from M country has been restricted. It is unclear to this moment if this measure will affect the transportation of cargo and merchandise. Customs authorities are working at 50% of their capacity hence notice. Many areas of the city were non accessible, closed by police.
PHILIPPINES	PH	Service Impact / Service Suspended	4 day	Temporary Service adjustments for Express Temporary Postal Codes Restrictions	9/8 Due to high number of increased Covid19 cases - Express PH are Express PH are temporarily blocking 97 postcodes from 9/8 to 9/18. PH government has tightened the quarantine level for the whole of Metro Manila and nearby provinces from General Community Quarantine (GCQ) to Modified Enhanced Community Quarantine (MECQ). 1. Metro Manila which covers most of our SVCs and MNLGTW have been moved back the tighter MECQ. 2. Nearby provinces of Bulacan, Laguna, Cavite and Rizal were also been tightened MECQ. See separate tab for City/Provinces where delays can be expected Express remains operational & PUD will be done when we can access the area or when consignees confirm availability to receive shipments. Any impacted shipments will get AD FM STAGIN
POLAND	PL	Business as usual		Operating as per schedule	There is no restrictions to cargo transport (air and road) in Poland at the moment.
PORTUGAL	PT	Service Impact	2 day		The city of Ovar is no longer under a lockdown and service is back to normal in the below postal code ranges Postal Codes 3880-XXX to 3885-XXX
QATAR	QA	Service Impact		Operating as per schedule	
REUNION	RE	Business as usual			High inbound eCom volumes. Expect service delays PUD Services Resumes 5/19 Reunion has a volume backlog and given the inability to move freight into RE, until further notice Pick up Delivery service is temporary suspended. Flight from MG cancelled, volume now being routed via MRU which will delay the service
ROMANIA	RO	Business as usual		Service is available and there's no operational impact at this time.	
RUSSIAN FEDERATION	RU	Service Impact	1		Due to Covid 19 situation Express RU is experiencing cancellations of domestic and international commercial flights. Also local transport access restrictions resulting in delays
SAO TOME AND PRINCIPE	ST	Service Impact		TT impact should be expected due to reduced frequency of flights.	PUD services are to resume, however routing and transit time is subject to available capacity and uplift within the Network 6/1 PUD resumed.
SAUDI ARABIA	SA	Service Impact	1 day	Temporary Service adjustments for Express	5/21: All Pick up Delivery (PUD) services globally suspended from 5/22 - 6/1
SENEGAL	SN	Business as usual		Operating as per schedule	Passenger flights are being cancelled. Cargo Flights allowed to operate is now open for both Inbound and Outbound PUD services
SEYCHELLES	SC	Service Impact	1 day	TT impact should be expected due to reduced frequency of flights.	Due to the current widespread of COVID-19, Seychelles (SC) has closed all its borders which include (Air and Sea) and all commercial flights resulting in a temporary service suspension in or Singapore Prime Minister announced on 21 Apr 2020 for an extension of COVID-19 CIRCUIT BREAKER from 04 May 2020 to 01 June 2020.
SINGAPORE	SG	Service Impact	2 day	Temporary Service adjustments for Express	Singapore PUD is still "Fully Operational" to serve SG Government approved essential business. Express service is still available and there is no or minor operational impact and no impact on international linehauls at this time.
SLOVAKIA (Slovak Republic)	SK	Business as usual		Operating as per schedule	
SOMALIA	SO	Service Impact			PUD services are to resume, closure of Somalia Suspension. Routing and transit time is subject to available capacity and uplift . E-commerce PUD can be resumed. (05/21)
SOUTH AFRICA	ZA	Service Impact	5 day	Temporary Service adjustments for Express	The South African Government has declared a Nationwide lockdown effective 26 March from Midnight until 15 April. Only "Essential Goods and Services" may be transported, delivered or picked up.
SOUTH SUDAN	SS	Business as usual		N/A	Passenger flights are being cancelled. Cargo Flights allowed to operate
SPAIN	ES	Service Impact	1-2 Days	Temporary Service adjustments for Express	We don't expect relevant issues with B2C deliveries although all our Service Points Network has also been limited.
SRI LANKA	LK	Service Impact	2 day	Temporary Service adjustments for Express	LK Government has extended the until 11th May 2020. CFY and JFY counters are open for deliveries and pickups from 10:00 am to 5:00 pm All passenger flights cancelled and airport closed to all traffic except ADHOC freighter movements as approved by civil aviation
SUDAN	SD	Service Impact		N/A	
SYRIAN ARAB REPUBLIC	SY	Business as usual		Operating as per schedule	
TAIWAN, PROVINCE OF CHINA	TW	Service Impact	1 day	Temporary Service adjustments for Express	
TUNISIA	TN	Business as usual		Operating as per schedule	
TURKEY	TR	Service Impact	1 day	Temporary Service adjustments for Express	Commercial flight cancellations. IATA AYT & ADA will be delayed with +1day
UKRAINE	UA	Service Impact			
UNITED ARAB EMIRATES	AE	Business as usual		Operating as per schedule	The General Civil Aviation Authority, GCAA, has announced the suspension of all inbound and outbound flights with Lebanon, Turkey, Syria and Iraq, with effect from 17th March, and until further notice.
UNITED KINGDOM	GB	Business as usual		Minimal impact is expected	Despite restrictions on a national level, all Express Service Centers across the UK are still 100% operational. Our couriers will, as usual, take out for delivery all pieces Minimal impact is expected received unless in advance we know that receivers are closed.
URUGUAY	UY	Service Impact	2 day	Temporary Service adjustments for Express	
VENEZUELA	VE	Service Impact	2 day	Temporary Service adjustments for Express	6/8 VE inbound Service is resumed Venezuelan government has declared State of Emergency to protect citizens against COVID-19 outbreak. This situation is affecting all operations in Venezuela. This temporary suspension includes all INBOUND DOC + NON DOC shipments from any international origin to any destination in Venezuela (CCS, MIQ, PZO, SMG, BLA, MAR, AAO, BRM, MCY,
VIET NAM	VN	Service Impact	1 day	Temporary Service adjustments for Express	
YEMEN	YE	Service Impact		Border issue with OM	YE shipments to move to Oman on CAL. In addition to weekly Express flight for transfer by road to Yemen