

Status Key
On Schedule
Expect Delays
Service Suspended

Inbound Transportation to Asendia USA Facilities:			
Facility	Transportation Status	Date Updated	Daily Updates/Comments
New York - Hauppauge	On Schedule	11/13/2020	
Pennsylvania - Folcroft	On Schedule	11/13/2020	
Florida - Miami	On Schedule	11/13/2020	
Illinois - Elk Grove Village	On Schedule	11/13/2020	
California - Bell	On Schedule	11/13/2020	
California - Hayward	On Schedule	11/13/2020	

Operational Processing @ Asendia USA Facilities:			
Facility	Processing Status	Date Updated	Daily Updates/Comments
New York - Hauppauge	On Schedule	11/13/2020	
Pennsylvania - Folcroft	On Schedule	11/13/2020	
Florida - Miami	On Schedule	11/13/2020	
Illinois - Elk Grove Village	On Schedule	11/13/2020	
California - Bell	On Schedule	11/13/2020	
California - Hayward	On Schedule	11/13/2020	

USPS International Service Centers:			
Facility	Processing Status	Date Updated	Daily Updates/Comments
ISC New York (JFK)	Expect Delays	11/13/2020	<p>Canada - Extra peak trips to Canada will start November 23, both air and truck. Canada Post does not have any delays at its inbound facilities, but the post notified USPS that trucks coming to the Canada facilities will need 24 hours to ventilate, so mail processing will be delayed by 24 hours (only on mail coming by truck).</p> <p>Australia - Perth has major delays and a backlog on its ramp of roughly 2-3 weeks. Australia - Still no Perth mail entry in Australia, continuing to enter through Sydney, Melbourne, Brisbane. Sydney reporting slower processing due to increased volume because of the Perth situation.</p> <p>For New Zealand, USPS added capacity out of JFK and that also served MIA volume to NZ. Otherwise all other ISCs (SFO, LAX, ORD) continue to have flights to NZ. USPS is keeping an eye on Europe and other countries as coronavirus cases creep back up, in particular Spain, France, UK and Germany seem to be in a second wave.</p> <p>o Hopeful lift will remain stable and not be as impacted as initial Covid wave, but USPS has kept its sea lane active as contingency and could be used if needed.</p> <p>- Latin America is reopening slowly, with Panama trying to reopen.</p>
ISC Miami (MIA)	Expect Delays	11/13/2020	<p>Canada - Extra peak trips to Canada will start November 23, both air and truck. Canada Post does not have any delays at its inbound facilities, but the post notified USPS that trucks coming to the Canada facilities will need 24 hours to ventilate, so mail processing will be delayed by 24 hours (only on mail coming by truck). all MIA headed to CA is through ORD and will continue until the one airline that was lost comes back or USPS can get another provider. Australia - Still no Perth mail entry in Australia, continuing to enter through Sydney, Melbourne, Brisbane. Sydney reporting slower processing due to increased volume because of the Perth situation.</p> <p>For New Zealand, USPS added capacity out of JFK and that also served MIA volume to NZ. Otherwise all other ISCs (SFO, LAX, ORD) continue to have flights to NZ. USPS is keeping an eye on Europe and other countries as coronavirus cases creep back up, in particular Spain, France, UK and Germany seem to be in a second wave.</p> <p>o Hopeful lift will remain stable and not be as impacted as initial Covid wave, but USPS has kept its sea lane active as contingency and could be used if needed.</p> <p>- Latin America is reopening slowly, with Panama trying to reopen.</p>

USPS International Service Centers:

Facility	Processing Status	Date Updated	Daily Updates/Comments
ISC Chicago (ORD)	Expect Delays	11/13/2020	<p>Canada - Extra peak trips to Canada will start November 23, both air and truck. Canada Post does not have any delays at its inbound facilities, but the post notified USPS that trucks coming to the Canada facilities will need 24 hours to ventilate, so mail processing will be delayed by 24 hours (only on mail coming by truck).</p> <p>Australia - Still no Perth mail entry in Australia, continuing to enter through Sydney, Melbourne, Brisbane. Sydney reporting slower processing due to increased volume because of the Perth situation.</p> <p>For New Zealand, USPS added capacity out of JFK and that also served MIA volume to NZ. Otherwise all other ISCs (SFO, LAX, ORD) continue to have flights to NZ. USPS is keeping an eye on Europe and other countries as coronavirus cases creep back up, in particular Spain, France, UK and Germany seem to be in a second wave.</p> <p>o Hopeful lift will remain stable and not be as impacted as initial Covid wave, but USPS has kept its sea lane active as contingency and could be used if needed.</p> <p>- Latin America is reopening slowly, with Panama trying to reopen.</p>
ISC San Francisco (SFO)	Expect Delays	11/13/2020	<p>Canada - Extra peak trips to Canada will start November 23, both air and truck. Canada Post does not have any delays at its inbound facilities, but the post notified USPS that trucks coming to the Canada facilities will need 24 hours to ventilate, so mail processing will be delayed by 24 hours (only on mail coming by truck).</p> <p>Australia - Still no Perth mail entry in Australia, continuing to enter through Sydney, Melbourne, Brisbane. Sydney reporting slower processing due to increased volume because of the Perth situation.</p> <p>For New Zealand, USPS added capacity out of JFK and that also served MIA volume to NZ. Otherwise all other ISCs (SFO, LAX, ORD) continue to have flights to NZ. USPS is keeping an eye on Europe and other countries as coronavirus cases creep back up, in particular Spain, France, UK and Germany seem to be in a second wave.</p> <p>o Hopeful lift will remain stable and not be as impacted as initial Covid wave, but USPS has kept its sea lane active as contingency and could be used if needed.</p> <p>- Latin America is reopening slowly, with Panama trying to reopen.</p>
ISC Los Angeles (LAX)	Expect Delays	11/13/2020	<p>Canada - Extra peak trips to Canada will start November 23, both air and truck. Canada Post does not have any delays at its inbound facilities, but the post notified USPS that trucks coming to the Canada facilities will need 24 hours to ventilate, so mail processing will be delayed by 24 hours (only on mail coming by truck).</p> <p>Australia - Still no Perth mail entry in Australia, continuing to enter through Sydney, Melbourne, Brisbane. Sydney reporting slower processing due to increased volume because of the Perth situation.</p> <p>For New Zealand, USPS added capacity out of JFK and that also served MIA volume to NZ. Otherwise all other ISCs (SFO, LAX, ORD) continue to have flights to NZ. USPS is keeping an eye on Europe and other countries as coronavirus cases creep back up, in particular Spain, France, UK and Germany seem to be in a second wave.</p> <p>o Hopeful lift will remain stable and not be as impacted as initial Covid wave, but USPS has kept its sea lane active as contingency and could be used if needed.</p> <p>- Latin America is reopening slowly, with Panama trying to reopen.</p>

Suspended Countries: Mail & Parcels				
Country	Country Code	Delivery Status	Daily Updates/Comments	Date Updated
Angola	AO	Service Suspended	The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	11/13/2020
Brunei	BN	Service Suspended	The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	11/13/2020
Chad	TD	Service Suspended	The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	11/13/2020
Cuba	CU	Service Suspended	The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	11/13/2020
French Guiana	GF	Service Suspended	The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	11/13/2020
Guadeloupe	GP	Service Suspended	The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	11/13/2020
Liberia	LR	Service Suspended	The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	11/13/2020
Libya	LY	Service Suspended	The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	11/13/2020
Madagascar	MG	Service Suspended	The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	11/13/2020
Martinique	MQ	Service Suspended	The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	11/13/2020
Mauritius	MU	Service Suspended	The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	11/13/2020
Niger	NE	Service Suspended	The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	11/13/2020
Panama	PA	Service Suspended	The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	11/13/2020
Republic of the Congo	CG	Service Suspended	The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	11/13/2020
Reunion	RE	Service Suspended	The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	11/13/2020
Saint Pierre and Miquelon	PM	Service Suspended	The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	11/13/2020
Seychelles	SC	Service Suspended	The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	11/13/2020
Sierra Leone	SL	Service Suspended	The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	11/13/2020
South Sudan	SS	Service Suspended	The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	11/13/2020

Suspended Countries: Mail & Parcels				
Country	Country Code	Delivery Status	Daily Updates/Comments	Date Updated
Syria	SY	Service Suspended	The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	11/13/2020
Tajikistan	TJ	Service Suspended	The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	11/13/2020
Timor-Leste	TL	Service Suspended	The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	11/13/2020
Turkmenistan	TM	Service Suspended	The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	11/13/2020
Yemen	YE	Service Suspended	The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	11/13/2020

Delivery Status Key

On Schedule

Expect Delays

Service Suspended

Premium Goods (DDP): Top Country Delivery Status

Country	Delivery Status	Estimated Delays	Daily Updates/Comments	Date Updated
Australia	Expect Delays	14+ days	US outbound linehaul capacity is very limited. Volumes for delivery throughout Australia have reached peak volumes and social distancing guidelines within postal facilities has further hampered speed of processing. Domestic flight schedule reductions have also seriously impacted Express Parcel movement.	11/13/2020
Austria	Expect Delays	3+ days	Currently the delivery partner is not able to deliver to the following postcodes, due to them being on enforced government lockdown 6580, 6552, 6553, 6555, 6551, 6561, 6562, 6563, 9844, Lech 6763 Zurs -6764 parlors -6762 Hockrumbach, Lechleiten, Warth -6767 Skirts -6888 Dalaas, forest on the Arlberg, Lolch -6764 Ramsau Solden-6450	11/13/2020
Belgium	On Schedule		Currently no delivery delays are reported. However, the delivery agent will be seeking the authority of the recipient to sign for the item on their behalf to minimize the need to physical contact.	11/13/2020
Brazil	Expect Delays	5+ days	15-day closure of emblematic tourist places has been determined and the movement of people is restricted. So far, flights are arriving, however, as the movement of people is restricted, delays in the handling of cargo are expected upon arrival, customs clearance and deliveries. The state of Santa Catarina (SC) will have an added 5 days for delivery due to transport restrictions.	11/13/2020
Bulgaria	Expect Delays	5+ days	Shipments to Bansko 2770 can no longer be serviced due to this area being put in quarantine.	11/13/2020
Canada	Expect Delays	6+ days	Canada Post -- We have taken several actions to stabilize our network over the last several weeks including the addition of trained temporary employees, the transfer of some parcels to other Canada Post locations for processing based on capacity, as well as introducing volume restrictions over the last several weeks with our commercial customers in the GTA and Montreal. These actions have been successful in reducing our backlog and we have made significant progress across our network over the last several weeks. Continuation of these efforts is critical to help stabilize our network. We continue to see some delays at Gateway of about 3 days, while other facilities may be 1 to 2 days delay. Please note that the larger/heavier packages continue to present the biggest challenges for us and can be significantly delayed as they work their way through our network.	11/13/2020
Chile	Expect Delays	3+ days	Only accepting inbound cargo only flights. Expect an additional 2-3 days transit times given limited cargo options.	11/13/2020
China	On Schedule		Currently no delivery delays are reported.	11/13/2020
Colombia	Expect Delays	3+ days	Country is now open to accepting flights. Still expect operational delays.	11/13/2020
Costa Rica	Expect Delays	3+ days	Borders closed to non-residents, effective March 16 through April 12. Exceptions in place for crews.	11/13/2020
Croatia	On Schedule		Currently no delivery delays are reported	11/13/2020
Czech Republic	On Schedule		Currently no delivery delays are reported	11/13/2020
Denmark	Expect Delays	5+ days	Continued delays due to checks at the border. 24-48 hour delays.	11/13/2020
Dominican Republic	Expect Delays	5+ days	The President of the Dominican Republic ordered to close all borders, effective March 19 and is moving to block all flights and travel into the country.	11/13/2020
Estonia	Expect Delays	4+ days	Estonian Post has advised that it has suspended signature on delivery for inbound items. Where possible, items will be delivered to mailboxes; otherwise, they will be delivered in person, but without signature. The courier will enter the recipient's name in the handheld device, but in place of the signature, there will be the indication "Courier". This temporary measure will last until further notice.	11/13/2020
Finland	Expect Delays	5+ days	Delays at borders.	11/13/2020
France	Expect Delays	6+ days	Distribution by La Poste in France; is now operating at 4 days a week. La Poste-Colissimo has advised that only items weighing less than 10 kg and with a maximum package size of 32 cm x 24 cm x 24 cm will be delivered by its commercial network. Every effort will be made to provide the service, but delivery standards will not be guaranteed. All other packages will be subject to delayed service.	11/13/2020
Germany	Expect Delays	5+ days	Delays at borders.	11/13/2020
Gibraltar	On Schedule		No delays being reported	11/13/2020
Greece	Expect Delays	5+ days	Any deliveries not to a home address will not be delivered, the recipient can contact the delivery agent to reschedule the delivery.	11/13/2020

Premium Goods (DDP): Top Country Delivery Status				
Country	Delivery Status	Estimated Delays	Daily Updates/Comments	Date Updated
Guatemala	Expect Delays	5+ days	Could experience delays due to operational changes. Clearance on Mondays and Fridays.	11/13/2020
Hong Kong	Expect Delays	3+ days	Only shipping two times week with 2-3 days delay.	11/13/2020
Ireland	Expect Delays	5+ days	Delays at borders.	11/13/2020
Italy	Expect Delays	7+ days	Our partner has now confirmed we can access the Milan hub again after a short closure for deep cleaning. Any goods being held will now be sent to Italy, previously advised postcode/delivery restrictions remain in place during this time. Due to internal re-routing to relieve pressure on overstretched resources, there is a delay of up to 48 hours. A number of postcode exclusions have been lifted.	11/13/2020
Japan	Expect Delays	2+ days	Only shipping two times week with 1-2 days delay.	11/13/2020
Lithuania	Expect Delays	5+ days	Most areas of country are under embargo and delays are expected. requiring signature on delivery will, for security reasons, provisionally be delivered to customers indirectly. Consequently, it will not be mandatory for Lithuania Post to collect and provide written proof of delivery.	11/13/2020
Luxembourg	On Schedule		Currently no delivery delays are reported. However, the delivery agent is seeking authority to sign on their behalf.	11/13/2020
Macau	On Schedule		Effective 19 March 2020, all non-residents are prohibited to enter, except residents of mainland China, of Hong Kong and of Taiwan.	11/13/2020
Malaysia	On Schedule		No delays being reported	11/13/2020
Malta	On Schedule		No delays being reported	11/13/2020
Mexico	Expect Delays	4+ days	Owing to the cancellation of international flights from Mexico to South America and to other continents, including Africa, Asia and Europe, it is facing significant disruption to its operations. This disruption will have a direct impact on quality of service in relation to both inbound and outbound mail. Consequently, Mexico is declaring a situation of force majeure in relation to all international consignments (letter-post, parcel post and EMS items) as a result of the COVID-19 pandemic and its effects on services worldwide. Until further notice, only services to Canada and the United States of America will be maintained. Last mile delivery is delayed due to hygiene measures. Government is still evaluating measures to be taken.	11/13/2020
Monaco	Expect Delays	5+ days	Delays due to slow movement at borders.	11/13/2020
Netherlands	Expect Delays	5+ days	Delays due to slow movement at borders.	11/13/2020
New Zealand	Expect Delays	5+ days	No final mile delivery delays are being reported but there are delays in air freight due to availability of commercial flights.	11/13/2020
Norway	On Schedule		No delays being reported	11/13/2020
Philippines	Expect Delays	9+ days	Philippine Postal Corporation advises that international air and sea transport from and to international airports and seaports throughout the Philippines will remain operational during a community quarantine. However, domestic air, land and sea transport is suspended for the duration of the community quarantine imposed in Metro Manila, the rest of Luzon island, and several areas of the Visayas and Mindanao islands. The community quarantine, in effect through August 31, will impact operations. Delays to inbound and outbound postal items are expected during the community quarantine period.	11/13/2020
Poland	Expect Delays	5+ days	Restrictions imposed by the Polish Government and measures aimed at slowing the spread of COVID-19 will affect postal services. While these measures are in place, Poczta Polska will no longer be able to meet all of its contractual obligations, in particular the quality delivery standards, in full. Quality of service for all types of inbound and outbound mail (EMS, parcel post and letter post) will therefore be affected.	11/13/2020
Portugal	Expect Delays	5+ days	All PUDO. Effective immediately, the mail carrier will ask the recipient for their given name and family name, and will enter this information, followed by "CV19", in the signature field on the handheld device.	11/13/2020
Romania	On Schedule		No delays being reported	11/13/2020
Russia	Expect Delays	7+ days	Moscow announced that it will suspend all commercial and charter flights in and out of the country from Friday 27th March. Expect delays as uplift into country will be restrained.	11/13/2020
Saudi Arabia	Expect Delays	6+ days	Delivery to the following towns are temporarily suspended until further notice. Anak, Awamiah, Qatif, Rahima, Ras Tanura, Safwa, Seihat, Tarut. Shipments will be held for pick up only. A 2-3 day delay is reported.	11/13/2020
Singapore	Expect Delays	5+ days	5-7 days delay as our normal carrier no longer accepts cargo.	11/13/2020
Slovakia	On Schedule		No delays being reported	11/13/2020
Slovenia	On Schedule		No delays being reported	11/13/2020
South Korea	On Schedule		Services are returning back to normal	11/13/2020
Spain	Expect Delays	7+ days	Items previously routed through Correos will now be diverted into Seur. Seur will be operating safe practice when delivering. Spain Correos is closing for Priority Mail and Fully Tracked Parcels.	11/13/2020

Premium Goods (DDP): Top Country Delivery Status				
Country	Delivery Status	Estimated Delays	Daily Updates/Comments	Date Updated
Sweden	Expect Delays	2+ days	Delays of under 48 hours expected	11/13/2020
Switzerland	Expect Delays	5+ days	With effect from 16 March 2020, letter-post, parcel-post and EMS items requiring signature on delivery will not be signed for by the recipient, for health and safety reasons. For such items, in place of the recipient's signature, the delivery agent will enter a code in the signature field of the handheld device. This temporary measure will apply from 16 March 2020 until further notice. As a result, Swiss Post is no longer able to guarantee inbound and outbound mail standards, and is therefore invoking a situation of force majeure with regard to quality of service and remuneration for all categories of mail item (letter-post, parcel-post and EMS items) until further notice.	11/13/2020
Taiwan	Expect Delays	5+ days	Only shipping two times week with 2-3 days delay.	11/13/2020
Ukraine	Expect Delays	3+ days	Delays of up to 3 days for shipments due to flight downgrades	11/13/2020
United Kingdom	Expect Delays	3+ days	For items posted from Tuesday 31 March 2020 onwards, our guaranteed delivery for Special Delivery Guaranteed by 9.00am the next working day will change to by 12.00pm the next working day*. Our guaranteed delivery for Special Delivery Guaranteed by 1.00pm will change to by 9.00pm the next working day*.	11/13/2020
Uruguay	Expect Delays	2+ days	Only accepting inbound cargo only flights. Expect an additional 2-3 days transit times given limited cargo options.	11/13/2020

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Service Suspended

Fully-Tracked Goods / Country-Tracked Goods: Top Country Delivery Status

Country	Delivery Status	Estimated Delays	Daily Updates/Comments	Date Updated
Afghanistan	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	11/13/2020
Albania	Service Suspended		The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	11/13/2020
Algeria	Expect Delays	10+ days	Effective July 2, 2020, the Postal Service™ will resume acceptance of mail destined to the following countries	11/13/2020
Andorra	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	11/13/2020
Angola	Service Suspended		The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	11/13/2020
Anguilla	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	11/13/2020
Antigua and Barbuda	Expect Delays		Effective May 22, 2020, the Postal Service™ will resume acceptance of mail	11/13/2020
Argentina	Expect Delays	10+ days	Effective July 24, 2020, the Postal Service™ will resume acceptance of mail	11/13/2020
Armenia	Expect Delays	10+ days	Armenia's post advises customers to expect serious delays in processing of inbound and outbound mail until further notice due to suspension of flights resulting from the outbreak and spread of the coronavirus (COVID-19). Impacts on operations will affect quality of service for all types of inbound and outbound mail. Therefore a situation of force majeure is declared and for safety reasons, delivery may be conducted via methods that restrict direct contact. For mail items requiring signature on delivery, the addressee's signature may be replaced by the postal employee's signature, together with the delivery code, in the signature field.	11/13/2020
Aruba	Expect Delays		Effective May 22, 2020, the Postal Service™ will resume acceptance of mail destined to the following countries:	11/13/2020
Australia	Expect Delays	PHL: 16+ days ORD: 18+ days LAX: 13+ days	Australia Post advises of additional screening measures on inbound mail for new biosecurity risks. Products now banned from the mail into Australia include rice, grains, seeds, nuts and other products, with some exclusions. Refer to the post's official website for more details and a full list of banned products. Should customers send restricted products to Australia via the mail, the post advises that items will be stopped and may be destroyed. Additionally, Australia Post will not provide compensation for items that get destroyed because they contain banned products. In case of non-compliance, there may be delays for inbound processing of mail to Australia due to increased inspection and scrutiny.	11/13/2020
Austria	Expect Delays	PHL: 10+ days ORD: 11+ days LAX: 12+ days	The Postal Service will utilize sea transportation to address the issue of limited air transportation resulting from widespread flight cancellations and restrictions due to COVID-19. This option will remain in effect until sufficient air transportation capacity becomes available. Currently the delivery partner is not able to deliver to the following postcodes, due to them being on enforced government lockdown 6580, 6552, 6553, 6555, 6551, 6561, 6562, 6563, 9844	11/13/2020
Azerbaijan	Expect Delays		Effective October 16, 2020, the Postal Service™ will resume acceptance of mail	11/13/2020
Bahamas	Expect Delays		Effective September 18, 2020, the Postal Service™ will resume acceptance of mail	11/13/2020
Bahrain	Expect Delays		Effective July 17, 2020, the Postal Service™ will resume acceptance of mail	11/13/2020
Bangladesh	Expect Delays	10+ days	Effective July 10, 2020, the Postal Service™ will resume acceptance of mail destined to the following country.	11/13/2020
Barbados	Expect Delays		Effective May 22, 2020, the Postal Service™ will resume acceptance of mail	11/13/2020
Belarus	Expect Delays	10+ days	Belarus' post advises it is currently unable to send mail to a number of countries due to suspension of flights and various measures taken by other nations. Additionally, it can no longer guarantee service delivery standards with designated operators and any interested parties. Customers should expect major impacts on quality of service for all types of inbound and outbound mail. As far as possible, international and domestic operations will be continued on a regular basis.	11/13/2020
Belgium	Expect Delays	PHL: 12+ days ORD: 12+ days LAX: 18+ days	Belgium's post advises that the government has announced a new lockdown until at least Dec. 13 to combat a second wave of COVID-19. The post is making every effort to ensure continuity of all services however there could be delays in processing and delivery of all types of mail items throughout the country. The post will continue to provide its services according to safety guidelines. All mail requiring signature on delivery will be delivered with the post employee signing in place of the customer (but in their presence).	11/13/2020
Belize	Expect Delays	10+ days	Effective May 22, 2020, the Postal Service™ will resume acceptance of mail destined to the following countries:	11/13/2020
Benin	Expect Delays	10+ days	Effective July 17, 2020, the Postal Service™ will resume acceptance of mail destined to the following country.	11/13/2020
Bermuda	Expect Delays	10+ days	Effective August 21, 2020, the Postal Service™ will resume acceptance of mail	11/13/2020
Bhutan	Expect Delays		Effective September 18, 2020, the Postal Service™ will resume acceptance of mail	11/13/2020
Bolivia	Expect Delays		Effective September 25, 2020, the Postal Service™ will resume acceptance of mail	11/13/2020
Bonaire	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	11/13/2020

Fully-Tracked Goods / Country-Tracked Goods: Top Country Delivery Status				
Country	Delivery Status	Estimated Delays	Daily Updates/Comments	Date Updated
Bosnia - Herzegovina	Expect Delays	11+ days	Effective May 15, 2020, the Postal Service™ will resume acceptance of mail destined to the following countries:	11/13/2020
Botswana	Expect Delays		Effective September 18, 2020, the Postal Service™ will resume acceptance of mail	11/13/2020
Brazil	Expect Delays	PHL: 16+ days ORD: 20+ days LAX: 21+ days	There may be a severe impact on service quality for international inbound and outbound services. Correios can no longer guarantee the service delivery standards (including delivery times and other quality parameters) applicable under UPU provisions and related bilateral and multilateral agreements with designated operators and any interested third parties. Pursuant to its commitment to preserving the health and safety of the population and its employees, Correios will be making changes to its delivery procedures to help contain the spread of the virus. Until further notice, letter-post, parcel-post and EMS items requiring signature on delivery will no longer be signed for at the moment of handover to the recipient. The state of Santa Catarina (SC) will have an added 5 days for delivery due to transport restrictions.	11/13/2020
British Indian Ocean Territory	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	11/13/2020
British Virgin Islands	Expect Delays	10+ days	Effective June 26, 2020, the Postal Service™ will resume acceptance of mail destined to the following countries	11/13/2020
Brunei Darussalam	Service Suspended		The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	11/13/2020
Bulgaria	Expect Delays	10+ days	Customers should expect delays for all inbound and outbound mail until further notice. Bulgarian Posts can no longer guarantee service delivery standards and is invoking force majeure and analogous provisions to any such standards.	11/13/2020
Burkina Faso	Expect Delays	10+ days	Effective July 17, 2020, the Postal Service™ will resume acceptance of mail destined to the following country.	11/13/2020
Burundi	Expect Delays	10+ days	Effective July 17, 2020, the Postal Service™ will resume acceptance of mail destined to the following country.	11/13/2020
Cambodia	Expect Delays		Effective October 30, 2020, the Postal Service™ will resume acceptance of mail	11/13/2020
Cameroon	Expect Delays		Effective November 13, 2020, the Postal Service™ will resume acceptance of mail	11/13/2020
Canada	Expect Delays	PHL: 8+ days ORD: 8+ days LAX: 6+ days	Canada Post has advised that the delivery procedure changes previously announced re	11/13/2020
Canary Islands	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	11/13/2020
Cape Verde	Expect Delays	10+ days	Effective July 17, 2020, the Postal Service™ will resume acceptance of mail destined to the following country.	11/13/2020
Cayman	Expect Delays		Effective September 18, 2020, the Postal Service™ will resume acceptance of mail	11/13/2020
Central African Republic	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	11/13/2020
Chad	Service Suspended		The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	11/13/2020
Chile	Expect Delays	10+ days	Alternative routings	11/13/2020
China	Expect Delays	10 + days	Priority Mail Express International guarantee suspended — Due to airline travel restrictions and cancellations, the U.S. Postal Service has temporarily suspended the guarantee on Priority Mail Express International destined to China. This suspension will be in effect until further notice. The Postal Service is taking all reasonable measures to minimize impact to our customers.	11/13/2020
Christmas Island	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	11/13/2020
Cocos Islands	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	11/13/2020
Colombia	Expect Delays	10+ days	Colombia's post advises that the government has extended an isolation period until July 1. However, as an essential service, the post is currently exempt from restrictions and will continue to provide domestic and international services. Previously communicated measures affecting operations will remain in place and continue to cause significant delays to all inbound and outbound international mail. Due to continuation of force majeure, cancellation of international flights, closure of borders and internal measures taken by other countries and their designated operators, the post is currently unable to send mail to various countries.	11/13/2020
Comoros Islands	Expect Delays	10+ days	The Société Nationale des Postes et Services Financiers (SNPSF) is again able to acce	11/13/2020
Congo - Republic Of	Service Suspended		The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	11/13/2020
Congo - The Democratic Republic Of	Expect Delays	10+ days	Effective August 21, 2020, the Postal Service™ will resume acceptance of mail	11/13/2020
Cook Islands	Expect Delays	10+ days	Effective September 11, 2020, the Postal Service™ will resume acceptance of mail	11/13/2020
Costa Rica	Expect Delays		Effective August 14, 2020, the Postal Service™ will resume acceptance of mail	11/13/2020
Cote Divoire	Expect Delays	10+ days	Effective August 21, 2020, the Postal Service™ will resume acceptance of mail	11/13/2020

Fully-Tracked Goods / Country-Tracked Goods: Top Country Delivery Status				
Country	Delivery Status	Estimated Delays	Daily Updates/Comments	Date Updated
Croatia	Expect Delays	PHL: 8+ days ORD: 10+ days LAX: 10+ days	A special process for postal items subject to signature upon delivery has been introduced as from Wednesday, 18 March 2020. For registered or insured items, parcels and EMS items, the item will be placed in the addressee's mailbox or deposited at the front door of their house or flat. In the signature field, the postman will enter "C-19" to indicate that the item has been delivered without the recipient's signature.	11/13/2020
Curacao	Expect Delays	10+ days	Effective July 17, 2020, the Postal Service™ will resume acceptance of mail destined to the following country.	11/13/2020
Cyprus	Expect Delays	5+ days	Cyprus Post has advised that a number of air carriers are once again operating flights to Cyprus. However, due to social distancing and other measures to combat the COVID-19 virus that remain in place, the delivery of postal items may still be subject to delays.	11/13/2020
Czech Republic	Expect Delays	10+ days	Czech Republic's post advises that acceptance of mail for some countries remains temporarily suspended due to the transport situation and continuing lockdown in destination countries. Due to cancellation and postponement of flights, processing of outbound items may be subject to significant delays. In addition, because of social distancing rules, delays may occur in processing and delivery of all types inbound and domestic mail items. Previously communicated restrictions regarding service standards and application of force majeure remain in place.	11/13/2020
Denmark	Expect Delays	PHL: 13+ days ORD: 23+ days LAX: 25+ days	Denmark's post advises that the government has implemented new measures in seven municipalities to minimize spread of COVID-19. Delivery delays are expected in the affected areas until Dec. 3. Quality standards for all products will be affected by this situation of force majeure.	11/13/2020
Djibouti	Expect Delays	10+ days	Djibouti's post advises that the government provisionally plans to reopen airports and allow resumption of passenger flights effective Sept. 1. Specific cargo flights are designated for sending mail to the country. The post also is modifying mail delivery procedures. A signature is no longer required upon delivery and items normally requiring a signature will be delivered using methods that minimize direct contact. These measures are aimed at reducing spread of COVID-19 and protecting staff and customers.	11/13/2020
Dominica	Expect Delays	10+ days	Effective August 21, 2020, the Postal Service™ will resume acceptance of mail	11/13/2020
Dominican Republic	Expect Delays	10+ days	Effective August 21, 2020, the Postal Service™ will resume acceptance of mail	11/13/2020
Ecuador	Expect Delays		Effective September 25, 2020, the Postal Service™ will resume acceptance of mail	11/13/2020
Egypt	Expect Delays	10+ days	Effective July 2, 2020, the Postal Service™ will resume acceptance of mail destined to the following countries	11/13/2020
El Salvador	Expect Delays	10+ days	Correos de El Salvador has advised that the government-mandated closure of El Salvador	11/13/2020
Equatorial Guinea	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	11/13/2020
Eritrea	Expect Delays	10+ days	Suspension of Global Express Guaranteed Service	11/13/2020
Estonia	Expect Delays	PHL: 17+ days ORD: 14+ days LAX: 14+ days	Estonian Post advises the government ended a state of emergency May 17 and all postal services have resumed. All inbound items will be delivered as follows: delivery standards will be met as agreed, registered letters will be delivered to the addressee with collection of the addressee's signature, and all courier shipments requiring a signature will be delivered to the addressee and a photo taken of the address card signed by the addressee.	11/13/2020
Ethiopia	Expect Delays	10+ days	Effective July 17, 2020, the Postal Service™ will resume acceptance of mail destined to the following country.	11/13/2020
Faeroe Islands	Expect Delays	10+ days	Effective July 17, 2020, the Postal Service™ will resume acceptance of mail destined to the following country.	11/13/2020
Fiji	Expect Delays	10+ days	Effective September 4, 2020, the Postal Service™ will resume acceptance of mail	11/13/2020
Finland	Expect Delays	PHL: 16+ days ORD: 14+ days LAX: 13+ days	The Postal Service will utilize sea transportation to address the issue of limited air transportation resulting from widespread flight cancellations and restrictions due to COVID-19. This option will remain in effect until sufficient air transportation capacity becomes available. Finland's post is declaring a situation of force majeure and suspending acceptance of mail items destined for all other countries until sufficient transport capacity becomes available. Transit mail cannot be accepted to any destination country unless subject to a bilateral agreement.	11/13/2020
France	Expect Delays	PHL: 13+ days ORD: 16+ days LAX: 22+ days	La Poste advises that the government has announced a new lockdown through Dec. 1 in response to increasing COVID-19 cases. The post will follow measures aimed at reducing contact and movement in order to protect the health of postal workers and the public. The post may need to adapt hours and operations at processing and delivery centers and at post offices. International border closures may lead to delivery delays or non-compliance with certain standards but the postal network is mobilized to ensure customer satisfaction and continuity in all activities. The post will not be able to accept mail items in closed transit dispatches, either for foreign countries or French overseas territories.	11/13/2020
French Guiana	Service Suspended		The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	11/13/2020
French Polynesia	Expect Delays	10+ days	Effective August 21, 2020, the Postal Service™ will resume acceptance of mail	11/13/2020
French Southern Territories	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	11/13/2020
Gabon	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	11/13/2020

Fully-Tracked Goods / Country-Tracked Goods: Top Country Delivery Status				
Country	Delivery Status	Estimated Delays	Daily Updates/Comments	Date Updated
Gambia	Expect Delays	10+ days	Effective August 21, 2020, the Postal Service™ will resume acceptance of mail	11/13/2020
Georgia	Expect Delays	10+ days	Georgian Post has advised that the Government of Georgia has extended the measures aimed at reducing the spread of COVID-19 until May 22, 2020. The declaration of force majeure therefore remains in effect and unchanged. Customers should expect delays for inbound and outbound letter-post, parcel post and EMS items.	11/13/2020
Germany	Expect Delays	PHL: 9+ days ORD: 13+ days LAX: 17+ days	Deutsche Post has updated that in addition to the measures already communicated, it has implemented supplementary measures to reduce direct interaction with customers. Inbound items requiring a payment will be immediately directed to a postal outlet for collection.	11/13/2020
Ghana	Expect Delays	10+ days	Effective July 17, 2020, the Postal Service™ will resume acceptance of mail destined to the following country.	11/13/2020
Gibraltar	Expect Delays	PHL: 9+ days ORD: 13+ days LAX: 17+ days	Delays being reported by USPS.	11/13/2020
Greece	Expect Delays	PHL: 20+ days ORD: 20+ days LAX: 14+ days	Hellenic Post faces major difficulties in mail collection and delivery.	11/13/2020
Greenland	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	11/13/2020
Grenada	Expect Delays	10+ days	Grenada's post has resumed full business operations. It is now able to receive and send mail regionally and worldwide. However, some regional airports are still closed, which may affect mail delivery.	11/13/2020
Guadeloupe	Service Suspended		The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	11/13/2020
Guatemala	Expect Delays		Effective August 14, 2020, the Postal Service™ will resume acceptance of mail	11/13/2020
Guernsey	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	11/13/2020
Guinea	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	11/13/2020
Guinea Bissau	Expect Delays	10+ days	Effective July 17, 2020, the Postal Service™ will resume acceptance of mail destined to the following country.	11/13/2020
Guyana	Expect Delays	10+ days	Effective August 21, 2020, the Postal Service™ will resume acceptance of mail	11/13/2020
Haiti	Expect Delays	10+ days	Effective August 21, 2020, the Postal Service™ will resume acceptance of mail	11/13/2020
Heard Island	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	11/13/2020
Honduras	Expect Delays		Effective October 30, 2020, the Postal Service™ will resume acceptance of mail. Honduras Post advises that a countrywide lockdown will continue until Nov. 1. The post is gradually resuming its activities but with reduced staff on site. This will have an impact on the quality of sorting, distribution and delivery of incoming mail as well as processing of inquiries and international accounts.	11/13/2020
Hong Kong	Expect Delays	PHL: 9+ days ORD: 11+ days LAX: 9+ days	Hongkong Post advises that the measures taken to limit the spread of COVID-19 have been lifted and the force majeure situation previously announced is closed as of Sept. 15, 2020.	11/13/2020
Hungary	Expect Delays	PHL: 15+ days ORD: 15+ days LAX: 12+ days	The Postal Service will utilize sea transportation to address the issue of limited air transportation resulting from widespread flight cancellations and restrictions due to COVID-19. This option will remain in effect until sufficient air transportation capacity becomes available.	11/13/2020
Iceland	Expect Delays	6+ days	The designated operator of Iceland, Iceland Post, asks us to inform other Union member countries and their designated operators that it has suspended signature on delivery for inbound items as of 19 March 2020. Delivery will be conducted via methods that limit direct contact.	11/13/2020
India	Expect Delays	10+ days	India Post advises that the lockdown resulting from the COVID-19 crisis has been extended, but with certain relaxations. The availability of the air, rail and road network remains limited. However, a few cargo and evacuation flights are operating and are being used to dispatch outbound EMS items and tracked small packets to certain countries. India Post continues to accept inbound international mail items. However, owing to limited domestic transport capacity, it still cannot guarantee to meet declared or otherwise agreed service delivery standards (including delivery time and other quality parameters).	11/13/2020
Indonesia	Expect Delays	PHL: 17+ days ORD: 19+ days LAX: 19+ days	Indonesia's post advises that operations have been partially restored, subject to COVID-19 social distancing measures. Due to insufficient international transport capacity, the post is accepting outbound international mail items for a limited number of destinations. The international mail processing center is handling incoming international dispatches. However, distribution to remote customs and delivery offices is still subject to delays. The post is still unable to guarantee quality of service and delivery standards and the case of force majeure already invoked remains in force. Signature on delivery remains suspended but tracked confirmation of deliveries will be provided through scans for products that allow tracking.	11/13/2020
Iraq	Expect Delays		Effective October 16, 2020, the Postal Service™ will resume acceptance of mail	11/13/2020
Ireland	Expect Delays	PHL: 6+ days ORD: 16+ days LAX: 19+ days	Current 5 day delay due to abnormally high volumes through the final mile carrier's receiving centre.	11/13/2020
Isle Of Man	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	11/13/2020

Fully-Tracked Goods / Country-Tracked Goods: Top Country Delivery Status				
Country	Delivery Status	Estimated Delays	Daily Updates/Comments	Date Updated
Israel	Expect Delays	PHL: 12+ days ORD: 12+ days LAX: 12+ days	Israel's post advises a lockdown declared by Israeli health authorities due to the coronavirus is gradually being lifted and restrictions have been eased, particularly for businesses. Social distancing requirements between employees and customers and among employees remain in place. There are impacts to certain delivery points, procedures for items requiring signature and deliveries to areas under quarantine. Inbound and outbound mail is being processed for all destinations, depending on availability of flights and requirements of designated operators.	11/13/2020
Italy	Expect Delays	PHL: 12+ days ORD: 20+ days LAX: 25+ days	Due to National Lockdown in Italy the following areas have suspended deliveries: Arzano (CAP 80022), Orta di Atella (CAP 81030) en Marcanise (CAP 81025) - in the Napels area. Galati Mamertino (CAP 98070) in Messina area. Sambuca di Sicilia (CAP 92017) in Caltanissetta area. Mezzojuso (postcode 90030) en Torretta (postcode 90040) in Palermo area. Randazzo (postcode 95036) en Troina (postcode 94018) in Catania area. Vittoria (postcode 97019) in Ragusa area.	11/13/2020
Jamaica	Expect Delays	10+ days	Jamaica Post advises it will curtail its operations due to a national curfew, effective Aug. 22 to Sept. 2. Work hours have been revised across the postal network, affecting sorting operations, mail delivery and other operations. The force majeure situation continues to apply, with an impact on quality of service for all types of mail, including inbound and outbound letters, parcels and express mail service items.	11/13/2020
Japan	Expect Delays	PHL: 8+ days ORD: 6+ days LAX: 11+ days	Japan Post has resumed outbound international postal services for certain destinations. However, the acceptance of mail destined for many countries and territories remains suspended, in cases where the designated operators concerned are still not accepting inbound international postal items, or reduced or cancelled flights to and from Japan result in insufficient transport capacity. Japan Post regularly updates the list of countries and territories for which acceptance of mail is suspended. Detailed information is provided on the Japan Post website at www.post.japanpost.jp/int/information/overview_en.html .	11/13/2020
Jersey	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	11/13/2020
Jordan	Expect Delays	10+ days	Effective October 16, 2020, the Postal Service™ will resume acceptance of mail	11/13/2020
Kazakhstan	Expect Delays	10+ days	Effective July 2, 2020, the Postal Service™ will resume acceptance of mail destined to the following countries	11/13/2020
Kenya	Expect Delays	10+ days	Effective July 17, 2020, the Postal Service™ will resume acceptance of mail destined to the following country.	11/13/2020
Kiribati	Expect Delays		Effective September 25, 2020, the Postal Service™ will resume acceptance of mail	11/13/2020
Korea (South)	Expect Delays	PHL: 10+ days ORD: 11+ days LAX: 7+ days	Korea Post advises that it has suspended processing of all outbound mail to the following additional countries until further notice due to the suspension of flights resulting from the outbreak and rapid spread of the coronavirus (COVID-19): Costa Rica, the Dominican Republic, Hawaii (United States of America), Iceland, the Netherlands, Portugal, Qatar, Turkey, Uganda and Zambia has been suspended from until further notice owing to the suspension of flights resulting from the outbreak and rapid spread of COVID-19. The current situation will also have repercussions in terms of quality of service for all types of inward and outward mail as Korea Post will no longer be able to guarantee quality of service standards. Therefore, a situation of force majeure is invoked for all types of postal services in relation to the suspension of outbound mail to the above-mentioned countries until the situation has returned to normal.	11/13/2020
Kuwait	Expect Delays	10+ days	Kuwait Post advises that all postal services will return to normal effective June, 21 2020.	11/13/2020
Kyrgyzstan	Expect Delays		Effective September 25, 2020, the Postal Service™ will resume acceptance of mail	11/13/2020
Laos	Expect Delays		Effective November 13, 2020, the Postal Service™ will resume acceptance of mail	11/13/2020
Latvia	Expect Delays	10+ days	Latvia's post advises that the government has declared a state of emergency until Dec. 6 and possibly beyond. Postal services will continue to function with some restrictions. Items normally requiring an addressee's signature upon delivery will be handed over without signature. Processing and delivery of all types of mail will be affected. A situation of force majeure is again invoked with respect to quality of service until the situation is back to normal.	11/13/2020
Lebanon	Expect Delays		Effective October 30, 2020, the Postal Service™ will resume acceptance of mail	11/13/2020
Lesotho	Service Suspended		The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	11/13/2020
Liberia	Expect Delays	10+ days	USPS has suspended services due to Unavailability of Transportation. However, alternative services are available with delays expected.	11/13/2020
Libya	Service Suspended		The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	11/13/2020
Liechtenstein	On Schedule		Liechtenstein's post advises that postal services have resumed as normal.	11/13/2020
Lithuania	Expect Delays	PHL: 18+ days ORD: 18+ days LAX: 18+ days	Lithuania's post advises that the government has introduced a nationwide lockdown through Nov. 29, which could be extended. To eliminate customer interaction at the doorstep and meet physical distancing requirements, the post has suspended collection of a signature on delivery for letter-post items. The lockdown measures will affect processing and delivery of all types of postal items. Service delivery standards still cannot be guaranteed and a force majeure situation remains in force.	11/13/2020

Fully-Tracked Goods / Country-Tracked Goods: Top Country Delivery Status				
Country	Delivery Status	Estimated Delays	Daily Updates/Comments	Date Updated
Luxembourg	Expect Delays	PHL: 13+ days ORD: 21+ days LAX: 18+ days	Post Luxembourg advises international and domestic operations will continue as normal insofar as possible. However, several measures have been implemented to ensure safety of both customers and staff. In general, post offices will remain open (with some exceptions) but will be closed on Saturdays.	11/13/2020
Macau	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	11/13/2020
Macedonia	Expect Delays	10+ days	Post advises customers to expect a major impact on operations and quality of service for all types of inbound and outbound mail until the end of the coronavirus (COVID-19) pandemic. For this reason, service delivery standards cannot be guaranteed, and a force majeure clause regarding quality of service is being invoked until the situation returns to normal.	11/13/2020
Madagascar	Service Suspended		The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	11/13/2020
Malawi	Expect Delays		Effective September 18, 2020, the Postal Service™ will resume acceptance of mail	11/13/2020
Malaysia	Expect Delays	PHL: 13+ days ORD: 14+ days LAX: 11+ days	Malaysia Post advises that government restrictions due to the COVID-19 pandemic have been imposed in Selangor and Putrajaya, resulting in a reduced workforce. This has affected processing capacity at the post's office of exchange and hub at Kuala Lumpur International Airport, and there are significant processing delays for inbound international mail.	11/13/2020
Maldives	Expect Delays	10+ days	Maldives Post advises that while operations have been partially restored, certain restrictions remain. Acceptance of international mail for any destination remains suspended due to suspension of flights. Customers should expect severe delays for all outbound airmail until sufficient transport capacity becomes available. Additionally, the international mail processing center is operating with a limited workforce. Consequently, quality of service and delivery standards cannot be guaranteed and the case of force majeure remains in force. The disruption is expected to continue until the epidemic is over. Signature on delivery remains suspended, however, tracked confirmation of deliveries will be provided via the usual tracking event scans for products that allow tracking.	11/13/2020
Mali	Expect Delays	10+ days	Suspended all commercial flights (other than cargo flights) from affected countries, which will affect postal services.	11/13/2020
Malta	Expect Delays	10+ days	Currently experiencing delays of 5 days due to linehaul congestion.	11/13/2020
Martinique	Service Suspended		The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	11/13/2020
Mauritania	Expect Delays	10+ days	Effective September 4, 2020, the Postal Service™ will resume acceptance of mail	11/13/2020
Mauritius	Service Suspended		The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	11/13/2020
Mexico	Expect Delays	10+ days	Mexico's post advises that offices of exchange continue to be affected by the COVID-19 pandemic. Due to government measures to combat the coronavirus, the Mexican customs authority will be operating with a reduced workforce until January 2021. As a result, delays are to be expected in the delivery of shipments.	11/13/2020
Moldova	Expect Delays	10+ days	Moldova's post advises that all postal services have resumed and it is now able to process and deliver inbound and outbound mail. This includes outbound services to the United States.	11/13/2020
Monaco	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	11/13/2020
Mongolia	Expect Delays		Effective November 13, 2020, the Postal Service™ will resume acceptance of mail	11/13/2020
Montenegro	Expect Delays	7+ days	Effective May 15, 2020, the Postal Service™ will resume acceptance of mail destined to the following countries:	11/13/2020
Montserrat	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	11/13/2020
Morocco	Expect Delays	10+ days	Effective July 2, 2020, the Postal Service™ will resume acceptance of mail destined to the following countries	11/13/2020
Mozambique	Expect Delays	10+ days	Effective July 17, 2020, the Postal Service™ will resume acceptance of mail destined to the following country.	11/13/2020
Myanmar	Expect Delays	10+ days	Effective November 13, 2020, the Postal Service™ will resume acceptance of mail	11/13/2020
Namibia	Expect Delays	10+ days	Effective July 17, 2020, the Postal Service™ will resume acceptance of mail destined to the following country.	11/13/2020
Nauru	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	11/13/2020
Nepal	Expect Delays	10+ days	Nepal Post advises that the government has extended a partial nationwide lockdown, including suspension of incoming international flights, until July 22. As previously announced, some domestic postal services resumed June 15. The measures implemented to combat the COVID-19 pandemic have had an impact on collection, transmission and delivery of mail, and on postal services in general.	11/13/2020
Netherlands	Expect Delays	PHL: 9+ days ORD: 16+ days LAX: 14+ days	The Postal Service will utilize sea transportation to address the issue of limited air transportation resulting from widespread flight cancellations and restrictions due to COVID-19. This option will remain in effect until sufficient air transportation capacity becomes available. PostNL has advised that effective March 16, 2020 alternative proofs of delivery were implemented for all international inbound items that would normally require a signature. Alternatives include: signature of the delivery person, the last three digits of the addressee's identification card, or simply a proof of delivery scan event. This temporary measure will be effective until further notice.	11/13/2020

Fully-Tracked Goods / Country-Tracked Goods: Top Country Delivery Status				
Country	Delivery Status	Estimated Delays	Daily Updates/Comments	Date Updated
Netherlands Antilles	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	11/13/2020
New Caledonia	Expect Delays	10+ days	Effective May 22, 2020, the Postal Service™ will resume acceptance of mail destined to the following countries:	11/13/2020
New Zealand	Expect Delays	PHL: 11+ days ORD: 13+ days LAX: 6+ days	Delivery changes: NZPost has eliminated use for scanners. Over the counter services have been discontinued with effect from 25 March.	11/13/2020
Nicaragua	Expect Delays	10+ days	Effective May 22, 2020, the Postal Service™ will resume acceptance of mail destined to the following countries:	11/13/2020
Niger	Service Suspended		The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	11/13/2020
Nigeria	Expect Delays	10+ days	Effective July 17, 2020, the Postal Service™ will resume acceptance of mail destined to the following country.	11/13/2020
Norfolk	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	11/13/2020
Norway	Expect Delays	PHL: 17+ days ORD: 22+ days LAX: 22+ days	All Domestic and international shipments that are supposed to travel by CAL in Norway, will suffer delays due to high cancellation rates of flights. There will also be delays in PU and DEL due to restrictions set by the government. We are expecting partial impact to Pre-12 deliveries, B2B and B2C deliveries.	11/13/2020
Oman	Expect Delays	10+ days	Effective July 10, 2020, the Postal Service™ will resume acceptance of mail destined to the following countries:	11/13/2020
Pakistan	Service Suspended		The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	11/13/2020
Palestine	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	11/13/2020
Panama	Service Suspended		Panama's post advises it is currently unable to send or receive any category of mail to or from any country due to suspension of airline transport operations as part of measures to limit spread of COVID-19. There will be delays in the arrival of mail to Panama and, accordingly, delays in its delivery to recipients. Therefore, a situation of force majeure is declared and will no longer accept outbound or inbound mail, or mail for transit to other destinations, until such time as airlines resume normal service.	11/13/2020
Papua New Guinea	Expect Delays		Effective October 23, 2020, the Postal Service™ will resume acceptance of mail	11/13/2020
Paraguay	Expect Delays	10+ days	Effective July 24, 2020, the Postal Service™ will resume acceptance of mail	11/13/2020
Peru	Expect Delays	10+ days	Effective July 24, 2020, the Postal Service™ will resume acceptance of mail	11/13/2020
Philippines	Expect Delays	10+ days	Philippine Postal Corporation has advised that the period of community quarantine has been extended through August 31, 2020 for various areas. However, all post offices remain open and the international mail processing centers continue to operate with a skeleton workforce. Consequently, delays are expected in the processing and delivery of all inbound international postal items.	11/13/2020
Pitcairn	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	11/13/2020
Poland	Expect Delays	PHL: 20+ days ORD: 17+ days LAX: 25+ days	Poland's post advises that updated measures aimed at slowing spread of COVID-19 have been implemented in the country. These steps will continue to affect services and impact procedures for collecting signatures for registered mail, insured parcels and other items. These measures and administrative or other decisions that may exclude particular areas from mail delivery will affect operations and service quality. In addition, international air traffic is open but operations are limited to several airlines at the international airport in Warsaw. Poland is accepting mail for the United States and a number of other countries.	11/13/2020
Portugal	Expect Delays	PHL: 24+ days ORD: 17+ days LAX: 25+ days	CTT Correios de Portugal has advised that the Portuguese Government has extended the measures aimed at combating the spread of COVID-19 until May 2, 2020. This includes changes for items that require signature on delivery and declaration of force majeure. Mailers should expect delivery delays	11/13/2020
Qatar	Expect Delays	10+ days	Effective July 2, 2020, the Postal Service™ will resume acceptance of mail destined to the following countries	11/13/2020
Reunion	Service Suspended		The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	11/13/2020

Delivery Status Key
On Schedule
Expect Delays
Service Suspended

Mail (Business Mail / Direct Mail / Press): Top Country Delivery Status				
Country	Delivery Status	Estimated Delays	Daily Updates/Comments	Date Updated
Albania	Expect Delays	7+ days	Albanian Post advises that the Government of Albania has extended the state of emergency until June 26, 2020. As a result, Albanian Post is declaring a situation of force majeure with regard to all letter-post and parcel-post items. Customers should expect delivery delays for all items destined to Albania. Furthermore, Albanian Post has ceased to accept EMS items within its network, and letter-post and parcel-post items will be accepted only for those destinations where transport capacity is available.	11/13/2020
Algeria	Expect Delays	10+ days	Effective July 2, 2020, the Postal Service™ will resume acceptance of mail destined to the following countries	11/13/2020
Angola	Expect Delays	10+ days	Effective October 9, 2020, the Postal Service will temporarily suspend international mail acceptance to destinations where transportation is unavailable due to widespread cancellations and restrictions into the area. However, Asendia can use other services to this country with delays in transportation expected.	11/13/2020
Antigua & Barbudo	Expect Delays	10+ days	Effective May 22, 2020, the Postal Service™ will resume acceptance of mail	11/13/2020
Argentina	Expect Delays	6+ days	Can move through alternative non USPS solutions. Correo Argentino has made arrangements to guarantee the continuation of its key services. Also, as part of health and safety measures to limit the spread of COVID-19, no letter-post, parcel-post or EMS items will require signatures upon delivery. Instead, the postman/postwoman will ask the addressee for a piece of ID and will note down the number in the signature field. These circumstances will affect the quality of service for all categories of inbound and outbound mail. As such, Correo Argentino, citing force majeure, will be unable to guarantee delivery service standards (e.g. delivery time) in accordance with UPU regulations.	11/13/2020
Aruba	Expect Delays	10+ days	Can move through alternative non USPS solutions. Cargo only flights at a frequency of only once a week causing backlogs and delays	11/13/2020
Australia	Expect Delays	10+ days	Australia Post advises of additional screening measures on inbound mail for new b	11/13/2020
Austria	Expect Delays	10+ days	The Postal Service will utilize sea transportation to address the issue of limited air transportation resulting from widespread flight cancellations and restrictions due to COVID-19. This option will remain in effect until sufficient air transportation capacity becomes available. Currently the delivery partner is not able to deliver to the following postcodes, due to them being on enforced government lockdown 6580, 6552, 6553, 6555, 6551, 6561, 6562, 6563, 9844	11/13/2020
Azerbaijan	Expect Delays	10+ days	Effective October 16, 2020, the Postal Service™ will resume acceptance of mail	11/13/2020
Bahamas	Expect Delays	10+ days	Effective September 18, 2020, the Postal Service™ will resume acceptance of mail	11/13/2020
Bahrain	Expect Delays	10+ days	Effective July 17, 2020, the Postal Service™ will resume acceptance of mail	11/13/2020
Bangladesh	Expect Delays	10+ days	Effective July 10, 2020, the Postal Service™ will resume acceptance of mail destined to the following country.	11/13/2020
Barbados	Expect Delays	10+ days	Effective May 22, 2020, the Postal Service™ will resume acceptance of mail	11/13/2020
Belgium	Expect Delays	8+ days	Belgium's post advises that the government has announced a new lockdown until at least Dec. 13 to combat a second wave of COVID-19. The post is making every effort to ensure continuity of all services however there could be delays in processing and delivery of all types of mail items throughout the country. The post will continue to provide its services according to safety guidelines. All mail requiring signature on delivery will be delivered with the post employee signing in place of the customer (but in their presence).	11/13/2020
Belize	Expect Delays	10+ days	Effective May 22, 2020, the Postal Service™ will resume acceptance of mail destined to the following countries:	11/13/2020
Benin	Expect Delays	10+ days	Effective July 17, 2020, the Postal Service™ will resume acceptance of mail destined to the following country.	11/13/2020
Bermuda	Expect Delays	7+ days	Can move through alternative non USPS solutions. These measures are having a direct impact on postal operations and service quality. Therefore, Bermuda Post Office is declaring a situation of force majeure with regard to all international letter-post, parcel-post and EMS items, as a result of the global spread of COVID-19.	11/13/2020
Bolivia	Expect Delays	8+ days	Effective September 25, 2020, the Postal Service™ will resume acceptance of m	11/13/2020
Bosnia and Herzegovina	Expect Delays	10+ days	Effective May 15, 2020, the Postal Service™ will resume acceptance of mail destined to the following countries:	11/13/2020
Botswana	Expect Delays	10+ days	Effective September 18, 2020, the Postal Service™ will resume acceptance of mail	11/13/2020

Mail (Business Mail / Direct Mail / Press): Top Country Delivery Status				
Country	Delivery Status	Estimated Delays	Daily Updates/Comments	Date Updated
Brazil	Expect Delays	10+ days	There may be a severe impact on service quality for international inbound and outbound services. Correios can no longer guarantee the service delivery standards (including delivery times and other quality parameters) applicable under UPU provisions and related bilateral and multilateral agreements with designated operators and any interested third parties. Pursuant to its commitment to preserving the health and safety of the population and its employees, Correios will be making changes to its delivery procedures to help contain the spread of the virus. Until further notice, letter-post, parcel-post and EMS items requiring signature on delivery will no longer be signed for at the moment of handover to the recipient. The state of Santa Catarina (SC) will have an added 5 days for delivery due to transport restrictions.	11/13/2020
British Virgin Islands	Expect Delays	10+ days	Effective August 21, 2020, the Postal Service™ will resume acceptance of mail	11/13/2020
Brunei	Expect Delays	6+ days	Extremely limited flights to this destination. However, mail is being processed, but with substantial delays.	11/13/2020
Bulgaria	Expect Delays	10+ days	Customers should expect delays for all inbound and outbound mail until further notice. Bulgarian Posts can no longer guarantee service delivery standards and is invoking force majeure and analogous provisions to any such standards.	11/13/2020
Burkina Faso	Expect Delays	10+ days	Effective July 17, 2020, the Postal Service™ will resume acceptance of mail destined to the following country.	11/13/2020
Burundi	Expect Delays	10+ days	Effective July 17, 2020, the Postal Service™ will resume acceptance of mail destined to the following country.	11/13/2020
Cambodia	Expect Delays	10+ days	Effective October 30, 2020, the Postal Service™ will resume acceptance of mail	11/13/2020
Cameroon	Expect Delays	10+ days	Effective November 13, 2020, the Postal Service™ will resume acceptance of mail	11/13/2020
Canada	Expect Delays	10+ days	Canada Post has advised that the delivery procedure changes previously announced	11/13/2020
Cape Verde	Expect Delays	10+ days	Can move through alternative non USPS solutions. All UPU member countries are advised to expect serious delays for both inbound and outbound mail as a result of the numerous flight reductions and cancellations	11/13/2020
Cayman Islands	Expect Delays	10+ days	Effective September 18, 2020, the Postal Service™ will resume acceptance of mail	11/13/2020
Chad	Expect Delays	10+ days	USPS suspension still in effect, however mail is being processed via alternative solutions. Expect delays due to foreign local postal office services.	11/13/2020
Chile	Expect Delays	7+ days	Can move through alternative non USPS solutions. Cargo only flights causing linehaul surcharges and frequency of twice a week.	11/13/2020
China	Expect Delays	10+ days	China Post has advised that it is closing the case of force majeure and postal services	11/13/2020
Colombia	Expect Delays	10+ days	Can move through alternative non USPS solutions. Mail is being sent into the country, but the post is operating with less than 75% of their workers. Mail is being cleared and dropped locally. The post offices are not accepting mail from international post offices but they are delivering local mail. Servicios Postales Nacionales S.A. 4-72, has advised that, owing to the emergency resulting from the spread of the novel coronavirus (COVID-19), there continues to be significant delays in all of its international inbound and outbound letter-post, parcel-post and Express Mail Service (EMS) items	11/13/2020
Cook Islands	Expect Delays	10+ days	Effective September 11, 2020, the Postal Service™ will resume acceptance of mail	11/13/2020
Costa Rica	Expect Delays	10+ days	Effective August 14, 2020, the Postal Service™ will resume acceptance of mail	11/13/2020
Croatia	Expect Delays	10+ days	A special process for postal items subject to signature upon delivery has been introduced as from Wednesday, 18 March 2020. For registered or insured items, parcels and EMS items, the item will be placed in the addressee's mailbox or deposited at the front door of their house or flat. In the signature field, the postman will enter "C-19" to indicate that the item has been delivered without the recipient's signature.	11/13/2020
Cuba	Service Suspended		No alternative routing due to embargo	11/13/2020
Curacao	Expect Delays	10+ days	Can move through alternative non USPS solutions. Cpost International is experiencing significant disruption to its daily operations due to the flight cancellations and other measures, and is therefore declaring a situation of force majeure and ceasing to accept inbound letter-post and parcel-post items until sufficient transport capacity becomes available	11/13/2020
Cyprus	Expect Delays	5+ days	Cyprus Post has advised that a number of air carriers are once again operating flights to Cyprus. However, due to social distancing and other measures to combat the COVID-19 virus that remain in place, the delivery of postal items may still be subject to delays.	11/13/2020

Mail (Business Mail / Direct Mail / Press): Top Country Delivery Status				
Country	Delivery Status	Estimated Delays	Daily Updates/Comments	Date Updated
Czech Republic	Expect Delays	11+ days	Česká Pošta s.p. has advised that owing to the cancellation and postponement of flights, the processing of inbound and outbound items may be subject to significant delays. Consequently, Česká Pošta has declared a situation of force majeure and delays in delivery of letter-post, parcel-post and Express Mail Service (EMS) items may occur.	11/13/2020
Democratic Republic of the Congo	Expect Delays	10+ days	Effective August 21, 2020, the Postal Service™ will resume acceptance of mail	11/13/2020
Denmark	Expect Delays	9+ days	Denmark's post advises that the government has implemented new measures in seven municipalities to minimize spread of COVID-19. Delivery delays are expected in the affected areas until Dec. 3. Quality standards for all products will be affected by this situation of force majeure.	11/13/2020
Dominica	Expect Delays	10+ days	Can move through alternative non USPS solutions. Mail is being sent into the country, but the post is operating with less than 75% of their workers. Mail is being cleared and dropped locally.	11/13/2020
Dominican Republic	Expect Delays	10+ days	Can move through alternative non USPS solutions. Mail is being sent into the country, but the post is operating with less than 75% of their workers. Mail is being cleared and dropped locally.	11/13/2020
Ecuador	Expect Delays	15+ days	Effective September 25, 2020, the Postal Service™ will resume acceptance of mail	11/13/2020
Egypt	Expect Delays	10+ days	Effective July 2, 2020, the Postal Service™ will resume acceptance of mail destined to the following countries	11/13/2020
Estonia	Expect Delays	10+ days	Can move through alternative non USPS solutions. Estonian Post advises due to a government-declared state of emergency until May 1 it considers the situation as a case of force majeure. Customers should expect some temporary changes to services. Flights to most countries have been interrupted and shipments to some countries have been temporarily suspended. Estonian Post is trying to find alternatives wherever possible but expects major impacts on operations and quality of service. Estonian Post has advised that it has suspended signature on delivery for inbound items. Where possible, items will be delivered to mailboxes; otherwise, they will be delivered in person, but without signature. The courier will enter the recipient's name in the handheld device, but in place of the signature, there will be the indication "Courier". This temporary measure will last until further notice.	11/13/2020
Ethiopia	Expect Delays	10+ days	Effective July 17, 2020, the Postal Service™ will resume acceptance of mail destined to the following country.	11/13/2020
Faroe Island	Expect Delays	10+ days	Effective July 17, 2020, the Postal Service™ will resume acceptance of mail destined to the following country.	11/13/2020
Fiji	Expect Delays	10+ days	Effective September 4th, 2020, the Postal Service™ will resume acceptance of mail	11/13/2020
Finland	Expect Delays	10+ days	The Postal Service will utilize sea transportation to address the issue of limited air transportation resulting from widespread flight cancellations and restrictions due to COVID-19. This option will remain in effect until sufficient air transportation capacity becomes available. Finland's post is declaring a situation of force majeure and suspending acceptance of mail items destined for all other countries until sufficient transport capacity becomes available. Transit mail cannot be accepted to any destination country unless subject to a bilateral agreement.	11/13/2020
France	Expect Delays	10+ days	La Poste advises that the government has announced a new lockdown through Dec. 1 in response to increasing COVID-19 cases. The post will follow measures aimed at reducing contact and movement in order to protect the health of postal workers and the public. The post may need to adapt hours and operations at processing and delivery centers and at post offices. International border closures may lead to delivery delays or non-compliance with certain standards but the postal network is mobilized to ensure customer satisfaction and continuity in all activities. The post will not be able to accept mail items in closed transit dispatches, either for foreign countries or French overseas territories.	11/13/2020
French Guiana	Expect Delays		Can move through alternative non USPS solutions. All UPU member countries are advised to expect serious delays for both inbound and outbound mail as a result of the numerous flight reductions and cancellations	11/13/2020
French Polynesia	Expect Delays	7+ days	Can move through alternative non USPS solutions. Owing to the reduction in the number of flights offered by partner airlines, and new measures to protect against COVID-19, it is currently unable to accept letter-post, parcel post or EMS items from any Union member countries	11/13/2020
Gambia	Expect Delays	10+ days	Effective August 21, 2020, the Postal Service™ will resume acceptance of mail	11/13/2020

Mail (Business Mail / Direct Mail / Press): Top Country Delivery Status				
Country	Delivery Status	Estimated Delays	Daily Updates/Comments	Date Updated
Georgia	Expect Delays	10+ days	Georgian Post has advised that the Government of Georgia has extended the measures aimed at reducing the spread of COVID-19 until May 22, 2020. The declaration of force majeure therefore remains in effect and unchanged. Customers should expect delays for inbound and outbound letter-post, parcel post and EMS items.	11/13/2020
Germany	Expect Delays	10+ days	Deutsche Post has updated that in addition to the measures already communicated, it has implemented supplementary measures to reduce direct interaction with customers. Inbound items requiring a payment will be immediately directed to a postal outlet for collection.	11/13/2020
Ghana	Expect Delays	10+ days	Effective July 17, 2020, the Postal Service™ will resume acceptance of mail destined to the following country.	11/13/2020
Gibraltar	On Schedule		No delays being reported	11/13/2020
Greece	Expect Delays	10+ days	Hellenic Post faces major difficulties in mail collection and delivery.	11/13/2020
Grenada	Expect Delays	10+ days	Grenada's post has resumed full business operations. It is now able to receive and send mail regionally and worldwide. However, some regional airports are still closed, which may affect mail delivery.	11/13/2020
Guadeloupe	Expect Delays		Can move through alternative non USPS solutions. All UPU member countries are advised to expect serious delays for both inbound and outbound mail as a result of the numerous flight reductions and cancellations	11/13/2020
Guatemala	Expect Delays	10+ days	Effective August 14, 2020, the Postal Service™ will resume acceptance of mail	11/13/2020
Guinea Bissau	Expect Delays	10+ days	Effective July 17, 2020, the Postal Service™ will resume acceptance of mail destined to the following country.	11/13/2020
Guyana	Expect Delays	8+ days	Effective August 21, 2020, the Postal Service™ will resume acceptance of mail	11/13/2020
Haiti	Expect Delays	9+ days	Effective August 21, 2020, the Postal Service™ will resume acceptance of mail	11/13/2020
Honduras	Expect Delays		Effective October 30, 2020, the Postal Service™ will resume acceptance of mail. Honduras Post advises that a countrywide lockdown will continue until Nov. 1. The post is gradually resuming its activities but with reduced staff on site. This will have an impact on the quality of sorting, distribution and delivery of incoming mail as well as processing of inquiries and international accounts.	11/13/2020
Hong Kong	Expect Delays	8+ days	Hongkong Post advises that the measures taken to limit the spread of COVID-19 have been lifted and the force majeure situation previously announced is closed as of Sept. 15, 2020.	11/13/2020
Hungary	Expect Delays	8+ days	The Postal Service will utilize sea transportation to address the issue of limited air transportation resulting from widespread flight cancellations and restrictions due to COVID-19. This option will remain in effect until sufficient air transportation capacity becomes available.	11/13/2020
Iceland	Expect Delays	9+ days	The designated operator of Iceland, Iceland Post, asks us to inform other Union member countries and their designated operators that it has suspended signature on delivery for inbound items as of 19 March 2020. Delivery will be conducted via methods that limit direct contact.	11/13/2020
India	Expect Delays	10+ days	Effective May 3rd, Mail is moving to India but expect delays via India Post.	11/13/2020
Indonesia	Expect Delays	7+ days	Indonesia's post advises that operations have been partially restored, subject to COVID-19 social distancing measures. Due to insufficient international transport capacity, the post is accepting outbound international mail items for a limited number of destinations. The international mail processing center is handling incoming international dispatches. However, distribution to remote customs and delivery offices is still subject to delays. The post is still unable to guarantee quality of service and delivery standards and the case of force majeure already invoked remains in force. Signature on delivery remains suspended but tracked confirmation of deliveries will be provided through scans for products that allow tracking.	11/13/2020
Iraq	Expect Delays		Effective October 16, 2020, the Postal Service™ will resume acceptance of mail	11/13/2020
Ireland	Expect Delays	10+ days	Current 5 day delay due to abnormally high volumes through the final mile carrier's receiving centre.	11/13/2020
Israel	Expect Delays	10+ days	Israel's post advises a lockdown declared by Israeli health authorities due to the coronavirus is gradually being lifted and restrictions have been eased, particularly for businesses. Social distancing requirements between employees and customers and among employees remain in place. There are impacts to certain delivery points, procedures for items requiring signature and deliveries to areas under quarantine. Inbound and outbound mail is being processed for all destinations, depending on availability of flights and requirements of designated operators.	11/13/2020

Mail (Business Mail / Direct Mail / Press): Top Country Delivery Status				
Country	Delivery Status	Estimated Delays	Daily Updates/Comments	Date Updated
Italy	Expect Delays	14+ days	Due to National Lockdown in Italy the following areas have suspended deliveries: Arzano (CAP 80022), Orta di Atella (CAP 81030) en Marcanise (CAP 81025) - in the Napels area. Galati Mamertino (CAP 98070) in Messina area. Sambuca di Sicilia (CAP 92017) in Caltanissetta area. Mezzojuso (postcode 90030) en Torretta (postcode 90040) in Palermo area. Randazzo (postcode 95036) en Troina (postcode 94018) in Catania area. Vittoria (postcode 97019) in Ragusa area.	11/13/2020
Ivory Coast	Expect Delays	10 + days	Effective August 21, 2020, the Postal Service™ will resume acceptance of mail	11/13/2020
Jamaica	Expect Delays	10+ days	Jamaica Post advises it will curtail its operations due to a national curfew, effective Aug. 22 to Sept. 2. Work hours have been revised across the postal network, affecting sorting operations, mail delivery and other operations. The force majeure situation continues to apply, with an impact on quality of service for all types of mail, including inbound and outbound letters, parcels and express mail service items.	11/13/2020
Japan	Expect Delays	10+ days	Japan Post has resumed outbound international postal services for certain destinations. However, the acceptance of mail destined for many countries and territories remains suspended, in cases where the designated operators concerned are still not accepting inbound international postal items, or reduced or cancelled flights to and from Japan result in insufficient transport capacity. Japan Post regularly updates the list of countries and territories for which acceptance of mail is suspended. Detailed information is provided on the Japan Post website at www.post.japanpost.jp/int/information/overview_en.html.	11/13/2020
Jordan	Expect Delays	10+ days	Effective October 16, 2020, the Postal Service™ will resume acceptance of mail	11/13/2020
Kazakhstan	Expect Delays	10+ days	Effective July 2, 2020, the Postal Service™ will resume acceptance of mail destined to the following countries	11/13/2020
Kenya	Expect Delays	10+ days	Effective August 21, 2020, the Postal Service™ will resume acceptance of mail	11/13/2020
Kiribati	Expect Delays	10+ days	Effective September 25, 2020, the Postal Service™ will resume acceptance of mail	11/13/2020
Kosovo	Expect Delays	5+ days	Effective September 4th, 2020, the Postal Service™ will resume acceptance of mail	11/13/2020
Kuwait	Expect Delays	10+ days	Effective August 21, 2020, the Postal Service™ will resume acceptance of mail	11/13/2020
Kyrgyzstan	Expect Delays	10+ days	Effective September 25, 2020, the Postal Service™ will resume acceptance of mail	11/13/2020
Laos	Expect Delays	10+ days	Effective November 13, 2020, the Postal Service™ will resume acceptance of mail	11/13/2020
Latvia	Expect Delays	10+ days	Latvia's post advises that the government has declared a state of emergency until Dec. 6 and possibly beyond. Postal services will continue to function with some restrictions. Items normally requiring an addressee's signature upon delivery will be handed over without signature. Processing and delivery of all types of mail will be affected. A situation of force majeure is again invoked with respect to quality of service until the situation is back to normal.	11/13/2020
Lebanon	Expect Delays	10+ days	Effective October 30, 2020, the Postal Service™ will resume acceptance of mail	11/13/2020
Lesotho	Expect Delays	10+ days	Effective September 18, 2020, the Postal Service™ will resume acceptance of mail	11/13/2020
Liberia	Expect Delays	10+ days	Effective April 24, 2020, the Postal Service will temporarily suspend international mail acceptance to destinations where transportation is unavailable due to widespread cancellations and restrictions into the area. However, Asendia can use other services to this country with delays in transportation expected.	11/13/2020
Libya	Service Suspended		The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	11/13/2020
Lithuania	Expect Delays	13+ days	Lithuania's post advises that the government has introduced a nationwide lockdown through Nov. 29, which could be extended. To eliminate customer interaction at the doorstep and meet physical distancing requirements, the post has suspended collection of a signature on delivery for letter-post items. The lockdown measures will affect processing and delivery of all types of postal items. Service delivery standards still cannot be guaranteed and a force majeure situation remains in force.	11/13/2020
Luxembourg	Expect Delays	15+ days	Post Luxembourg advises international and domestic operations will continue as normal insofar as possible. However, several measures have been implemented to ensure safety of both customers and staff. In general, post offices will remain open (with some exceptions) but will be closed on Saturdays.	11/13/2020

Mail (Business Mail / Direct Mail / Press): Top Country Delivery Status				
Country	Delivery Status	Estimated Delays	Daily Updates/Comments	Date Updated
Macedonia	Expect Delays	11+ days	Post advises customers to expect a major impact on operations and quality of service for all types of inbound and outbound mail until the end of the coronavirus (COVID-19) pandemic. For this reason, service delivery standards cannot be guaranteed, and a force majeure clause regarding quality of service is being invoked until the situation returns to normal.	11/13/2020
Madagascar	Service Suspended		The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	11/13/2020
Malawi	Expect Delays	10+ days	Effective September 18, 2020, the Postal Service™ will resume acceptance of mail	11/13/2020
Malaysia	Expect Delays	8+ days	Malaysia Post advises that government restrictions due to the COVID-19 pandemic have been imposed in Selangor and Putrajaya, resulting in a reduced workforce. This has affected processing capacity at the post's office of exchange and hub at Kuala Lumpur International Airport, and there are significant processing delays for inbound international mail.	11/13/2020
Maldives	Expect Delays	10+ days	Maldives Post advises that while operations have been partially restored, certain restrictions remain. Acceptance of international mail for any destination remains suspended due to suspension of flights. Customers should expect severe delays for all outbound airmail until sufficient transport capacity becomes available. Additionally, the international mail processing center is operating with a limited workforce. Consequently, quality of service and delivery standards cannot be guaranteed and the case of force majeure remains in force. The disruption is expected to continue until the epidemic is over. Signature on delivery remains suspended, however, tracked confirmation of deliveries will be provided via the usual tracking event scans for products that allow tracking.	11/13/2020
Mali	Expect Delays	7+ days	Can move through alternative non USPS solutions. Suspended all commercial flights (other than cargo flights) from affected countries, which will affect postal services.	11/13/2020
Malta	Expect Delays	10+ days	Currently experiencing delays of 5 days due to linehaul congestion.	11/13/2020
Martinique	Expect Delays		Can move through alternative non USPS solutions. Severe delays are to be expected in the processing, transport and delivery due to the suspension of postal services and various flight cancellations	11/13/2020
Mauritania	Expect Delays	7+ days	Effective September 4th, 2020, the Postal Service™ will resume acceptance of mail	11/13/2020
Mauritius	Expect Delays	10+ days	Can move through alternative non USPS solutions. Severe delays are to be expected in the processing, transport and delivery due to the suspension of postal services and various flight cancellations	11/13/2020
Mexico	Expect Delays	10+ days	Mexico's post advises that offices of exchange continue to be affected by the COVID-19 pandemic. Due to government measures to combat the coronavirus, the Mexican customs authority will be operating with a reduced workforce until January 2021. As a result, delays are to be expected in the delivery of shipments.	11/13/2020
Moldova	Expect Delays	10+ days	Moldova's post advises it is now able to process and deliver inbound mail. A public health emergency is in effect until June 30 and Chisinau International Airport remains closed for regular commercial flights. However, charter flights are operating to various European destinations. The post also has options for surface transport.	11/13/2020
Mongolia	Expect Delays	10+ days	Mongolia's post advises that it is able to exchange outbound and inbound international airmail (letters, parcels and express mail service) through Tokyo, Seoul, Istanbul and Frankfurt.	11/13/2020
Montenegro	Expect Delays	11+ days	Effective May 15, 2020, the Postal Service™ will resume acceptance of mail destined to the following countries:	11/13/2020
Morocco	Expect Delays	10+ days	Can move through alternative non USPS solutions. Incoming mail is being processed and delivered as normal, however there could be delays because of limited staff in processing and delivery centers.	11/13/2020
Mozambique	Expect Delays	10+ days	Effective August 21, 2020, the Postal Service™ will resume acceptance of mail	11/13/2020
Myanmar	Expect Delays	10+ days	Effective November 13, 2020, the Postal Service™ will resume acceptance of mail	11/13/2020
Namibia	Expect Delays	8+ days	Effective July 17, 2020, the Postal Service™ will resume acceptance of mail destined to the following country.	11/13/2020
Nepal	Expect Delays	10+ days	Effective August 21, 2020, the Postal Service™ will resume acceptance of mail	11/13/2020

Mail (Business Mail / Direct Mail / Press): Top Country Delivery Status				
Country	Delivery Status	Estimated Delays	Daily Updates/Comments	Date Updated
Netherlands	Expect Delays	9+ days	The Postal Service will utilize sea transportation to address the issue of limited air transportation resulting from widespread flight cancellations and restrictions due to COVID-19. This option will remain in effect until sufficient air transportation capacity becomes available. PostNL has advised that effective March 16, 2020 alternative proofs of delivery were implemented for all international inbound items that would normally require a signature. Alternatives include: signature of the delivery person, the last three digits of the addressee's identification card, or simply a proof of delivery scan event. This temporary measure will be effective until further notice.	11/13/2020
New Caledonia	Expect Delays	10+ days	Effective August 7, 2020, the Postal Service™ will resume acceptance of mail	11/13/2020
New Guinea	Expect Delays	7+ days	Removed from the temporary suspension list since it had been incorrectly included as a separate country. New Guinea is part of the country of Indonesia and is not a separate country. Note: Papua New Guinea is a separate country and remains on the temporary suspension list. Consequently, Pos Indonesia operations, for all outbound and inbound mail (letter post, parcel post and EMS) are disrupted. Delivery standards cannot be guaranteed; addressee signature on delivery of inbound items has been suspended, and a situation of force majeure has been declared from 23 March 2020 until the situation returns to normal.	11/13/2020
New Zealand	Expect Delays	10+ days	On October 13, 2020, the Postal Service™ received a notification from New Zealand Post, the designated operator of New Zealand, advising that the Government of New Zealand communicated its decision to move the Auckland region down to Alert Level 1 of the national pandemic plan, meaning that all restrictions are lifted.	11/13/2020
Nicaragua	Expect Delays	10+ days	Effective May 22, 2020, the Postal Service™ will resume acceptance of mail destined to the following countries:	11/13/2020
Niger	Expect Delays	10+ days	USPS suspension still in effect, however mail is being process via alternative solutions. Expect delays due to foreign local postal office services.	11/13/2020
Nigeria	Expect Delays	10+ days	Effective July 17, 2020, the Postal Service™ will resume acceptance of mail destined to the following country.	11/13/2020
Norway	Expect Delays	10+ days	All Domestic and international shipments that are supposed to travel by CAL in Norway, will suffer delays due to high cancellation rates of flights. There will also be delays in PU and DEL due to restrictions set by the government. We are expecting partial impact to Pre-12 deliveries, B2B and B2C deliveries.	11/13/2020
Oman	Expect Delays	10+ days	Effective July 10, 2020, the Postal Service™ will resume acceptance of mail destined to the following countries:	11/13/2020
Pakistan	Expect Delays	10+ days	Pakistan's post advises that measures taken to prevent spread of COVID-19 will impact operations and, consequently, quality of service for all types of inbound mail. For this reason, service delivery standards cannot be guaranteed and a situation of force majeure has been declared until the situation returns to normal.	11/13/2020
Panama	Service Suspended		The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	11/13/2020
Papua New Guinea	Expect Delays	10+ days	Effective October 23, 2020, the Postal Service™ will resume acceptance of mail	11/13/2020
Paraguay	Expect Delays	9+ days	Effective July 24, 2020, the Postal Service™ will resume acceptance of mail	11/13/2020
Peru	Expect Delays	10+ days	Can move through alternative non USPS solutions. Mail is being sent into the country, but the post is operating with less than 75% of their workers. Mail is being cleared and dropped locally.	11/13/2020
Philippines	Expect Delays	8+ days	Philippine Postal Corporation has advised that the period of community quarantine has been extended through August 31, 2020 for various areas. However, all post offices remain open and the international mail processing centers continue to operate with a skeleton workforce. Consequently, delays are expected in the processing and delivery of all inbound international postal items.	11/13/2020
Poland	Expect Delays	10+ days	The Postal Service will utilize sea transportation to address the issue of limited air transportation resulting from widespread flight cancellations and restrictions due to COVID-19. This option will remain in effect until sufficient air transportation capacity becomes available. Restrictions imposed by the Polish Government and measures aimed at slowing the spread of COVID-19 will affect postal services. While these measures are in place, Poczta Polska will no longer be able to meet all of its contractual obligations, in particular the quality delivery standards, in full. Quality of service for all types of inbound and outbound mail (EMS, parcel post and letter post) will therefore be affected.	11/13/2020

Mail (Business Mail / Direct Mail / Press): Top Country Delivery Status				
Country	Delivery Status	Estimated Delays	Daily Updates/Comments	Date Updated
Portugal	Expect Delays	10+ days	CTT Correios de Portugal has advised that the Portuguese Government has extended the measures aimed at combating the spread of COVID-19 until May 2, 2020. This includes changes for items that require signature on delivery and declaration of force majeure. Mailers should expect delivery delays	11/13/2020
Qatar	Expect Delays	10+ days	Effective July 2, 2020, the Postal Service™ will resume acceptance of mail destined to the following countries	11/13/2020
Republic of the Congo	Expect Delays	10+ days	Effective April 24, 2020, the Postal Service will temporarily suspend international mail acceptance to destinations where transportation is unavailable due to widespread cancellations and restrictions into the area. However, Asendia can use other services to this country with delays in transportation expected.	11/13/2020
Reunion	Expect Delays		Can move through alternative non USPS solutions. Incoming mail is being processed and delivered as normal, however there could be delays because of limited staff in processing and delivery centers.	11/13/2020
Romania	Expect Delays	10+ days	Romania's post advises that additional measures are being taken in response to spread of the coronavirus (COVID-19). The post is currently unable to send letter and parcels to an increasing number of countries both within and outside the European Union due to the suspension of flights. Therefore, it is no longer accepting letters and parcels for destinations to which transport capacities are unavailable. In addition, it is unable to send outbound express mail service items and will no longer accept such items until sufficient transport capacity becomes available. Open transit mails cannot be accepted for any destination country.	11/13/2020
Russia	Expect Delays	10+ days	Russia Post advises that effective March 28 it will not obtain a signature from the recipient at the door for postal items requiring signature on delivery, to reduce human interaction. In case of an unsuccessful at-the-door delivery attempt, the recipient will receive a notification requesting the person collect the item at a designated post office. Additionally, due to measures aimed at minimizing spread of the coronavirus (COVID-19), Russian Post is unable to guarantee compliance with delivery standards and is invoking a situation of force majeure with regard to quality of service and remuneration for all categories of mail items until further notice.	11/13/2020
Rwanda	Expect Delays	10+ days	Effective August 21, 2020, the Postal Service™ will resume acceptance of mail	11/13/2020
Saint Pierre and Miquelon	Expect Delays		Can move through alternative non USPS solutions. Incoming mail is being processed and delivered as normal, however there could be delays because of limited staff in processing and delivery centers.	11/13/2020
Samoa	Expect Delays	10+ days	Effective October 30, 2020, the Postal Service™ will resume acceptance of mail	11/13/2020
Saudi Arabia	Expect Delays	8+ days	Can move through alternative non USPS solutions. Saudi Post Corporation has advised that all postal services have resumed effective April 12, 2020. Until further notice, Saudi Post cannot guarantee quality of service for delivery times and other quality standards.	11/13/2020
Senegal	Expect Delays	10+ days	Effective July 10, 2020, the Postal Service™ will resume acceptance of mail destined to the following countries:	11/13/2020
Serbia	Expect Delays	10+ days	Public Enterprise Post of Serbia has made organizational changes regarding the acceptance, processing and delivery of all inbound and outbound mail products (letter-post, parcel post and EMS items), and the changes made will affect domestic and international quality of service. For this reason, Public Enterprise Post of Serbia cannot guarantee service delivery standards during the current state of force majeure, and will be able to do so only once the situation has returned to normal.	11/13/2020
Seychelles	Expect Delays	11+ days	Effective April 24, 2020, the Postal Service will temporarily suspend international mail acceptance to destinations where transportation is unavailable due to widespread cancellations and restrictions into the area. However, Asendia can use other services to this country with delays in transportation expected.	11/13/2020
Sierra Leone	Expect Delays	11+ days	Effective April 24, 2020, the Postal Service will temporarily suspend international mail acceptance to destinations where transportation is unavailable due to widespread cancellations and restrictions into the area. However, Asendia can use other services to this country with delays in transportation expected.	11/13/2020
Singapore	Expect Delays	10+ days	Singapore Post is unable to accept open or closed transit mails of any kind for any destination until further notice.	11/13/2020

Mail (Business Mail / Direct Mail / Press): Top Country Delivery Status				
Country	Delivery Status	Estimated Delays	Daily Updates/Comments	Date Updated
Slovakia	Expect Delays	10+ days	Suspended the collection of a signature on delivery for inbound registered letter-post items. These are now placed in the addressee's mailbox with no personal contact with the addressee, and the details are recorded in delivery books. Items that do not fit in the mailbox, or those with an unsuccessful delivery attempt, will be stored at the delivery post office for an extended period (32 days in total). A notification, including instructions, will be placed in the mailbox. The same applies to ordinary mail, including small packages. The exception are inbound registered letter-post items with value-added services, such as delivery in person, written proof of delivery, the cash-on-delivery service or other additional payments. etc. In such cases, deliveries have been suspended, and only a notification that the item is available at the post office will be provided (physical notification in the mailbox, or electronic notification by e-mail or SMS).	11/13/2020
Slovenia	Expect Delays	10+ days	Pošta Slovenije has advised that significant delays are to be expected for all inbound and outbound letter post, parcel post and EMS items until the end of the epidemic. Pošta Slovenije has ceased to accept all EMS items, with effect from 17 March 2020. It will continue to accept letter-post and parcel-post items only for those destinations for which transport capacity remains available.	11/13/2020
Solomon Islands	Expect Delays	9+ days	Effective October 23, 2020, the Postal Service™ will resume acceptance of mail	11/13/2020
South Africa	Expect Delays	16+ days	Effective September 18, 2020, the Postal Service™ will resume acceptance of mail	11/13/2020
South Korea	Expect Delays	10+ days	Korea Post advises that it has suspended processing of all outbound mail to the following additional countries until further notice due to the suspension of flights resulting from the outbreak and rapid spread of the coronavirus (COVID-19): Costa Rica, the Dominican Republic, Hawaii (United States of America), Iceland, the Netherlands, Portugal, Qatar, Turkey, Uganda and Zambia has been suspended from until further notice owing to the suspension of flights resulting from the outbreak and rapid spread of COVID-19. The current situation will also have repercussions in terms of quality of service for all types of inward and outward mail as Korea Post will no longer be able to guarantee quality of service standards. Therefore, a situation of force majeure is invoked for all types of postal services in relation to the suspension of outbound mail to the above-mentioned countries until the situation has returned to normal.	11/13/2020
South Sudan	Expect Delays	10+ days	USPS suspension still in effect, however mail is being process via alternative solutions. Expect delays due to foreign local postal office services.	11/13/2020
Spain	Expect Delays	10+ days	Country is beginning to lockdown, especially in Madrid, and COVID surges are incr	11/13/2020
Sri Lanka	Expect Delays	10+ days	Asendia has other services than USPS but expect delays due to delays at the foreign postal operator	11/13/2020
St. Marten	Expect Delays	10+ days	Effective July 17, 2020, the Postal Service™ will resume acceptance of mail	11/13/2020
Sudan	Expect Delays	10+ days	Effective September 4th, 2020, the Postal Service™ will resume acceptance of mail	11/13/2020
Suriname	Expect Delays	10+ days	SURPOST can pursue its activities only in compliance with strict ad hoc measures in line with government directives. To ensure that human contact is minimized it is deemed necessary to significantly reduce the workforce deployed in the logistics chain, with regard to both sorting and delivery.	11/13/2020
Swaziland (Eswatini)	Expect Delays	10+ days	Effective September 18, 2020, the Postal Service™ will resume acceptance of mail	11/13/2020
Sweden	Expect Delays	10+ days	The Postal Service will utilize sea transportation to address the issue of limited air transportation resulting from widespread flight cancellations and restrictions due to COVID-19. This option will remain in effect until sufficient air transportation capacity becomes available. Sweden Post has suspended signature on delivery for inbound items, with the exception of items that are delivered through a retail outlet. Delivery will be conducted via methods that limit human contact, with immediate effect.	11/13/2020
Switzerland	Expect Delays	10+ days	The Postal Service will utilize sea transportation to address the issue of limited air transportation resulting from widespread flight cancellations and restrictions due to COVID-19. This option will remain in effect until sufficient air transportation capacity becomes available. With effect from 16 March 2020, letter-post, parcel-post and EMS items requiring signature on delivery will not be signed for by the recipient, for health and safety reasons. For such items, in place of the recipient's signature, the delivery agent will enter a code in the signature field of the handheld device. This temporary measure will apply from 16 March 2020 until further notice. As a result, Swiss Post is no longer able to guarantee inbound and outbound mail standards, and is therefore invoking a situation of force majeure with regard to quality of service and remuneration for all categories of mail item (letter-post, parcel-post and EMS items) until further notice.	11/13/2020

Mail (Business Mail / Direct Mail / Press): Top Country Delivery Status				
Country	Delivery Status	Estimated Delays	Daily Updates/Comments	Date Updated
Syria	Service Suspended		No alternative routing due to embargo	11/13/2020
Tajikistan	Expect Delays	9+ days	Effective April 24, 2020, the Postal Service will temporarily suspend international mail acceptance to destinations where transportation is unavailable due to widespread cancellations and restrictions into the area. However, Asendia can use other services to this country with delays in transportation expected.	11/13/2020
Tanzania	Expect Delays	10+ days	Effective August 21, 2020, the Postal Service™ will resume acceptance of mail	11/13/2020
Thailand	Expect Delays	10+ days	state of emergency may have a severe impact on service quality for international inbound and outbound services, and service delivery standards (including delivery times and other quality parameters) can no longer be guaranteed.	11/13/2020
Timor-Leste	Expect Delays	10+ days	Effective April 24, 2020, the Postal Service will temporarily suspend international mail acceptance to destinations where transportation is unavailable due to widespread cancellations and restrictions into the area. However, Asendia can use other services to this country with delays in transportation expected.	11/13/2020
Tonga	Expect Delays	10+ days	Effective September 4th, 2020, the Postal Service™ will resume acceptance of mail	11/13/2020
Trinidad & Tobago	Expect Delays	9+ days	Effective May 22, 2020, the Postal Service™ will resume acceptance of mail destined to the following countries:	11/13/2020
Tunisia	Expect Delays	10+ days	Effective July 2, 2020, the Postal Service™ will resume acceptance of mail destined to the following countries	11/13/2020
Turkey	Expect Delays	10+ days	Delays are to be expected for inbound and outbound postal items. Period of leave has been declared for certain parts of its workforce, especially those in high-risk categories, in both the public and private sectors. This will have a major impact on operations and, consequently, on quality of service for all types of inbound mail (letter-post, parcel-post and EMS items). For this reason, service delivery standards cannot be guaranteed and a situation of force majeure has been declared until the situation returns to normal.	11/13/2020
Turkmenistan	Service Suspended		The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	11/13/2020
Turks & Caicos	Expect Delays	9+ days	Effective October 30, 2020, the Postal Service™ will resume acceptance of mail	11/13/2020
Uganda	Expect Delays	10+ days	Effective August 21, 2020, the Postal Service™ will resume acceptance of mail	11/13/2020
Ukraine	Expect Delays	10+ days	Ukraine's post advises customers to expect delays in the delivery of all inbound mail. Severe delays are also to be expected for outbound mail to all destinations as a result of flight suspensions. A situation of force majeure is declared until sufficient transport capacity becomes available. National and international operational centers remain open and continue to operate. In order to minimize human contact, indirect methods will be implemented temporarily for the delivery of mail items that would ordinarily require the addressee's signature on delivery. Written proof of delivery is temporarily suspended under these special circumstances.	11/13/2020

Delivery Status Key	
Business as usual	
Service Impact	
Potential Delays	
Service Suspended	

Country	Express Operational Status	Express Operations	Comments
AFGHANISTAN	AF Business as usual	Operating as per schedule	
ALGERIA	DZ Business as usual	Temporary Service adjustments for Express	Airport is closed to all flights from ES & IT. No import CAL options. 2 days backlog on current imports
ANGOLA	AO Business as usual	Temporary Service adjustments for Express	
ARGENTINA	AR Business as usual	Temporary Service adjustments for Express	Passenger flights have been reduced and only Cargo flights will be allowed to operate.
AUSTRALIA	AU Business as usual	Temporary Service adjustments for Express	The state of Victoria remains in a Stage 4 lockdown in the state. Now that Express has been classified as 'Air Transport & Freight', Operational staffing levels have returned to normal. STAGE 4 LOCKDOWN IN THE STATE OF VICTORIA The state of Victoria has implemented a Stage 4 lockdown in the state. A citywide curfew in Melbourne has been implemented from 8pm to 5am every day, meaning everyone has to be home by 8pm. As part of stage 4 restriction in Victoria, Australia Express needs to reduce its workforce by 1/3rd effective 23:59, 9 Aug 2020. At any given time, specified worksites (including completion of B2C shipments) will be suspended. Express Customer Receptions at Service Centers and GTW in Victoria will be closed until further notice. No Customer PU/drop-off service will be available.
AUSTRIA	AT Business as usual	One Postal code can suffer from delays	the postal location 5431 Kuchl (Tennengau) will be under quarantine starting 17OCT 00:00 until at least 01NOV, pls see more details under foll link: https://service.salzburg.gv.at/lkorrij/detail?nachrid=64063 As far as we are concerned, Express and other logistic companies will be allowed to enter this postal location despite of the quarantine, but strict police controls will be performed. The
BAHAMAS	BS Business as usual	Temporary Service adjustments for Express	
BAHRAIN	BH Business as usual	Operating as per schedule	
BARBADOS	BB Business as usual	Delays in delivery to be expected if not essential items	Due to the increase of Covid 19 cases in Barbados, the Government of Barbados has issued a Curfew from 8:00pm to 6:00am until April 14th 2020. Express Barbados can operate during the curfew hours by Essential Services.
BELGIUM	BE Business as usual	Operating as per schedule	11/5 Non-essential shops/services have been closed for the next 6weeks o Currently, no heavy delays expected for B2C deliveries
BELIZE	BZ Business as usual	Temporary Service adjustments for Express	
BOLIVIA	BO Business as usual	Temporary Service adjustments for Express	Bolivia extends nationwide COVID-19 lockdown through April 30. Express is allowed for PUD.
BOTSWANA	BW Business as usual	Temporary Service adjustments for Express	
BRAZIL	BR Business as usual	Temporary Service adjustments for Express	Many passenger airlines have reduced or cancelled flights to Brazil, among them are American Airlines, Delta, United and Azul. Cargo carriers are allowed to operate.
BULGARIA	BG Business as usual		
BURKINA FASO	BF Business as usual	Operating as per schedule	Passenger flights are being cancelled. Cargo Flights allowed to operate
CAMEROON	CM Business as usual	Operating as per schedule	Passenger flights are being cancelled. Cargo Flights allowed to operate
CANADA	CA Business as usual		
CANARY ISLANDS	IC Business as usual	Temporary Service adjustments for Express	
CAPE VERDE	CV Business as usual	Operating as per schedule	Passenger flights are being cancelled. Cargo Flights allowed to operate
CHAD	TD Business as usual	Temporary Service adjustments for Express	
CHILE	CL Business as usual	Temporary Service adjustments for Express	Passenger flights are being cancelled. Cargo Flights allowed to operate. Latam Airlines will cut 90% of International Flights.
CHINA	CN Business as usual	Temporary Service adjustments for Express - Postal code Restrictions to HAK-URC in separate tab	With new positive Covid-19 case in Urumqi, the city government in Urumqi has put a strict control on local traffic and massive cancellation of flight/train in and out of the city, which Below now extended to Aug 8th As a result, PUD in Express HAK-URC service center cannot be performed during the period from July 17th to 5th Sept , and IB shipments to URC currently in the network will be temporarily suspended.
COLOMBIA	CO Business as usual	Temporary Service adjustments for Express Last mile deliveries suspended until April 14th outside City of Bogota	3/20 - Deliveries are allowed in main cities Bogota, Cali, Cartagena, Barranquilla, Medellin, Santa Marta, Buragaramanga, Armenia, Pereira and Manizales. Last mile deliveries suspended on until April 14th outside City of Bogota. City of Bogota will be able to deliver B2C shipments currently. Passenger flights are being cancelled. Cargo Flights allowed to operate.
COSTA RICA	CR Business as usual	Operating as per schedule	Passenger flights are being cancelled. Cargo Flights allowed to operate
CROATIA (local name: Hrvatska)	HR Business as usual	Temporary Service adjustments for Express	Despite the challenges, no impact on transit time for TDI and service remains available across the country except Zagreb's downtown and historical part of City. Delivery delays are expected.
CZECH REPUBLIC	CZ Business as usual		We can expect local closures and possible delivery and pick up issues and delays.
DENMARK	DK Business as usual	Operating as per schedule	
DJIBOUTI	DJ Business as usual	Twice weekly Network flight to be used IB.	Passenger flights are being cancelled. Cargo Flights allowed to operate
ECUADOR	EC Business as usual	Temporary Service adjustments for Express	Customs authorities are working with reduced staff, some delays encountered. Deliveries will be made until 16:00hrs (-1hrs) in order to meet imposed curfew The Egyptian Prime Minister has announced stricter measures during Eid El-Fitr holiday to combat the spread of COVID-19, effective May 24th till May 30th. These measures include
EGYPT	EG Business as usual	4 x weekly Express Flight Temporary Service adjustments for Express	CAI airport will be closed from Thursday 19-March till end of Mar. Cargo flights permitted
EL SALVADOR	SV Business as usual	Temporary Service adjustments for Express	
FRANCE	FR Business as usual	Temporary Service adjustments for Express	11/3 non-essential shops have been closed o Currently, no delays expected for B2C deliveries
GABON	GA Business as usual	Operating as per schedule	Passenger flights are being cancelled. Cargo Flights allowed to operate
GAMBIA	GM Business as usual	Temporary Service adjustments for Express	

Country		Express Operational Status	Express Operations	Comments
GERMANY	DE	Business as usual		No more restrictions in DE. Please note that the service has been suspended due to a quarantine (COVID-19) for Jessen and Schweiniz as parts of postcode 06917 until the 10.04.2020. There are no pickups and
GHANA	GH	Business as usual	Temporary Service adjustments for Express	Ghana restrictions on pick & delivery activities which had been imposed 29th March have since been lifted. PUD activities resume as per normal.
GREECE	GR	Business as usual	Operating as per schedule	11/5 Non-essential shops/services will be closed from 11/6-11/30 o Currently, no heavy delays expected for B2C deliveries
GUAM	GU	Business as usual	Temporary Service adjustments for Express	
HONDURAS	HN	Business as usual	Temporary Service adjustments for Express Delays are expected in the city of San Pedros Sula and Tegucigalpa	Honduran authorities have mandated social isolation in the city of Tegucigalpa (TGU) to protect citizens against COVID-19 (quarantine). The measure consists of a State of Emergency March 24th, 2020. The transit throughout the city has been restricted. The Toncontin international airport in Tegucigalpa has also been closed. Inbound network flight will be redire received or delivery capabilities are reactivated in Tegucigalpa (TGU)
HONG KONG	HK	Business as usual	Temporary Service adjustments for Express	
HUNGARY	HU	Business as usual	Operating as per schedule	No impact on operations at the moment.
INDIA	IN	Service Suspended on certain postal codes	Only Postal codes in the INDIA tab in this excel file are open for service.	Express India will serve an expanded list of over 7000 post codes
INDONESIA	ID	Business as usual	Temporary Service adjustments for Express	Extended until 30th of June. Most business remain closed. Essential services are allowed to operate hence no impact to Express services. All commercial flights and sea transport for passengers has been prohibited, while logistics movements for food and medical supplies are allowed. All inbound and outbound shipment movements to the following post codes will be temporarily suspended and any shipments in transit will be held at JKT GTW.
IRAN (ISLAMIC REPUBLIC OF)	IR	Business as usual	Operating as per schedule	
IRAQ	IQ	Business as usual	Twice Weekly Freight to BGW	Country lockdown lifted Country in full lockdown until June 14th. General Civil Aviation Authority, GCAA, has announced the suspension of all inbound and outbound flights with Iraq, with effect from 17th March, and until further notice. Curfew in weekend. To be confirmed.
IRELAND	IE	Business as usual	Operating as per schedule	
ISRAEL	IL	Business as usual	Temporary Service adjustments for Express	
ITALY	IT	Business as usual	Temporary Service adjustments for Express	11/5The Italian Prime Minister declared 3 different level of lockdown will be implemented in Italy. o Please see attached for detailed information o All Express facilities remains open without restrictions o Currently, no delays expected for B2C deliveries
JAMAICA	JM	Business as usual	Temporary Service adjustments for Express	
JAPAN	JP	Business as usual	Temporary Service adjustments for Express	5/26: JP Government has lifted the declaration of the state of the emergency. JP will gradually move towards normal work schedules across the country.
JORDAN	JO	Business as usual	2 x Weekly Express Flight Temporary Service adjustments for Express	Nationwide curfew extended until the end of April Jordanian government has imposed a 48- hours (10th/11th April) lockdown on residents in all of the cities in JORDAN and shutdown all business, except for military and limited me Country in full curfew and block-off all permits for 48 Hrs. - Resume business Sunday 12th April 2020 All flights to and from the Kingdom will be suspended starting on Tuesday, March 17, until further notice. All land and sea border crossings and airports are closed to passenger traffi
KAZAKHSTAN	KZ	Business as usual	Temporary Service adjustments for Express	
KENYA	KE	Business as usual	Temporary Service adjustments for Express	Passenger flights are being cancelled. Cargo Flights allowed to operate
KUWAIT	KW	Business as usual	Possible delays in pick-up and delivery to be expected.	7/1 Camps Reopen 6/1: PUD Resumed. - Camp Arifjan and Camp Buehring still not accepting deliveries. 5/21: All Pick up Delivery (PUD) services globally suspended from 5/22 – 6/1
KYRGYZSTAN	KG	Business as usual	Operating as per schedule	Due to coronavirus all inbound shipments will be on quarantine 75 hours on the customs warehouse.
LAOS	LA	Business as usual		LA Government has announced to extend the relaxing lockdown to 1 Jun 01-10 April 2020 there will be Customer Service and Operations Staff stand by for handling special request in pickup and delivery. 13-17 April there will be no pickup and delivery during this period.
LATVIA	LV	Business as usual	Operating as per schedule	No impact on operations at the moment.
LEBANON	LB	Business as usual	5 x Weekly Express Flights. Temporary Service adjustments for Express	Effective as of 16/03/2020 till 23/03/2020 included, Lebanese DGCA has suspended all flights to and from the following countries: France, Egypt, Syria, Iraq, Germany, Spain & UK. Immediately Lebanese Customs will implement a temporary 8 hour cooling period for all inbound freight, including express material. Shipments will not be processed during this time
LESOTHO	LS	Business as usual	Temporary Service adjustments for Express	
LIBYAN ARAB JAMAHIRIYA	LY	Business as usual	Flight Suspended	Service Re-open Service un-suspended as of 24/04 Libya INBOUND and OUTBOUND service as is suspended as of 1st of April, due to continuous cancellations of scheduled flights and lack of alternative routing to the country
LUXEMBOURG	LU	Business as usual	Operating as per schedule	
MACAU	MO	Business as usual	Temporary Service adjustments for Express	Moroccan government approved a decree to extend the nationwide state of emergency for the fifth time, until September 10th, as an action to stem the spread of coronavirus. Expre
MACEDONIA	MK	Business as usual	Operating as per schedule	
MADAGASCAR	MG	Business as usual	N/A	Passenger flights are being cancelled. Cargo Flights allowed to operate
MALAWI	MW	Business as usual	Temporary Service adjustments for Express	
MALAYSIA	MY	Business as usual	Temporary Service adjustments for Express	Therefore, the Malaysian Government has made a decision that the current Conditional Movement Control Order (CMCO) which is due to end 9th June will now be replaced with Recovery Movement Control Order (RMCO) from 10th June until 31st August. Below are the changes effective during RMCO. Express will be operating as usual during this time.
MALDIVES	MV	Business as usual	Fully Operational with Limited flight options	PUD Services resumed 7/26 however with limited flight options
MAURITANIA	MR	Business as usual	Operating as per schedule	

Country		Express Operational Status	Express Operations	Comments
SEYCHELLES	SC	Business as usual	TT impact should be expected due to reduced frequency of flights.	is now open for both Inbound and Outbound PUD services Due to the current widespread of COVID-19, Seychelles (SC) has closed all its borders which include (Air and Sea) and all commercial flights resulting in a temporary service suspension.
SINGAPORE	SG	Business as usual	Temporary Service adjustments for Express	Singapore Prime Minister announced on 21 Apr 2020 for an extension of COVID-19 CIRCUIT BREAKER from 04 May 2020 to 01 June 2020. Singapore PUD is still "Fully Operational" to serve SG Government approved essential business.
SLOVAKIA (Slovak Republic)	SK	Business as usual	Operating as per schedule	Express service is still available and there is no or minor operational impact and no impact on international linehauls at this time.
SOMALIA	SO	Business as usual		PUD services are to resume, closure of Somalia Suspension. Routing and transit time is subject to available capacity and uplift.
SOUTH AFRICA	ZA	Business as usual	Temporary Service adjustments for Express	E-commerce PUD can be resumed. (05/21) The South African Government has declared a Nationwide lockdown effective 26 March from Midnight until 15 April. Only "Essential Goods and Services" may be transported, delivered, and received.
SOUTH SUDAN	SS	Business as usual	N/A	Passenger flights are being cancelled. Cargo Flights allowed to operate
SPAIN	ES	Business as usual	Temporary Service adjustments for Express	We don't expect relevant issues with B2C deliveries although all our Service Points Network has also been limited.
SRI LANKA	LK	Service Suspended to certain cities		The government of Sri Lanka has extended curfew to 110 cities as a control measure to contain Covid19 outbreak No PU & Deliveries to curfew imposed cities (See Separate tab for Sri Lanka)
SUDAN	SD	Business as usual	N/A	All passenger flights cancelled and airport closed to all traffic except ADHOC freighter movements as approved by civil aviation 11/5
SWITZERLAND	CH	Business as usual		Geneva (GVA) are under lockdown phase. Non-essential shops have been closed. o Currently, no delays expected for B2C deliveries
SYRIAN ARAB REPUBLIC	SY	Business as usual	Operating as per schedule	
TAIWAN, PROVINCE OF CHINA	TW	Business as usual	Temporary Service adjustments for Express	
TUNISIA	TN	Business as usual	Operating as per schedule	
TURKEY	TR	Business as usual	Temporary Service adjustments for Express	Commercial flight cancellations. IATA AYT & ADA will be delayed with +1day
UKRAINE	UA	Business as usual		
UNITED ARAB EMIRATES	AE	Business as usual	Operating as per schedule	The General Civil Aviation Authority, GCAA, has announced the suspension of all inbound and outbound flights with Lebanon, Turkey, Syria and Iraq, with effect from 17th March, and until further notice.
UNITED KINGDOM	GB	Business as usual	Minimal impact is expected	Despite restrictions on a national level, all Express Service Centers across the UK are still 100% operational. Our couriers will, as usual, take out for delivery all pieces Minimal impact is expected received unless in advance we know that receivers are closed.
URUGUAY	UY	Business as usual	Temporary Service adjustments for Express	
VENEZUELA	VE	Business as usual	Temporary Service adjustments for Express	6/8 VE inbound Service is resumed Venezuelan government has declared State of Emergency to protect citizens against COVID-19 outbreak. This situation is affecting all operations in Venezuela. This temporary suspension includes all INBOUND DOC + NON DOC shipments from any international origin to any destination in Venezuela (CCS, MIQ, PZO, SMG, BLA, MAR, AAO, BR)
VIET NAM	VN	Business as usual	Temporary Service adjustments for Express	